



# MANUAL TRANSMITTAL

Department of the Treasury  
Internal Revenue Service

2.3.69

JANUARY 21, 2025

## EFFECTIVE DATE

(01-21-2025)

## PURPOSE

- (1) This transmits revised IRM 2.3.69, IDRS Terminal Responses, Command Code VPARS.

## MATERIAL CHANGES

- (1) Updated Audience, replace W&I with TS.
- (2) Updated new Chief Information Office.
- (3) IRM 2.3.69.1 Updated Audience, replace W&I with TS.
- (4) IRM 2.3.69.1 Updated Primary Stakeholders, replaced Wage & Investment (W&I) with Taxpayer Services (TS).

## EFFECT ON OTHER DOCUMENTS

IRM 2.3.69, dated November 15, 2023, is superseded.

## AUDIENCE

LMSB, SB/SE, TE/GE, TS.

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Chief Information Officer



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2.3.69

Command Code VPARS

## Table of Contents

2.3.69.1 Program Scope and Objectives

2.3.69.1.1 Background

2.3.69.1.2 Authority

2.3.69.1.3 Roles and Responsibilities

2.3.69.1.4 Program Management and Review

2.3.69.1.5 Program Controls

2.3.69.1.6 Terms and Acronyms

2.3.69.1.7 Related Resources

2.3.69.2 Command Code VPARS Error Messages

2.3.69.3 Agent Message Code and Descriptions

Exhibits

2.3.69-1 VPARS Input Format

2.3.69-2 VPARS Response Format

2.3.69-3 VPARS IMF Response Format

2.3.69-4 VPARS BMF Response Format



2.3.69.1  
(01-21-2025)  
**Program Scope and Objectives**

- (1) **Overview:** This IRM section provides an overview of the VPARS Command Code.
- (2) **Purpose:** This IRM contains procedural steps for use of the VPARS Command Code. Voice Processing Account Referral Screen (VPARS) is part of the Telephone Routing Interactive System (TRIS).
- (3) **Audience:** These procedures apply to IRS employees who are responsible for the processing of VPARS transactions. These employees are located in the following areas: Large & Medium-Sized Business, Small Business/Self-Employed, Tax-Exempt & Government Entity's, and Taxpayer Services (TS).
- (4) **Policy Owner:** The Chief Information Officer (CIO) is responsible for overseeing all aspects of our systems that operate the nation's tax infrastructure.
- (5) **Program Owner:** IT.
- (6) **Primary Stakeholders:** Large & Medium-Sized Business, Small Business/Self-Employed, Tax-Exempt & Government Entity's, and Taxpayer Services (TS).
- (7) **Program Goals:** This IRM provides the fundamental knowledge and procedural guidance for employees who work with VPARS transactions. By following the processes and procedures provided by this IRM, employees will process VPARS transactions in a manner that follows IRS policy and procedures while promoting the best interests of the Government.

2.3.69.1.1  
(01-21-2025)  
**Background**

- (1) This IRM and the contained sections provide the user the necessary information on how to use the command code VPARS.

2.3.69.1.2  
(01-21-2025)  
**Authority**

- (1) VPARS was developed to give users Voice Processing as part of the Telephone Routing Interactive System (TRIS).

2.3.69.1.3  
(01-21-2025)  
**Roles and Responsibilities**

- (1) TRIS Project Lead is responsible for
  - Review and implementation of WRs that affect VPARS
  - Updating the contents of this IRM

2.3.69.1.4  
(01-21-2025)  
**Program Management and Review**

- (1) **Program Reports:** The VPARS Screen (One screen only) will display entity and Aims information on lines 1 through 11. Line 16 through 23 will display information from the 3 most current tax modules including indicators, Service Center status, module balances, and freeze codes.
- (2) **Program Effectiveness:** Voice Processing Account Referral Screen (VPARS) is a Telephone Routing Interactive System (TRIS) command code. A taxpayer will attempt to use an Interactive Application (IP), but due to questions, difficulty, or ineligibility to use the automated system, will be transferred to a Customer Service Representative (CSR). The CSR will call command code VPARS which will display the taxpayer's account information from the TIF.

2.3.69.1.5  
(01-21-2025)  
**Program Controls**

- (1) Access to this program is governed by SACS.

2.3.69.1.6  
(01-21-2025)

**Terms and Acronyms**

- (1) Table of commonly used Terms and Acronyms is below:

TIF	Taxpayer Information File
TRIS	Telephone Routing Interactive System
IP	Interactive Application
CSR	Customer Service Representative
TIN	Taxpayer Identification Number

2.3.69.1.7  
(01-21-2025)

**Related Resources**

- (1) No related resources available for Command Code VPARS.

2.3.69.2  
(01-01-2023)

**Command Code VPARS  
Error Messages**

- (1) A taxpayer dials in to use the TRIS phone system.
- (2) A condition is encountered that the automated phone system cannot handle, and the call is transferred to a customer service representative for assistance in completing the transaction.
- (3) The Taxpayer Information Number (TIN) is passed to the customer service representative and Command Code VPARS is executed.
- (4) VPARS displays the taxpayer's account information and a description of the error the taxpayer encountered in the automated phone system.
- (5) Following are the error messages for VPARS.

