



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

2.144.3

APRIL 25, 2023

EFFECTIVE DATE

(04-25-2023)

PURPOSE

- (1) The purpose of this transmittal is to obsolete the Service Capacity Management Process Description IRM 2.144.3, dated October 8, 2019.

MATERIAL CHANGES

- (1) Removed and obsoleted Service Capacity Management Process Description IRM 2.144.3, dated October 8, 2019, due to the activities defined are not within the scope of Solution Engineering responsibility.
 - IRM 2.144.3 Obsoleted and archived to SE:EPM SharePoint

EFFECT ON OTHER DOCUMENTS

IRM 2.144.3, Service Capacity Management Process Description, dated October 8, 2019 is obsolete as of the date of this transmittal.

AUDIENCE

The Service Capacity Management Process is applicable to all ACIO areas with responsibility for Capacity Management.

Jeffery King
Acting Chief Information Officer

