

IRM PROCEDURAL UPDATE

DATE: 01/02/2024

NUMBER: wi-03-0124-0012

**SUBJECT: Updated Credit Reduction states; Removed Action Code 336;
Updated Field Names**

AFFECTED IRM(s)/SUBSECTION(s): 3.12.2

CHANGE(s):

IRM 3.12.2.3.20(3) (c) Added a period to the end of the sentence.

(3) If the taxpayers' return includes page 1 and page 2 from two different **tax periods** take the following actions:

- a. Research and determine if the taxpayer had submitted return for either tax period. If tax period for page 2 is posted, correspond with the taxpayer using fill-in "**1**"
- b. If the tax period for page 2 has not posted and page 1 or page 2 has an original signature, verify all required schedules or forms with an amount present on page 2 are attached and take the following actions:
Form 1040: For TY17 and prior, enter line 38 amount in Fields 04OTI, 03TOT, and 03AGI. For all tax years, enter amounts in the appropriate fields to reflect attached forms/schedules (for example Schedule C, Field 0403) if the tax period matches the tax period shown on page 2. Enter N in Field 01RPC (if EC 088 displays, enter **C** in the Clear Field). Assign all appropriate notice codes.
- c. If research indicates that **neither** tax period's return (page 1 or page 2) has posted, correspond with the taxpayer using fill-in "**2**".

IRM 3.12.2.4.3.24(4) Updated input values for Field 01DAC.

(4) Compare the field on the screen to the entry and correct screen display.

- a. 0 is default if **no boxes** are marked.
- b. 1 if the **Yes** box is checked
- c. 2 if the **No** box is checked
- d. 3 if **both** boxes are checked

IRM 3.12.2.22.1 Corrected Field 234KJ in Section 23.

(1) Section 23 consists of the following fields:

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Form 3800 Part III	Field Name	Field Location
231UB	Form 7213 Part II Elective Payment or Transfer Registration Number	Line 1u, Part III, Column b
231UG	Form 7213 Part II Credit Transfer Election Amount	Line 1u, Part III, Column g
231UJ	Form 7213 Part II Credit	Line 1u, Part III, Column j
231WJ	Employer Differential Wage Payments Credit Amount	Line 1w, Part III, Column j
231XB	Form 8933 Elective Payment or Transfer Registration Number	Line 1x, Part III, Column b
231XG	Form 8933 Credit Transfer Election Amount	Line 1x, Part III, Column g
231XH	Form 8933 Gross Elective Payment Election	Line 1x, Part III, Column h
231XI	Form 8933 Net Elective Payment Election Amount	Line 1x, Part III, Column i
231XJ	Form 8933 Credit	Line 1x, Part III, Column j
231YJ	Form 8936 Part II Credit	Line 1y, Part III, Column j
231AA	Form 8936 Part V Credit	Line 1aa, Part III, Column j
231BB	Form 8904 Credit	Line 1bb, Part III, Column j
231CC	Form 7213 Part I Credit	Line 1cc, Part III, Column j
231DD	Form 8881 Part II Credit	Line 1dd, Part III, Column j
231EE	Form 8881 Part III Credit	Line 1ee, Part III, Column j
231FF	Form 8864 Credit	Line 1ff, Part III, Column j
231ZZ	Other Credits Amount	Line 1zz, Part III, Column j
23CHS	Certified Historic Structures Credit	Coded in lower right margin, page 3
23DPI	Form 3800 Part V Column B Data Present Indicator	Coded in the center bottom margin, page 3
2303J	Form 8844 Credit	Line 3, Part III, Column j
234AB	Form 3468 Part VI Elective Payment or Transfer Registration Number	Line 4a, Part III, Column b
234AG	Form 3468 Part VI Credit Transfer Election Amount	Line 4a, Part III, Column g
234AJ	Form 3468 Part VI Credit	Line 4a, Part III, Column j
234EB	Form 8835 Section 6417 Elective Payment or Transfer Registration Number	Line 4e, Part III, Column b
234EG	Form 8835 Section 6417 Credit Transfer Election Amount	Line 4e, Part III, Column g
234EJ	Form 8835 Section 6417 Credit	Line 4e, Part III, Column j
234HJ	Small Employer Health Insurance Premiums Credit	Line 4h, Part III, Column j
234JJ	Employer Credit for Paid Family and Medical Leave Amount	Line 4j, Part III, Column j

