



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

2.3.68

DECEMBER 17, 2024

EFFECTIVE DATE

(01-02-2025)

PURPOSE

- (1) This transmits revised IRM 2.3.68, IDRS Terminal Responses, Command Codes DUPOL and DUPPG

MATERIAL CHANGES

- (1) 2.3.68.1 Updated mandatory Internal Controls
- (2) 2.3.68.2 Command Code DUPOL has a new definer for 2025; the options now are 3, 4 or 5. The definer reflects the desired processing year.
- (3) 2.3.68.4 Error responses have been updated, (n) and (p).
- (4) 2.3.68-1 Exhibit Description now shows updated list of acceptable definers.
- (5) 2.3.68-2 Exhibit Description now shows updated list of acceptable definers.
- (6) 2.3.68-3 Exhibit Description now shows updated list of acceptable definers.
- (7) 2.3.68-4 Exhibit Description now shows updated list of acceptable definers.
- (8) IRM 2.3.68 revised throughout to update organizational title Taxpayer Services.

EFFECT ON OTHER DOCUMENTS

IRM 2.3.68, dated November 20, 2023, is superseded.

AUDIENCE

You have received a copy of this IRM chapter because you are on the Distribution for IRM 2.3, IDRS Terminal Responses. Each chapter has its own catalog number used for ordering and distributing purposes. You may adjust the subsequent distribution of this chapter to meet your office's needs by adjusting your quarterly IMDDS Order Point Summary Report (IMR02).

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Chief Information Officer (CIO)

2.3.68

Command Codes DUPOL and DUPPG

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2.3.68.1
(12-17-2024)
Program Scope and Objectives

- (1) **Overview:** CFOL command code (CC) DUPOL is designed to research and display information to assist in fraud detection of SSNs in both paper and electronically filed returns. CC DUPOL extracts taxpayer information from the Duplicate TIN database that contains tax return information for the Tax Processing years 2023, 2024 and 2025. Command Code DUPPG is a subsidiary command code, and provides a second page—when available—of Duplicate TIN data once DUPOL has been used for the first page.
- (2) **Purpose:** These sections provide instructions for accessing Duplicate TIN information through the Duplicate TIN (DUPTIN) database files in Martinsburg, WV.
- (3) **Audience:** IRS Tax Technicians, Account Management employees, and Criminal Investigator
- (4) **Policy Owner:** Director, Corporate Data Domain
- (5) **Program Owner:** Tax Data On-line (TDOL), a branch within Corporate Data Domain
- (6) **Primary Stakeholders:** Criminal Investigation (CI), Taxpayer Services (TS), and any other IRS organization profiled with IDRS access.
- (7) **Program Goals:** As an aid to the detection of fraudulently-used Taxpayer ID numbers, these are the instructions for using the CFOL/IDRS command code DUPOL and its subsidiary paging-utility command code DUPPG. Details below.

2.3.68.1.1
(01-02-2025)
Background

- (1) This IRM and the contained subsections provide the user the necessary information on how to use Command Codes DUPOL and DUPPG.

2.3.68.1.2
(01-02-2025)
Authority

- (1) Unified Work Request (UWR) 979147

2.3.68.1.3
(01-02-2025)
Roles and Responsibilities

- (1) Applications Development (AD) is responsible for operations and maintenance of the command codes.
- (2) Director, Corporate Data Domain
- (3) Branch Chief, TDOL

2.3.68.1.4
(01-02-2025)
Program Management and Review

- (1) Project's data source is the Duplicate TIN (DUPTIN) DB2 database.

2.3.68.1.5
(01-02-2025)
Program Controls

- (1) Access to this program is governed by SACS.