ERROR MESSAGES	MEANING
ACCESS TEMPORARILY DENIED—RETRY	Deadlock between run units or short recovery preventing access. Re-enter.
CC DEFINER INVALID	VPARS does not have a definer.
ENTITY ONLY—SEE ENMOD	Account requested contains no tax modules. For Entity information CC ENMOD.
NO DATA AVAILABLE	No information for input TIN on the TIF.
NOT DATA REVERSE VALIDITY ON xTIF	No information on the TIF validity input. Re-input SSN or EIN with the File Source of opposite validity.
SYSTEM ERROR ON ACCESS/UPDATE	Unusual condition occurred on I/O. Notify CSA.
xTIF—AREAnn NOT AVAILABLE	Area nn is temporarily not available. Re-enter.
TIF-50 NOT PRESENT—NOTIFY DBA	Module information is indicated on the account but is not found.
TIN INCONSISTENT WITH FILE SOURCE	TIN is not consistent with the File Source. Correct and re-enter.
TIN INVALID	TIN does not meet standard validity criteria. Correct and re-enter.

2.3.69.3  
(01-01-2008)  
**Agent Message Code  
and Descriptions**

- (1) Following are the Agent Message Codes and descriptions.

NUMBER	LITERAL
001	VBD AMT OUT OF RANGE
002	VBD OPEN TDI
003	VBD CI FREEZE CD
004	VBD IRS EMPLOYEE CD
005	VBD PREVIOUS IA
006	VBD LITIGATION STATUS
007	VBD POTENTIAL CSED
008	VBD NO MF DATA FOR XREF
009	VBD PENDING PYMT PLAN
010	VBD COMBAT ZONE
011	VBD BALANCE DUE CFF
012	VBD BALANCE DUE ACS
013	VBD OPEN TDI — ACS
014	VBD ASSIGNED CASE
015	VBD PRIOR FULL PYMT PLAN
016	VBD TOO MANY TAX MODULES
017	VBD TAX MODULE CONFLICT
020	VBD NO PYMT EXT <100K
021	VBD NO PYMT PLAN SELECTED
022	VBD NO PYMT AMT ENTERED
023	VBD \$nnnn OFFER TOO LOW
024	VBD \$nnnn OK BUT NO DATE
025	VBD ? 30 DAY TERMS <100K
026	VBD ? 60 DAY TERMS <100K
027	VBD \$nnnn ON nn, ? TERMS
028	VBD SCRAMBLED SSN CODE
031	VBD REVERSE VALIDITY CASE
033	VBD DUPLICATE RETURN
034	VBD INELIG. EIN TIN TYPE
035	VBD INELIGIBLE TIN/FS
036	VBD OIC INSTALL INELG
037	VBD DATA AT> ONE SITE
038	VBD INNOCENT SPOUSE



NUMBER	LITERAL
039	VBD DDIA
040	VBD FEDERAL EMPLOYEE
041	VBD ACCOUNT HAS MFT31
042	VBD INNOCENT SPOUSE PENDING
043	VBD ACS DEFIA
044	VBD PREVIOUS EXTENSION THIS WK
045	VBD NO PYMT EXT>=100K
046	VBD ? 30 DAY TERMS>=100K
047	VBD ? 60 DAY TERMS>=100K
048	VBD NON ACS DEFIA
049	VBD RESTRICTED COMP HOLD
050	VBD MF BAL DUE MOD RESTRICTION
051	VBD MEMO ACCOUNT
052	VBD DUMMY ACCOUNT
053	VBD MFREQ ACCONT
054	VBD RESTRICT INTEREST
055	VBD RESTRICT FTP PNLT
056	VBD OIC PENDING
057	VBD MATH ERROR -J FREEZE
058	VBD PENDING CLAIM
059	VBD PRIVATE COLLECTION AGENCY
060	VBD EFT IND 1 - MFT 29
061	VBD FILING EXTENSION FILED
062	VBD EXT FILED ON XREF ACCT
063	VBD RETURN DELINQUENT ACCT
064	VBD DELINQUENT XREF ACCT
065	VBD DEBIT BAL XREF ACCT
066	VBD INELIG EXT OR IA
067	VBD ? 120 DAY TERMS <100K
068	VBD ? 90 DAY TERMS <100K
069	VBD NO PYMT EXT/IA <100K
070	VBD NO PYMT EXT/IA
071	VBD PDIA

NUMBER	LITERAL
072	VBD ? 120 DAY TERMS >=100K
073	VBD ? 90 DAT TERMS >=100K
074	VBD ACCOUNT TRANSFER OUT
075	VBD ACCOUNT REACTIVATED
076	VBD CRED INT RESTRICT
077	VBD RESTRICT INTEREST
078	VBD POTEN MAN I&P ADJ
079	VBD STAT CODE 44
080	VBD AMENDED RETURN
101	PIN, INELGBLE RESTRICT
104	PIN, INELGBLE FILING STAT
105	PIN, INELGBLE SCRMBL SSN
108	PIN, INELGBLE DANGEROUS TP
109	PIN, INELGBLE DECEASED TP
110	PIN, PIN CHANGE NO PIN
111	PIN, OWN DOB INV
112	PIN, OWN DOB NOR
113	PIN, SPOUSE DOB INV
114	PIN, SPOUSE DOB NOR
115	PIN, AUTHORIZED REP
116	PIN, YOUR SSN INV
117	PIN, YOUR SSN NOR
118	PIN, DOB CONFIRM INV