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234KJ	Form 3468 Part VII Credit	Line 4k, Part III, Column j
23TOT	Total Additional Business Credit Amount	Line 5, Part III, Column j
23BCV	General Business Credits Verified	ERS input only

(2) Fields in Section 23 must be positive entries, and are 11 characters in length.

Exception: Field 23DPI is 1 character in length. Fields 231UB, 231XB, 234AB, and 234EB are 12 characters in length.

IRM 3.12.2.22.3.2(2) Corrected Field Name 23CHS.

(2) If not edited, enter the amount from line 11f of Form 3468, in Field 23CHS # [REDACTED] #.

IRM 3.12.2.51.3(5) Updated example for Field 6719.

(5) Field 6719 cannot contain a value greater than **100**. If the percentage on Form 6252, line 19, is more than 100 percent, remove the entry in Field 6719. If line 19 is less than 100 percent enter Field 6719 as a five digit number, using preceding zeroes if Field 6719 is 5 digits or greater.

Example: if the taxpayer enters .85446 on Line 19 Form 6252 then enter 08544 in Field 6719.

Exhibit 3.12.2-1 Removed Action Code 336 from chart.

The ERS Action Code indicates that specific information is missing, suspended, or removed from processing.

Action Code 001 will be computer generated or entered from Error Resolution with Command Code SSPND when the BOB Resolution Function has added a missing document by only inputting the Name Control and SSN for the missing document. Follow corrective procedures in IRM 3.12.2.2.13.1 for Priority I Errors.

Action Codes assigned by Code & Edit Tax Examiners are edited in the lower center margin on page 1 of the return.

Instructions are provided throughout this text for the application of the appropriate Action Code.

Correspondence Action sheets (Forms 6001/6001-A and 3696-A) used for initiating correspondence must be prepared and attached to the front of the return when using a taxpayer correspondence action code.

Only one Action Code can be assigned at one time to a record.

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Note: The "Susp. Period Bus. Days" column does not include weekends and holidays.

In-House to ERS

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
001	Input Document	00	no	yes	no	no	no	0

Taxpayer Correspondence

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
211	First Correspondence	40	yes	yes	yes	no	no	55-58
212	Second Correspondence	25	yes	yes	yes	no	no	34-37
213	EC 358, HCTC Correspondence	40	yes	yes	yes	no	no	55-58
215	International Correspondence	45	yes	yes	yes	no	no	62-65
216	Second Taxpayer Correspondence International	45	yes	yes	yes	no	no	62-65
217	International Correspondence	45	yes	yes	yes	no	no	62-65
224	ACA Correspondence	40	yes	yes	yes	no	no	55-58
225	SRP Correspondence	40	yes	yes	yes	no	no	55-58

ID Theft RIVO/RICS

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
230	ID Theft	60	yes	yes	yes	no	no	83-86
231	ID Theft Assistance (RICS)	80	yes	yes	yes	no	no	111-114
232	ID Theft (Research needed)	85	yes	yes	no	no	no	118-121

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In-House Research

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
300	IRC 965	10	yes	yes	yes	no	no	13-16
310	Statute Control	10	yes	yes	yes	no	no	13-16
320	Entity Control	10	yes	yes	yes	no	no	13-16