2.3.68.1.6
(01-02-2025)
Terms and Acronyms

- (1)

Acronym	Definition
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CFOL	Corporate Files Online
DUPTIN	Duplicate Taxpayer Identification Number
DUPOL	Duplicate TIN On-Line
DUPPG	Duplicate TIN On-Line Second Page
IDRS	Integrated Data Retrieval System
IMF	Individual Master File
IPPIN	Identity Theft Protection Pin
IRS	Internal Revenue Service
ISPF	Interactive System Productivity Facility
IT	Information Technology
NAP	National Account Profile
SSN	Social Security Number
TDOL	Tax Data On-line Branch
TIN	Tax Identification Number

2.3.68.1.7
(01-02-2025)

Related Resources

- (1) Functional Specifications Package (FSP) 5.10.44.00, Command Code DUPOL/DUPPG

2.3.68.2
(01-02-2025)

Command Code DUPOL Input Format

- (1) The required input for CC DUPOL is:
 - a. Command Code
 - b. Command Code Definer (3, 4, or 5)
 - c. TIN (edited or unedited SSN)
 - d. TIN Type Code (also called 'validity digit'; values are blank or * only)

2.3.68.3
(01-02-2025)

Command Code DUPOL Output Screens

- (1) Some of the features of the DUPOL command code output display screens include:
 - a. CC DUPOL will display Nationwide and individual Service Center counts of how many times a particular SSN was used for the desired year. These counts will only be displayed on the first screen if multiple pages exist.
 - b. CC DUPOL will display how many times the SSN was used, how it was used, and who used it.
 - c. CC DUPOL will provide IDRS-like paging when multiple records exist.
 - d. The paging routine will automatically position the cursor following the Start of Message symbol. When the ENTER key is depressed, the terminal will display the next page or any page designated by overlaying a page number onto the format by key input.

Caution: Do not leave the terminal in a paging condition. Since no entry code is needed for input, anyone could depress the ENTER key and have unauthorized access to the display. Terminate terminal session by inputting SINF.

2.3.68.4

(01-02-2025)

**Command Code DUPOL
Error Screens**

(1) In the event of an error situation, one of the following messages will be issued:

- a. INVALID TIN REQUEST - Taxpayer Identification Number is improperly formatted or non-numeric.
- b. NO RECORD FOUND IN TABLE - There is no information for the requested Taxpayer Identification Number in the Duplicate TIN Database file.
- c. CHECK TIN AND RE-ENTER REQUEST - Check Taxpayer Identification Number and re-attempt request.
- d. DUPOL FILE NOT AVAILABLE - TRY LATER - The attempt to access the Duplicate TIN Database failed.
- e. UNSUCCESSFUL READ CAUSED BY TIME-OUT - The CC request was canceled due to the length of turnaround time.
- f. NO RECORD FOUND IN PRIMARY LINK TABLE - The requested SSN indicates multiple use but no information exist on file.
- g. ERROR DETECTED IN RETRIEVING DATA, CONTACT PROGRAMMER - The attempt to retrieve data from DB2 file encountered a severe error and the program abended.
- h. ERROR DETECTED WHILE OPENING CURSOR, CONTACT PROGRAMMER - The attempt to read multiple records resulted in a severe error.
- i. ERROR DETECTED WHILE CLOSING CURSOR, CONTACT PROGRAMMER - The attempt to close file resulted in a severe error.
- j. SQL ERROR ENCOUNTERED: (error code) - The program aborted due to a DB2 system error. Contact IBM Database Administration Section for frontline investigation and resolution. If further investigation cites a DB2 systems error, problem will be escalated to appropriate IBM Database Support Section by the production DBA as mandated by existing Service Level Agreements.
- k. A PAGING REQUEST WAS ENTERED BEFORE A DUPOL REQUEST WAS ENTERED - an attempt to retrieve an additional page was performed before an initial DUPOL request was made.
- l. NO SCREENS AVAILABLE - The attempt to retrieve an additional screen was unsuccessful, no additional screen exists.
- m. INVALID TRANSACTION REQUEST - The CC request was invalid due to a missing or invalid definer code.
- n. (n) PLAN DEFINER NOT AVAILABLE YET - A definer was used that is not one of the three current definers (3, 4, or 5).
- o. DB2 IS ENABLED BUT NOT CONNECTED YET - DB2 is available and enabled, but is not connected to CICS.
- p. DUPOL REQUIRES TRANS-ID DEFINER AND AN EDITED OR UNEDITED SSN often followed by EXAMPLE > DUPOLx WHERE x MUST BE 3, 4 or 5 - Definer is invalid and/or SSN not valid.

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Exhibit 2.3.68-1 (01-02-2025)

Command Code DUPOL Input Screen

Description: Screen format to input request.