119	PIN, DOB CONFIRM NOR
120	PIN, OWN DOB INV 2
121	PIN, SPOUSE DOB INV 2
122	PIN, OWN DOB NOR 2
123	PIN, SPOUSE DOB NOR 2
124	PIN, NM CID NOR DOB
125	PIN, NM CID NOR
126	PIN, NM CID 2 DOB
127	PIN, NM CID 2
128	PIN, REC NOT INV DOB
129	PIN, REC NOT INV
130	PIN, CID NOR 2 DOB
131	PIN, CID NOR 2
132	PIN, CID NOR NN DOB
133	PIN, CID NOR NN
134	PIN, CID MATCH DOB
135	PIN, EST RENT INELG
136	PIN, EST NOR
137	PIN, EST UNACT NOR
138	PIN, EST UNACT AGAIN
139	PIN, EST CONF NOR
140	PIN, EST STOVER NOR
141	PIN, EST STOVER UNACT
142	PIN, EST STOVER CONF NOR
143	PIN, EST STOVER CONF NM
146	PIN, EST RET MM INV
147	PIN, ENTRY NOR
148	PIN, ENTRY CHANGE NOR
149	PIN, ENTRY RES NOR
150	PIN, ENTRY NO MTCH NOR
151	PIN, ENTRY NO MATCH2
152	PIN, RENT RES NM
154	PIN, RENT LFT NM
156	PIN, RENT LFT NOTBL

157	PIN, RENT RES BLER
158	PIN, RENT RES BL
159	PIN, RESTRICT INV
161	PIN, RL RET MM INV
160	PIN, RESTRICT NOR
162	PIN, MENU NO PIN LETTER
163	PIN, MENU FORGOT
164	PIN, MENU LIFT BLOCK
165	PIN, MENU REPEAT TOPICS
166	PIN, MENU INVALID
167	PIN, MENU NO RESPONSE
168	PIN, EST RENT NM
169	PIN, DATA AT> ONE SITE
170	PIN, NO DATA SAVED
171	PIN, REENTRY NO DATA FOUND
172	PIN, MAINT DUMMY ACCOUNT
173	PIN, DOB CONFIRM NM
200	PAY, INVALID ENTRY-MENU
201	PAY, NO RESPONSE-MENU
202	PAY, INVALID ENTRY-MENU 2
203	PAY, SCRAMBLED SSN

206	PAY, BAL MODULES> 5
207	PAY, NO BAL DUE MOD PRES
208	PAY, PENALTY FREEZE(G-)
209	PAY, DEBIT INTEREST(-I)
210	PAY, ACCOUNT TRANSFER OUT
211	PAY, ACCOUNT REACTIVATED
212	PAY, REFUND SCHEMES (Z-)
213	PAY, COMBAT ZONE (-C)
214	PAY, CRED INT RESTRICT
216	PAY, BANKRUPTCY(-V)
217	PAY, LITIGATION PENDING
218	PAY, POTEN MAN I&P ADJ
219	PAY, EST TAX CREDIT>AVAIL
220	PAY, NO RESPONSE
221	PAY, REPEAT PAYOFF XCEED
222	PAY, CLAIM PENDING (W-)
223	PAY, OFFER IN COMPROMISE
224	PAY, NOT AN INDIVIDUAL
225	PAY, NON IMF ACCOUNT
226	PAY, NO POSTED RETURN
227	PAY, SUB FOR RETURN
228	PAY, MOD TRANS OUT OF SC
229	PAY, UNREVERSED TC 500
230	PAY, STATUS 10 OR 12
231	PAY, NON QUALIF ACCOUNT
232	PAY, INVALID DATE
233	PAY, NO RESP TO ENTER DATE
234	PAY, NO RESPONSE FROM MEN2
235	PAY, INVALID ENTRY-MENU 3
236	PAY, INVALID ENTRY-MENU 4
237	PAY, NO RESPONSE FROM MEN3
238	PAY, UNREVERSED TC270
239	PAY, UNREVERSED TC534
240	PAY, UNREVERSED TC500/780

241	PAY, UNREVERSED TC604
242	PAY, UNREVERSED TC340/341
243	PAY, UNREVERSED TC370DC52
244	PAY, TODATE PRIOR RT DUE DT
245	PAY, PND ADJ - W/870
246	PAY, INTEREST FREEZE SET
247	PAY, START DATE MISSING
248	PAY, TAX LIABILITY ZERO
249	PAY, MFT 55 PRESENT
250	PAY, MFT 30 RETRN DUE DATE 0
251	PAY, PEND ADJ TC29X/30X
252	PAY, TOO MANY TRANS
253	PAY, MODULE TOO LARGE
254	PAY, COND M PRESENT
255	PAY, STAT CODE 71
256	PAY, IMF - IDRS MISMATCH
257	PAY, STAT CODE 42
258	PAY, STAT CODE 43

