



# MANUAL TRANSMITTAL

Department of the Treasury  
Internal Revenue Service

3.12.166

NOVEMBER 8, 2024

## EFFECTIVE DATE

(01-01-2025)

## PURPOSE

- (1) This transmits revised IRM 3.12.166, Submission Processing, Error Resolution, EPMF Unpostables.

## MATERIAL CHANGES

- (1) IRM 3.12.166.1 - Updated the first subsection to “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (2) IRM 3.12.166.1.1 - Added “Background” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (3) IRM 3.12.166.1.2 - Added “Authority” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (4) IRM 3.12.166.1.3 - Added “Responsibility” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (5) IRM 3.12.166.1.4 - Added “Program Management and Review” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (6) IRM 3.12.166.1.5 - Added “Program Controls” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (7) IRM 3.12.166.1.6 - Added “Terms/Definitions/Acronyms” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (8) IRM 3.12.166.1.7 - Added “Related Resources” subsection under “Program Scope and Objectives”, to describe our internal control framework, as required per IRM 1.11.2.2.4, Address Management and Internal Controls. IPU 24U0867 issued 07-25-2024.
- (9) IRM 3.12.166.3(2) - Added Form 5558 can be filed electronically through EFAST2 beginning January 1, 2025 and clarified who to report problems to.
- (10) IRM 3.12.166.3 - Changed title of this subsection from Program Scope and Objectives (as it was moved to the first subsection) to General Information and Introduction and updated information. IPU 24U0867 issued 07-25-2024.
- (11) IRM 3.12.166.3.1 - Moved “Unpostable Guidelines” subsection from 3.12.166.3.3 to 3.12.166.3.1 and updated information. Subsection was previously titled “Overview”. The information in the “Overview” subsection was moved to the “Program Scope and Objectives” subsection. IPU 24U0867 issued 07-25-2024.

- (12) IRM 3.12.166.3.2 - Moved “General Unpostable Instructions” subsection from 3.12.166.3.4 to 3.12.166.3.2 and updated information. Subsection was previously titled Terms/Definitions/Acronyms, which was moved to the “Program Scope and Objectives” subsection. IPU 24U0867 issued 07-25-2024.
- (13) IRM 3.12.166.3.3 - Deleted subsection as information was moved to IRM 3.12.166.3.1. IPU 24U0867 issued 07-25-2024.
- (14) IRM 3.12.166.3.4 - Deleted subsection as information was moved to IRM 3.12.166.3.2. IPU 24U0867 issued 07-25-2024.
- (15) IRM 3.12.166.3.2 - Added new section with Undeliverable (UD) mail indicator instructions. IPU 24U0807 issued 06-27-2024.
- (16) IRM 3.12.166.6(4) - Added Form 8955-SSA isn't disclosable to the public.
- (17) IRM 3.12.166.7 - Added Form 8868, Application for Extension of Time to File an Exempt Organization Return or Excise Taxes Related to Employee Benefit Plans. As of January 1, 2024, extensions for Form 5330 are now filed on Form 8868 (instead of Form 5558). IPU 24U0867 issued 07-25-2024.
- (18) IRM 3.12.166.11 - Added Form 8868 for Form 5330. Updated paragraph 5 with Form 8868 information. IPU 24U0867 issued 07-25-2024.
- (19) IRM 3.12.166.12.3 - Added TRDBV, as an IDRS research command code, to paragraph 3. IPU 24U0867 issued 07-25-2024.
- (20) IRM 3.12.166.12.8 - Added new subsection titled “Command Code TRDBV”. Renumbered subsequent subsections. IPU 24U0867 issued 07-25-2024.
- (21) IRM 3.12.166.16 - removed paragraph 3 stating a CAF unpostable listing is generated because a listing is no longer generated. IPU 24U0807 issued 06-27-2024.
- (22) IRM 3.12.166.19.1 - Added Form 8868 information to paragraph 7. IPU 24U0867 issued 07-25-2024.
- (23) IRM 3.12.166.21.3 - Added instructions to paragraph 2, If/Then chart (first row under “Then” column), to close the unpostable with a 2 cycle delay to allow the EPMF to be established first before the TC 150 posts when the EIN is established on the BMF. IPU 24U0948 issued 08-29-2024.
- (24) IRM 3.12.166.52 - Added Form 8868 information. IPU 24U0867 issued 07-25-2024.
- (25) IRM 3.12.166.53.1 Renumbered to IRM 3.12.166.54 for better flow (all subsequent sections renumbered as a result). IPU 24U0807 issued 06-27-2024.
- (26) IRM 3.12.166.69 - Updated UPC 490-1 to include instructions for abstract numbers 163, 205, 226 & 227. IPU 24U0807 issued 06-27-2024.
- (27) Updated organizational title from Wage and Investment (W&I) to Taxpayer Services (TS) throughout the IRM. IPU 24U0807 issued 06-27-2024.
- (28) Editorial changes made throughout the IRM for clarity. Reviewed and updated grammar, punctuation, formatting, dates, links, titles, website addresses and IRM references.