	1-9	11-19	21-29	31-39	41-49	51-59	61-69	71-79
0	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890
1	DUPOLxxxxxxxxxx							
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
23								
24								
	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890
	1-9	11-19	21-29	31-39	41-49	51-59	61-69	71-79

Line	Position	Description
1	01-05	Command Code: DUPOL
1	06	Command Code Definer: (3, 4 or 5)
		3 = Search 2023 Tax Processing Year (2022 Tax Return)
		4 = Search 2024 Tax Processing Year (2023 Tax Return)
		5 = Search 2025 Tax Processing Year (2024 Tax Return)
1	07-15, or 07-17	TIN (edited or unedited SSN)
1	16 or 18	TIN Type Code 'validity digit' (blank or * only)

Exhibit 2.3.68-2 (01-02-2025)

Command Code DUPOL Response Screen

NOTE: This format is the initial response screen. If more records exist enter paging command DUPPG for additional screen.

	1-10	11-20	21-30	31-40	41-50	51-60	61-70	71-80
	1234567890123456789012345678901234567890123456789012345678901234567890							
1	DUPOLxxxxxxxxxx**DUPLICATE TIN FILE**mm/dd/cyyy							
2	TOTAL NATIONWIDE USE OF SSN: nnnnn FOR TAXYEAR: nnnn							
3								
4								
5	ANSC: nnnn AUSC: nnnn CSC: nnnn KCSC: nnnn CSC: nnnn							
6	ATSC: nnnn BSC: nnnn FSC: nnnn MSC: nnnn PSC: nnnn							
7								
8								
9								
10	SSN FILE LOC CD ID SYS DATE PRIMARY FILING STAT SOURCE REV RITY							
11	----- FILE LOC CD ID SYS DATE PRIMARY FILING STAT SOURCE REV RITY							
12	nnnnnnnn nn-vvv vvv n nnn nnnnnnnn n n vvv nnn n							
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
23	PAGE nnn OF nnn >DUPPG nnn							
24								
	1234567890123456789012345678901234567890123456789012345678901234567890							
	1-10	11-20	21-30	31-40	41-50	51-60	61-70	71-80

If warranted, line 12 will repeat up to line 21 for each unique subordinate SSN.

Exhibit 2.3.68-2 (Cont. 1) (01-02-2025)

Command Code DUPOL Response Screen

Line	Position	Description
01	01–05	Command Code: DUPOL
01	06	Command Code Definer: (3, 4 or 5)
01	07–15	TIN (Unedited SSN)
01	16	TIN Type Code 'validity digit' (blank or * only)
01	29–50	Screen literal
01	70–79	Date requested
03	02–29	Screen literal
03	31–35	Nationwide SSN usage count
03	54–57	Tax year of requested SSN
05	03–07	Service Center literal
05	09–12	Andover Service Center SSN usage count
05	19–23	Service Center literal
05	25–28	Austin Service Center SSN usage count
05	35–39	Service Center literal
05	41–44	Cincinnati Service Center SSN usage count
05	51–55	Service Center literal
05	57–60	Kansas City Service Center SSN usage count
05	67–71	Service Center literal
05	73–76	Ogden Service Center SSN usage count
06	03–07	Service Center literal
06	09–12	Atlanta Service Center SSN usage count
06	19–23	Service Center literal
06	25–28	Service Center SSN usage count
06	35–39	Service Center literal
06	41–44	Fresno Service Center SSN usage count
06	51–55	Service Center literal
06	57–60	Memphis Service Center SSN usage count
06	67–71	Service Center literal
06	73–76	Philadelphia Service Center SSN usage count
08	01–80	literal
09	01–80	literal

Exhibit 2.3.68-2 (Cont. 2) (01-02-2025)**Command Code DUPOL Response Screen**

Line	Position	Description
10	01–80	literal
11	01–80	literal
12–21	01–09	Abused SSN
12–21	12–21	File Location Code, either Service Center abbreviation or ITIN Status abbreviation, as appropriate.
12–21	25	System ID
12–21	30–32	Date added (Julian date). NOTE: Dates greater than 366 indicate the record was manually added in a subsequent year after the processing year has ended.
12–21	37–45	Primary SSN
12–21	49	Filing Status Code
12–21	57	Dependent Status Indicator
12–21	63–66	SSN Source Code
12–21	70–72	Reversal Date (if significant, indicates Julian date when the TIN was reversed due to tax return being rejected.)
12–21	77	Priority Code
24	22–25	Page number literal
24	27–29	Current screen number
24	31–32	Page literal
24	34–36	Total number of screens
24	49	Start of Message symbol
24	50–54	COMMAND CODE to retrieve additional screen
24	56–58	Next screen number