259	PAY, STAT CODE 44
260	PAY, AMENDED RETURN
261	PAY, STAT CODE 49
262	PAY, STAT CODE 72
263	PAY, DATE OUT OF RANGE
264	PAY, TIN NO DATA
265	PAY, INELIG EIN TIN TYPE
266	PAY, INELIGIBLE TIN/FS
267	PAY, ACCT INTELL CODE
268	PAY, COMP HOLD INT/FTP-OTH
269	PAY, COMP HOLD INT/FTP-MUL
270	PAY, ACI FREEZE
271	PAY, MENU REPEAT
272	PAY, MENU REPEAT 2
273	PAY, MENU REPEAT 3
274	PAY, MENU REPEAT 4
275	PAY, VERIFY DATE
276	PAY, EXCEED REENTER DATE
278	PAY, NO RESPONSE FROM MEN4
279	PAY, NO RESPONSE ZIPCODE
280	PAY, NO RESP REPEAT MAIL
281	PAY, EXCEED ZIP ATTEMPTS
282	PAY, INVALID ZIP
283	PAY, NO VERIFY RESPONSE
284	PAY, REPEAT EXCEEDED
285	PAY, EXCEEDED CONFIRM ZIP
286	PAY, EXCEEDED ENTERED ZIP
287	PAY, EXCEEDED REPEAT MAIL
288	PAY, EXCEED DATE
289	PAY, TO-DT IN GRACE PERIOD
290	PAY, INVALID ENTRY<>0
291	PAY, DUMMY ACCOUNT
292	PAY, TC918 IND <>0
293	PAY, DATA AT> ONE SITE

294	PAY, ACCOUNT HAS MFT31
295	PAY, SPOUSE HAS MFT31
300	DEB BMF ACCOUNT HISTORY
301	DEB DO DISCLOSE INTERVIEW
302	DEB VPPIN PROCESS MET
303	DEB YEAR ENTERED INCORRECT
304	DEB REFUND RETURN UNDELIVR
305	DEB TOO MANY TCS TO READ
306	DEB UNABLE DETERMINE ISSUE
307	DEB BAL CALC OFF - CALL SA
308	DEB YEAR ENTERED UNAVAIL
309	DEB CI FREEZE CD
310	DEB AMENDED W/O ORIGINAL
311	DEB NON MASTERFILE ACCOUNT
312	DEB MULTIPLE 610 RETURNS
313	DEB POSBL ERRONEOUS REFUND
314	DEB DEBTOR MF LIABILITY
315	DEB IRAF OR NMF ACCT
316	DEB ACS OFFER IN COMPROMIS
317	DEB ACCOUNT HAS MFT31
400	RTR DUPLICATE RETURN
401	RTR AMENDED RTN/NO ORIG
402	RTR REF CAN/DEL/RETURNED



403	RTR UNDELIVERED REFUND CHK
404	RTR ERRONEOUS REFUND FRZ
405	RTR TC150=0 W/O TC840 POST
406	RTR MILLION \$ REFUND FRZ
407	RTR RESEQUENCE ACCOUNT
408	RTR RESEQ ACCT FOR MERGE
409	RTR ACCT RESEQ TO MF LCTN
410	RTR IMF/BMF COMPLETE MRG
411	RTR REOPEN ENTITY ACCOUNT
412	RTR NAME CHANGE
413	RTR REL UNDEL REF CHK FRZ
414	RTR CLOSE/DEACTIVATE ACCT
415	RTR IMF/BMF PREVIOUS MRG
416	RTR VALID SSN CHANGED
417	RTR INVALID SSN CHANGED
418	RTR ACCOUNT TRANSFER-OUT
419	RTR ACCOUNT RE-TRANSFER-IN
420	RTR MERGE TRANSACTION IND
421	RTR UNDEL REF CHK REDEP
422	RTR CORRECT TC740 IF ERROR
423	RTR CNCLD REF CHK DEPOSIT
424	RTR REFUND DELETION
425	RTR ERRONEOUS REFUND
426	RTR REVERSE ERRONEOUS REF
427	RTR MF IDRS ENTITY DELETE
428	RTR IDRS ENT/MOD NOT PRES
430	RTR POSTED DUPLICATE RET
431	RTR PST AMND/LT REPLY/DOL
432	RTR ENTIRE ACCOUNT FROZEN
433	RTR UNMATCHED ADDRESS
434	RTR 45 DAY OLD CLAIM
435	RTR CALLER EXCEEDED # TRIES
436	RTR INVALID ADDRESS DATA
439	RTR ACCOUNT HAS MFT31

440	RTR INVAL PRIMARY ACCT
441	RTR PREV YEAR REFUND
442	RTR NO REFUND DATA
443	RTR NO IDRS DATA
444	RTR CI CONDITION ON ACCT
500	RRL SCRAMBLED SSN
501	RRL NO DATA FOUND
502	RRL NEED ADDR
503	RRL NEGATIVE BALANCE
504	RRL INV ENT OR MOD PROB
505	RRL NAME CTRL MISMATCH
506	RRL MOD COUNT> 12
507	RRL 013 CHANGED NAME
508	RRL 290 RELEASED REFUND
509	RRL DATA AT MORE THAN 1 SC
510	RRL DUPLICATE RETURN
511	RRL STAT OF REF EXPIRED
512	RRL REF STAT EXP DATE
513	RRL UNDEL REFUND CHECK
514	RRL ACCT TRANSFER OUT
515	RRL -A DUPLICATE RETURN
516	RRL -B STAT OF REF EXPIRED
517	RRL D- ES FREEZE