EXAM/CI/RIVO Review

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
331	Frivolous Filer Review (Exam)	03	yes	yes	no	no	no	4-7
332	CI Review	03	yes	yes	no	no	no	4-7
333	Prompt Audit (Exam)	10	yes	yes	yes	no	no	13-16
334	Joint Committee (Exam)	10	yes	yes	yes	no	no	13-16
335	FRP Case (Exam)	10	yes	yes	yes	no	no	13-16
337	Other CID (Exam)	10	yes	yes	yes	no	no	13-16
370	Examination	10	yes	yes	yes	no	no	13-16
383	1040EZ Audit Code	00	yes	no	no	no	no	0

Accounting

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
341	Manual Refund - Accounting	10	yes	yes	yes	no	no	13-16
342	Verification of Credits	10	yes	yes	yes	no	no	13-16

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343	Other Accounting	10	yes	yes	yes	no	no	13-16
344	Manual Refund ERS	00	no	yes	no	no	no	0

TIN/Entity Research

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
351	TIN Research	00	no	yes	yes	no	no	0
352	Name Research	03	yes	yes	yes	no	no	4-7
353	Address Research	03	yes	yes	yes	no	no	4-7
354	Filing Requirements Research	03	yes	yes	yes	no	no	4-7
355	Other Research	05	yes	yes	yes	no	no	8-11
360	Other In-House Research	10	yes	yes	yes	no	no	13-16

Management Suspense

Action Code	Definition	Susp. Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
410	Assistance Needed	00	no	yes	no	no	no	0
420	Management Suspense A	05	yes	yes	yes	no	no	8-11
430	Management Suspense B - Form 8958 / Community Property/Payment Allocation	10	yes	yes	yes	no	no	13-16
440	Management Suspense C	15	yes	yes	yes	no	no	20-23
450	Management Suspense D, HCTC - EC 358	20	yes	yes	yes	no	no	27-30
460	Management Suspense E	25	yes	yes	yes	no	no	34-37

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470	Complex Error Codes	00	no	yes	yes	no	no	0
471	Misc. Suspense (C&E By-Pass)	02	no	yes	yes	no	no	5-8
480	Early Filed Suspense	150	yes	yes	yes	no	no	211-218
490	System Problem	05	no	yes	yes	no	no	8-11

FixERS IAT Tool Suspense

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
481	ERS Bypass	01	yes	yes	yes	no	yes	62-65
484	Bypass Reject	01	yes	yes	yes	no	yes	0

Note: Returns eligible for processing via the FixERS IAT tool are automatically suspended to Action Code 481 upon receipt. When processed through the tool, any return the tool is unable to fully resolve will be suspended to Action Code 484 for review by a tax examiner.

HQ Requested Suspense Only

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
491	System Problem, HCTC - EC 358 PY	10	no	yes	yes	no	no	13-16
492	System Problems, ACA, EC 011 and EC 750	15	no	yes	yes	no	no	20-23
493	Systemic Issue, ACA, EC 067	20	no	yes	yes	no	no	27-30
494	Complex Systemic Issue, EC 029, Credit Transfers	25	no	yes	yes	no	no	34-37
495	Complex Systemic Issue, ACA	30	no	yes	yes	no	no	41-45

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	BOE research							
496	Complex Systemic Issue, EC 231	35	no	yes	yes	no	no	48-51
497	Complex Systemic Issue	40	no	yes	yes	no	no	55-58
498	Complex Systemic Issue	45	no	yes	yes	no	no	62-65
499	Complex Systemic Issue	50	no	yes	yes	no	no	69-72

Missing Document

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
510	Missing Document	00	yes	no	no	no	no	0
511	Missing Document- 1st Suspense	25	no	yes	yes	no	no	34-37
512	Missing Document- 2nd Suspense	20	no	no	yes	no	no	27-30
513	Missing Document- 3rd Suspense	20	no	no	yes	no	no	27-30
515	Missing Document- Short Term	05	no	yes	yes	no	no	8-11
550	Magnetic Tape Return	00	yes	no	no	no	no	0
551	Magnetic Tape Return	00	yes	no	no	no	no	0