Command Code DUPPG Response Screen

Cat. No. 28112N (12-17-2024)

Internal Revenue Manual

Exhibit 2.3.68-3 (Cont. 1) (01-02-2025)**Command Code DUPPG Response Screen**

Line	Position	Description
01	01–05	Command Code: DUPOL
01	06	Command Code Definer (3, 4 or 5)
01	07–15	TIN (Unedited SSN)
01	16	TIN Type Code 'validity digit' (blank or * only)
01	29–50	Screen literal
03	01–80	literal
04	01–80	literal
05	01–80	literal
06	01–80	literal
07–20	01–09	Abused SSN
07–20	12–21	File Location Code, either Service Center abbreviation or ITIN Status abbreviation, as appropriate.
07–20	25	System ID
07–20	28–30	Date added (Julian date). NOTE: Dates greater than 366 indicate the record was manually added in a subsequent year after the processing year has ended
07–20	37–45	Primary SSN
07–20	49	Filing Status Code
07–20	57	Dependent Status Indicator
07–20	63–66	SSN Source Code
07–20	70–72	Reversal Date (if significant, indicates Julian date when the TIN was reversed due to tax return being rejected.)
07–20	77	Priority Code
22	01–78	Additional usage message
		Note: Indicates if more than 24 records exist
24	22–25	Page number literal
24	27–29	Current screen number
24	31–32	Page literal
24	34–36	Total number of screens
24	49	Start of Message symbol
24	50–54	COMMAND CODE to retrieve additional screen
24	56–58	Next screen number

Exhibit 2.3.68-4 (01-02-2025)

Command Code DUPOL Error Screen

Description: Screen layout for error messages.

	1-9	11-19	21-29	31-39	41-49	51-59	61-69	71-79
0	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890
1	DUPOL nnnnnnnnnn **DUPLICATE TIN FILE** nn/nn/nnnn							
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22	XX----- (ERROR MESSAGE LINE) -----XX							
23	XX----- (ERROR MESSAGE LINE) -----XX							
24								
	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890	1234567890
	1-9	11-19	21-29	31-39	41-49	51-59	61-69	71-79

Exhibit 2.3.68-4 (Cont. 1) (01-02-2025)**Command Code DUPOL Error Screen**

Line	Position	Description
01	01–05	Command Code: DUPOL
01	06	Command Code Definer: (3, 4 or 5)
01	07–15	TIN (Unedited SSN)
01	16	TIN Type Code 'validity digit' (blank or * only)
01	27–48	Screen literal
01	60–69	Error date
22	01–70	Error message line 1: Possible responses: <ul style="list-style-type: none"> *INVALID SSN REQUEST *DUPOL FILE NOT AVAILABLE - TRY LATER *NO RECORD FOUND IN TABLE *NO RECORD FOUND IN PRIMARY LINK TABLE *UNSUCCESSFUL READ CAUSED BY TIME-OUT *ERROR DETECTED IN RETRIEVING DATA, CONTACT PROGRAMMER *ERROR DETECTED WHILE OPENING CURSOR *ERROR DETECTED WHILE CLOSING CURSOR * SQL ERROR ENCOUNTERED: [error code] *A PAGING REQUEST WAS ENTERED BEFORE A DUPOL REQUEST WAS ENTERED *PLAN DEFINER NOT AVAILABLE YET *DUPOL REQUIRES A TRANS-ID DEFINER AND AN EDITED OR UNEDITED SSN [<i>continued below</i>]
23	01–70	Error message line 2 Possible responses: <ul style="list-style-type: none"> *CHECK TIN AND RE-ENTER REQUEST *DUPOL REQUIRES TRANS-ID DEFINER AND AN EDITED OR UNEDITED SSN *DB-2 IS ENABLED BUT NOT CONNECTED YET <p>[<i>continued from above</i>] EXAMPLE> DUPOLx WHERE x MUST BE 3, 4 or 5.</p>