518	RRL D- TP CLAIM MORE ES
519	RRL -D REF STAT EXP DATE
520	RRL E- AMENDED RETURN
521	RRL F- ACI FREEZE
522	RRL -G MATH ERROR
523	RRL H- IMF BMF OFFSET
524	RRL J- EXCESS ES TAX
525	RRL J- EXCESS ES TAX CREDIT
526	RRL -J MATH ERROR
527	RRL M- ACCT TRANSFER OUT
528	RRL P- REFUND CANCELLED
529	RRL -R ADDTL LIABILITY
530	RRL S- UNDEL REFUND CHECK
531	RRL -U ERRONEOUS REFUND
532	RRL X- MILLION DOLLAR
533	RRL -X TC150 W/O TC840
534	RRL 001 RESEQ ACCT
535	RRL 005 RESEQ ACCT MERGE
536	RRL 006 CONSOLIDATION MADE
537	RRL 008 IMF BMF MERGE
538	RRL 011 CHANGE SSN
539	RRL 018 UNDEL REFUND
540	RRL 019 ZIP CODE CHANGE
541	RRL 020 CLOSES ACCOUNT
542	RRL 026 DEL CHANGED SSN
543	RRL 040 CHG TO VALID SSN
544	RRL 041 CHG TO INVALID SSN
545	RRL 130 ENTIRE ACCT FROZEN
546	RRL 140 IRP DELINQ INQUIRY
547	RRL 141 DELINQUENCY INQRY
548	RRL 142 DELINQ INVEST
549	RRL 148 ISSUANCE OF TDI
550	RRL 150 RETURN FILED
551	RRL 152 ENTITY UPDATED

552	RRL 200 SSN PENALTY
553	RRL 240 MISC PENALTY
554	RRL 280 BAD CHECK PENALTY
555	RRL 370 ACCT TRANSFER IN
556	RRL 400 ACCT TRANSFER OUT
557	RRL 402 ACCT RETRANSFER
558	RRL 428 EXAM APPEALS CASE
559	RRL 446 MERGED TRANS INDIC
560	RRL 470 TP CLAIM PENDING
561	RRL 474 INTERPTS DELIQ PRO
562	RRL 480 OFFER IN COMPR PEN
563	RRL 481 OFFER IN COMPR REJ
564	RRL 482 OFFER IN COMPR WTDN
565	RRL 500 MILITARY DEFER
566	RRL 510 REL IN SSN REFUND
567	RRL 528 TERM STAY COLL
568	RRL 530 CURR NOT COLL ACCT
569	RRL 531 ACCT IS NOW COLL
570	RRL 535 REV EXP BAL WRTOFF
571	RRL 537 REV TC530

572	RRL 540 DECEASED TP
573	RRL 570 ADDTL LIAB PEND
574	RRL 576 UNALL TAX HOLD
575	RRL 592 REVERSE 59X TRANS
576	RRL 610 PYMT RCVD
577	RRL 611 DISHONORED CHECK
578	RRL 640 ADV PAY OF DEF
579	RRL 660 ESTIMATED TAX PAID
580	RRL 661 ES PAY DISHONORED
581	RRL 666 ES TAX CR TRANS
582	RRL 670 SUBSEQ PAYMENT
583	RRL 671 SUBSEQ PAY DISH
584	RRL 680 DESG PAY OF INT
585	RRL 690 DESEG PAY OF PEN
586	RRL 694 DESEG PAY OF FEES
587	RRL 700 CREDIT APPLIED
588	RRL 710 OVRPYMT PRIOR YR
589	RRL 712 CORR OF 710
590	RRL 716 OVRPY CR PRIOR PER
591	RRL 720 REFUND REPAY
592	RRL 721 REF REPAY DISHON
593	RRL 740 UNDEL REF REDEP
594	RRL 810 REFUND FREEZE
595	RRL 840 MANUAL REFUND
596	RRL 904 ENT NOT PRES
597	RRL 971 AMEN DUP RET XREF
598	RRL 976 DUPLICATE RETURN
599	RRL 976 POST DUP RET
600	RRL 977 AMENDED RETURN
601	RRL 977 POST AMEND RET
602	RRL 995 DIFF IN VALID STAT
603	RRL CALLER EXD # INV TRIES
604	RRL DOB DID NOT MATCH
605	RRL PRIOR NAME CTRL INV

606	RRL NAME CTRL INV TRIES
607	RRL CALLER EXD # NO TRIES
608	RRL CALLER EXD DOB INV #
609	RRL CALLER EXD DOB NO #
610	RRL PRIOR NAME CTRL NO
611	RRL NAME CTRL NO TRIES
612	RRL INVALID ADDRESS DATA
613	RRL ACCOUNT HAS MFT31
614	RRL ACCT NOT PRIMARY
615	RRL PREV YEAR REFUND
616	RRL NO REFUND DATA
700	CRD BMF FILER PMT TRACER
701	CRD CI FREEZE CD
702	CRD DO DISCLOSURE INTERVW
703	CRD PAYMENT DATES DIFFERNT
704	CRD MORE THAN 3 YEARS OLD
705	CRD PAYMENT \$nnnnnn
706	CRD MFT NN YY/MM
707	CRD ACS OFFER IN COMPROMIS
708	CRD PMT NOT RECVD BY MAIL
709	CRD TAXPAYER HAS QUESTIONS
710	CRD ACCOUNT HAS MFT31
901	APPLICATION TURNED OFF

951	SYS INVLD RC-URGNT-TELL SA
952	SYS VRU LINK DOWN-TELL SA
953	SYS NO IP RESP-TELL SA
954	SYS NO IDRS RESP-TELL SA
955	SYS IDRS COMM ERR-TELL SA
956	SYS IDRS CC ERROR-TELL SA
957	SYS CRP # NOT PRESENT
958	SYS VRU CONFIG ERROR
959	SYS VRU INTERNAL ERROR
998	SYS VRU PACKET INVALID
999	VBD XXXXXX (RESERVED MESSAGE) (RESERVED for TMAC generated messages.)