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Rejects

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
610	Renumber	00	yes	yes	no	yes	no	0
611	Remittance Renumber	00	yes	yes	no	yes	no	0
620	NMF/Non-ADP	00	yes	yes	yes	yes	yes	0
630	Reentry	00	no	yes	yes	no	yes	0
640	Void	00	yes	yes	yes	yes	yes	0
651	International Document (AUSPC)	00	yes	yes	yes	yes	no	0
660	Data Control Delete (TEP Delete)	00	no	no	no	no	yes	0
670	Rejected Missing Document	00	no	no	no	no	yes	0

Duplicate DLN (Computer Generated Codes)

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
700	Dup Block DLN	00	no	no	no	no	no	0
711	Dup Doc DLN from Code and Edit	NA	no	no	no	no	no	NA
712	Dup Doc DLN from Error Resolution	NA	no	no	no	no	no	NA
713	Dup Doc DLN from Unpostable Resolution	NA	no	no	no	no	no	NA
714	Dup Doc DLN from Unworkable Suspense	NA	no	no	no	no	no	NA
715	Dup Doc DLN from	NA	no	no	no	no	no	NA

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	Workable Suspense							
800	NAP Outage	02	no	yes	no	no	no	5-8

Unpostable Records (Computer Generated Codes)

Action Code	Definition	Susp.Period Bus. Days	Valid for C&E	Valid for Error Corr.	Valid for Susp. Corr.	Valid for NWDLN	Valid for RJECT	Calendar Days
900	Unpostable Record	00	no	no	no	no	no	0

Exhibit 3.12.2-8 Updated TY23 credit reduction states.

2023

- California (CA)
- New York (NY)
- Virgin Islands (VI)

2022

- California (CA)
- Connecticut (CT)
- Illinois (IL)
- New York (NY)
- Virgin Islands (VI)

2021-2018

- Virgin Islands (VI)

2017-2016

- California (CA)
- Virgin Islands (VI)

2015

- California (CA)
- Connecticut (CT)
- Ohio (OH)
- Virgin Islands (VI)

2014

- California (CA)
- Connecticut (CT)
- Indiana (IN)
- Kentucky (KY)
- New York (NY)
- North Carolina (NC)
- Ohio (OH)
- Virgin Islands (VI)

2013

- Arkansas (AR)
- California (CA)
- Connecticut (CT)
- Delaware (DE)
- Georgia (GA)
- Indiana (IN)
- Kentucky (KY)
- Missouri (MO)
- New York (NY)
- North Carolina (NC)
- Ohio (OH)
- Rhode Island (RI)
- Wisconsin (WI)
- Virgin Islands (VI)

2012

- Arizona (AZ)
- Arkansas (AR)
- California (CA)
- Connecticut (CT)
- Delaware (DE)
- Florida (FL)
- Georgia (GA)
- Indiana (IN)
- Kentucky (KY)
- Missouri (MO)
- Nevada (NV)
- New Jersey (NJ)
- New York (NY)
- North Carolina (NC)
- Ohio (OH)
- Rhode Island (RI)
- Vermont (VT)
- Wisconsin (WI)

- Virgin Islands (VI)

2011

- Arkansas (AR)
- California (CA)
- Connecticut (CT)
- Florida (FL)
- Georgia (GA)
- Illinois (IL)
- Indiana (IN)
- Kentucky (KY)
- Michigan (MI)
- Minnesota (MN)
- Missouri (MO)
- Nevada (NV)
- New Jersey (NJ)
- New York (NY)
- North Carolina (NC)
- Ohio (OH)
- Pennsylvania (PA)
- Rhode Island (RI)
- Virginia (VA)
- Wisconsin (WI)
- Virgin Islands (VI)

2010

- Indiana (IN)
- Michigan (MI)
- South Carolina (SC)

2009

- Michigan (MI)

2008-2006

- There were no credit-reduction states.

2005-2004

- New York (NY)