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**Exhibit 2.3.69-1 (01-01-2000)**  
**VPARS Input Format**

Input Display

	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80	
	1234567890123456789012345678901234567890123456789012345678901234567890															
1	VPARS		v													1
2																2
3																3
4																4
5																5
6																6
7																7
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	1234567890123456789012345678901234567890123456789012345678901234567890															
	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80	

Record Element Description:

Line	Element	Position	Description and Validity	
1	1	1-5	COMMAND-CD	VPARS
	2	6	DEFINER	blank
	3	7-18	EDITED-TIN	SSN vv-vv-vvvv
		7-17		EIN vv-vvvvvv
	4	19	FILE-SOURCE	SSN n
		18		EIN n

Output Display:

	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80	
	12345678901234567890123456789012345678901234567890123456789012345678901234567890															
1	VPARS	v-----	-vv	vvvv	vvvv		DOB>nn/nn/nnnn		PIN-IND>v		BOD	CD>vv	vvv			1
2	v-----						INTL>n		LARGE	CORP>vv		AIMS	CD>n			2
3	v-----						TC-918>n		REJ-SEQ-CD>n	nn	nnnnnn	POD>nn				3
4	v-----						IRS-EE>n		EO MF	STAT>nn		STAT	CD>nn			4
5	v-----	-v	vv	n-----	n		CAF>n		MILITARY	OP>n		STAT	DT>nnnnnnnn			5
6		X-REF	TIN>	nnn-nn-nnnn		ENT-FS>n			COMBAT	CD>n		DISP	CD>nn			6
7		SPOUSE	TIN>	nnn-nn-nnnn		SSCN>nn			CATEGORY	CD>vvvv		DO/SC>nn				7
8		ESTABLISH	DT>	nnnnnn		FYM>nn			CELL>	(nnn)	nnn-nnnn					8
9	FR>	.....							HOME>	(nnn)	nnn-nnnn					9
10	FR>	.....							OTHER>	(nnn)	nnn-nnnn					10
11	*	*	VOICE	PROCESSING	MESSAGE		*	*	RWMS>n-----	n		T-SIGN>n-----	n			11
12	nnnnnnnn	v-----							#DR-MODS>n		LFR>nn		ENT-TDI>n			12
13	nnnnnnnn	v-----							#BD-MODS>n		EARLIEST	CSED>nn/nn/nnnn				13
14	nnnnnnnn	v-----							TOTAL	ASSESSED>		\$n-----	n			14
15									ASSIGN	EMP	NUM>n-----	n				15
16	nn	nnnnnn	FS>n	n-----	n	nn	nnnnnn	vvvv-vvvv	vvvv		\$n-----	n				16
17	LAST-NOTICE>	v--v	nnnnnn	BWI>n		LIEN>n		SFR>n	6020b>n		MATH-CD>nnn	MATH-ERR>v				17
18	*															18
19	nn	nnnnnn	FS>n	n-----	n	nn	nnnnnn	vvvv-vvvv	vvvv		\$n-----	n				19
20	LAST-NOTICE>	v--v	nnnnnn	BWI>n		LIEN>n		SFR>n	6020b>n		MATH-CD>nnn	MATH-ERR>v				20
21	*															21
22	nn	nnnnnn	FS>n	n-----	n	nn	nnnnnn	vvvv-vvvv	vvvv		\$n-----	n				22
23	LAST-NOTICE>	v--v	nnnnnn	BWI>n		LIEN>n		SFR>n	6020b>n		MATH-CD>nnn	MATH-ERR>v				23
24	REQUEST	COMPLETED														24
	12345678901234567890123456789012345678901234567890123456789012345678901234567890															
	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80	

Record Element Specification:

## Exhibit 2.3.69-2 (Cont. 1) (01-01-2006)

## VPARS Response Format

Line	Ele	Pos	Description and Validity		
			(I = IMF field B = BMF field I/B = both)		
1	1	1-5	COMMAND-CD	VPARS	I/B
	2	6	CC-DEFINER	[slashb]	I/B
	3	7-18	EDITED-TIN (SSN)	V-V	I
		7-17	(EIN)	V-V	B
	4	19	REVERSE-VALIDITY-IND (SSN)	V	I
		18	(EIN)	V	B
	5	21-24	NAME-CTRL	V-V	I/B
	6	26-29	PDT-CD	[slashb- ][slashb][slashb- ][slashb] or  *PDT  *CAU  KITA  HSTG	I
	7	37-46	TP-BIRTH-DT	NN/NN/ NNNN	I
	8	60	PIN-IND	V	I/B
	9	72-73	BOD-CD	VV	I/B
	10	75-77	BOD-CLIENT-CD	VVV	I/B
2	11	1-35	NAME-LINE-OR-STREET-ADDR	V-V	I/B
	12	45	ACCT-INTEL-CD	N	I/B
	13	60-61	LARGE-COMPLEX-CORP-CD	VV	B
	14	72	AIMS-CD	N	I/B
3	15	1-35	NAME-LINE-OR-STREET-ADDR	V-V	I/B
	16	45	TC-918-IND	N	I/B
	17	60	REJ-SEQ-CD	N	I/B
	18	62-63	REJECT-MFT	NN	I/B
	19	65-70	REJECT-TAX-PRD	N-N	I/B
	20	76-78	AIMS-POD-CD	NNN	I/B
4	21	1-35	NAME-LINE-OR-STREET-ADDR	V-V	I/B

**Exhibit 2.3.69-2 (Cont. 2) (01-01-2006)****VPARS Response Format**

Line	Ele	Pos	Description and Validity		
5	22	45	IRS-EMPLEE-CD	N	I
	23	60-61	EO-STATUS-CD	N	B
	24	72-73	AIMS-STATUS-CD	NN	I/B
	25	1-22	CITY	V-V	I/B
	26	24-25	STATE-CD	V-V	I/B
	27	27-38	ZIP-CD	N-N	I/B
	28	45	CAF-IND	N	I/B
	29	60	MILITARY-OPER-UN-IND	N	I
6	30	72-79	AIMS-STATUS-CD-DT	N-N	I/B
	31	16-26	XREF-SSN	N-N	B
	32	36	FILING-STATUS-CD	N	I
	33	60	MILITARY-OPER-COMBAT-CD	N	I
7	34	72-73	DISP-CD	NN	I/B
	35	16-26	SPOUSE-SSN	N-N	I
	36	36-37	SCRAMBLED-SSN-IND	NN	I
	37	60-63	CONTROL-CATEGORY	V-V	I/B
8	38	72-74	AIMS-PBC-CD	NNN	I/B
	39	16-21	ESTABLISHMENT-YR-MONTH	N-N	B
	40	36-37	FISCAL-YEAR-MONTH	NN	I/B
	41	61-74	CELL-TELEPHONE-NUMBER	N-N	I/B
9	42	7-49	FR-BMF (1st five)	V-V	B
	43	61-74	HOME-TELEPHONE-NUMBER	N-N	I
10	44	7-49	FR-BMF (2nd five)	V-V	B
	45	61-74	OTHER-TELEPHONE-NUMBER	N-N	I/B
11	46	47-54	RWMS-SCORE	N-N	I/B
	47	67-74	ASSIGNMENT-NUM	N-N	I/B
12	48	1-8	ACTION-DT	N-N	I/B
	49	10-39	AGENT-MSG-LITERAL	V-V	I/B
	50	51-52	DELINQUENT-RETURN-MODULES	NN	I/B
	51	59-62	LATEST-RET-YR	N-N	I
	52	73	TDI-CD	N	I/B

**Exhibit 2.3.69-2 (Cont. 3) (01-01-2006)**  
**VPARS Response Format**

Line	Ele	Pos	Description and Validity		
13	53	1-8	ACTION-DT	N-N	I/B
	54	10-39	AGENT-MSG-LITERAL	V-V	I/B
	55	51-52	BALANCE-DUE-MODULES	NN	I/B
	56	70-79	CSED	NN/NN/ NNNN	I/B
14	57	1-8	ACTION-DT	N-N	I/B
	58	10-39	AGENT-MSG-LITERAL	V-V	I/B
	59	61-79	TOTAL-ASSESSED	\$N-N	I/B
15	60	60-69	ASSIGNEE-EMPLEE-NUM	N-N	I/B
16	61	1-2	MFT-CD	NN	I/B
	62	4-9	TAX-PRD	N-N	I/B
	63	15	FILING-STATUS-CD	N	I
	64	18-31	CONTROL-DLN	N-N	I/B
	65	34-35	STATUS-CD	NN	I/B
	66	37-42	STATUS-CYC	N-N	I/B
	67	45-48	LEFT-HAND-FREEZE-CD-GROUP	V-V	I/B
	68	50-53	RIGHT-HAND-FREEZE-CD-GROUP	V-V	I/B
	69	56-59	TRANS-STATUS-CD	VV	I/B
	70	64-79	SC-MOD-BAL-AMT	\$N-N	I/B
	71	13-16	NOTICE-TYPE	V-V	I/B
	72	18-23	NOTICE-CYC	N-N	I/B
17	73	30	BACKUP-WITHHOLDING-IND	N	I/B
	74	38	LIEN-CD	N	I/B
	75	45	SFR-IND	N	I
	76	54	6020B-IND	N	B
	77	66-68	MATH-ERROR-CD	N-N	I
	78	79	MATH-STATUS-CD	V	I/B

LINES 20 and 23 repeat elements of line 17 for a different tax module if present.

**Exhibit 2.3.69-2 (Cont. 4) (01-01-2006)****VPARS Response Format****\*Description of calculated data fields:**

<b>Line</b>	<b>Field</b>	<b>Calculation</b>
10	RWMS-SCORE	sum of the TDA and TDI yield scores
13	BALANCE-DUE-MODULES	total of balance due modules
14	TOTAL-ASSESSED	total of assessed balances

**Exhibit 2.3.69-3 (01-01-2006)**  
**VPARS IMF Response Format**

	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80			
	1234567890123456789012345678901234567890123456789012345678901234567890																	
1	VPARS 000-00-0000	PUBL *	PDT	DOB>01/15/1966	PIN-IND>Y	BOD CD>WI ABC												
2	JOHN Q PUBLIC	INTL>0				AIMS CD>1												
3	HIS LAYWER WHO ELSE	TC-918>0			REJ-SEQ-CD>S 30	199112	POD>23											
4	1111 MAIN ST	IRS-EE>0				STAT CD>05												
5	ANY CITY IN THE COUNTR ST			123456789012	CAF>1	MILITARY OP>1	STAT DT>19950305											
6	ENT-FS>2				COMBAT CD>1			DISP CD>14										
7	SPOUSE TIN> 000-00-0000			SSCN>YY	CATEGORY CD>IRP-			DO/SC>22										
8	ESTABLISH DT> 197312			FYM>12	CELL> (202) 555-5555													
9	*			HOME> (202) 555-5555														
10				OTHER> (310) 555-5555														
11	* *		VOICE PROCESSING MESSAGE		* *		RWMS>00002502		T-SIGN>11111111									
12	09031994 VBD, SCRAMBLED SSN CODE			#DR-MODS>01					LFR>90	ENT-TDI>1								
13	01141995 VBD, TAX PROTESTOR CODE			#BD-MODS>05					EARLIEST CS		ED>08/17/1995							
14	06171995 VBD, OPEN TDI			TOTAL ASSESSED>					\$26,748.88									
15	ASSIGN EMP NUM>1111111111																	
16	30 199212	FS>2	22220222020223	58 199401	X-Z	PN	\$5,047.34											
17	LAST-NOTICE>2000 199325			BWI>N	LIEN>Y	SFR>1	MATH-CD>000 MATH-ERR>N											
18	*																	
19	30 199312	FS>2	22220222222224	58 199401	-Z	00	\$5,198.90											
20	LAST-NOTICE>DAA 199434			BWI>N	LIEN>Y	SFR>1	MATH-CD>000 MATH-ERR>N											
21	*																	
22	30 199412	FS>2	22222022222545	58 199401	-Z	00	\$6,375.55											
23	LAST-NOTICE>DA2 199530			BWI>N	LIEN>Y	SFR>1	MATH-CD>000 MATH-ERR>N											
24	REQUEST COMPLETED																	
	1234567890123456789012345678901234567890123456789012345678901234567890																	
	1-9	>	11-19	>	21-29	>	31-39	>	41-49	>	51-59	>	61-69	>	71-80			

**Exhibit 2.3.69-4 (01-01-2006)****VPARS BMF Response Format**

	1-9 > 11-19 > 21-29 > 31-39 > 41-49 > 51-59 > 61-69 > 71-80	
	1234567890123456789012345678901234567890123456789012345678901234567890	
1	VPARS 00-0000000 BUSI PIN-IND>N BOD CD>SB XYZ	1
2	BUSINESS ACCOUNT INTL>2 LARGE CORP>05 AIMS CD>1	2
3	DOING BUSINESS AS TC-918>2 REJ-SEQ-CD>s 10 199312 POD>11	3
4	123 MAIN WEST STREET EO MF STAT>03 STAT CD>05	4
5	ANY WHERE USA ST 098765432109 CAF>2 STAT DT>19950503	5
6	X-REF TIN> 000-00-0000 DISP CD>6	6
7	CATEGORY CD>C174 DO/SC>23	7
8	ESTABLISH DT> 199004 FYM>05 CELL> (000) 000-0000	8
9	FR> 941-01 940-1 1120-01 720-1 943-1 HOME> (000) 000-0000	9
10	FR> 2290-1 OTHER> (000) 000-0000	10
11	* * VOICE PROCESSING MESSAGE * * RWMS>09876532 T-SIGN>11111111	11
12	09031995 VBD, OPEN TDI #DR-MODS>09 ENT-TDI>2	12
13	10101995 VBD, TOO MANY TAX MODULES #BD-MODS>05 EARLIEST CSED>03/06/1996	13
14	TOTAL ASSESSED> \$23,507.09	14
15	ASSIGN EMP NUM>1111111111	15
16	10 199412 11839506100005 53 199505 - 00 \$3,702.10	16
17	LAST-NOTICE>501 199522 BWI>0 LIEN>4 6020b>1 MATH-ERR>4	17
18	*	18
19	01 199412 11141506100005 53 199505 - 00 \$9,089.23	19
20	LAST-NOTICE>501 199522 BWI>0 LIEN>5 6020b>1 MATH-ERR>4	20
21	*	21
22	02 199404 11310506100005 53 199505 - 00 \$200.00	22
23	LAST-NOTICE>501 199522 BWI>0 LIEN>2 6020b>1 MATH-ERR>4	23
24	REQUEST COMPLETED	24
	123456789012345678901234567890123456789012345678901234567890	
	1-9 > 11-19 > 21-29 > 31-39 > 41-49 > 51-59 > 61-69 > 71-80	