#### **EFFECT ON OTHER DOCUMENTS**

This supersedes IRM 3.12.166 dated August 29, 2024 and incorporates IPU 24U0807, issued 6-27-2024, 24U0867, issued 7-25-2024 and 24U0948, issued 08-29-2024.

**AUDIENCE**

This IRM is intended for use by the Ogden Campus Employee Plans Master File Unpostables personnel.

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Tax Exempt and Government Entities



3.12.166

EPMF Unpostables

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3.12.166.1  
(07-25-2024)  
**Program Scope and Objectives**

- (1) Purpose: This IRM provides information, guidelines and procedures for resolving unpostable transactions/conditions on the Employee Plans Master File (EPMF) and the Business Master File (BMF) through the Generalized Unpostable Framework (GUF).
- (2) Audience: These procedures apply to Taxpayer Services (TS) Submission Processing Input Corrections Operations (ICO), Employee Plans Unpostable Tax Examining Technicians.
- (3) Policy Owner: Director, Tax Exempt/Government Entities (TE/GE), Business Systems Planning.
- (4) Project Owner: TE/GE Submission Processing Program & Oversight (SPP&O).
- (5) Primary Stakeholders: Employee Plans Headquarters who rely on review and perfection of employee plans returns.

3.12.166.1.1  
(07-25-2024)  
**Background**

- (1) Some transactions, payments and returns are unable to post to the EPMF or BMF due to the programming of specific conditions. Research and perfection/correction of unpostable conditions are necessary to allow the transactions to post appropriately. This IRM provides procedures for maintaining the integrity of the EPMF and BMF by resolving unpostable transactions/conditions that aren't compatible with existing master file data or normal Submission Processing Campus operating procedures.

3.12.166.1.2  
(07-25-2024)  
**Authority**

- (1) The following provides authority for the instructions in this IRM:
  - Title 26 of the United States Code (USC) or more commonly known as the Internal Revenue Code (IRC).
  - All Policy Statements for Submission Processing are contained in IRM 1.2.1, Servicewide Policy Statements.

3.12.166.1.3  
(07-25-2024)  
**Responsibilities**

- (1) The Campus Director is responsible for monitoring operational performance for their campus.
- (2) The Operations Manager is responsible for monitoring operational performance for their operation.
- (3) The Team Manager/Lead are responsible for performance monitoring and ensuring employees have the tools to perform their duties.
- (4) The Team Employees are responsible to follow the instructions contained in this IRM and maintain updated IRM procedures.

**Note:** This IRM doesn't cover all situations, so exercise judgment when working cases. Contact your manager or lead tax examiner if a resolution can't be determined. Request an IRM update to add instructions if repeated problems or issues are encountered that can't be resolved due to no instructions in the IRM.

**Note:** When a specific letter number is listed throughout the IRM instructions, a different letter may be used if it's found to be more appropriate for the issue.

3.12.166.1.4  
(07-25-2024)

**Program Management  
and Review**

- (1) The information in this IRM applies to the resolution of EPMF and/or BMF Unpostables through the Generalized Unpostable Framework (GUF) system.
- (2) **Program Reports:** The GUF system generates control reports found on the Control-D application and are utilized for program management and review. See IRM 3.12.32, Error Resolution - General Unpostables, for a general listing of the reports.
- (3) **Program Effectiveness** is measured by the following:
  - Embedded Quality Submission Processing (EQSP)
  - Balanced Measures
  - Managerial Reviews
- (4) **Annual Review:** The processes outlined in this IRM will be reviewed annually to ensure accuracy and promote consistent tax administration.

3.12.166.1.5  
(07-25-2024)

**Program Controls**

- (1) System control reports derived from GUF on the Control-D system
- (2) Embedded Quality Submission Processing (EQSP) program. Quality Review conducts a statistical valid sample size review of completed work to ensure IRM guidelines are followed.
- (3) Managerial quality reviews.

3.12.166.1.6  
(07-25-2024)

**Terms/Definitions/  
Acronyms**

- (1) **Area Office** - Office responsible for making plan determination.
- (2) **Assess** – To impose or increase tax, penalty, and/or interest.
- (3) **Audit Information Management System (AIMS)** – A computerized database that is a subsystem of IDRS. It provides a system to establish and requisition returns, as well as update, assess, and abate taxes, penalties, and credits on returns under examination jurisdiction.
- (4) **Automated Non-Master File System (ANMF)** – A computer system that houses a collection of revenue accounting transactions on taxpayer accounts. Its purpose is to provide a means for the assessment and abatement of taxes, penalties and interest.
- (5) **Automatic Data Processing (ADP)** – The handling and processing of data from electronic machines with a minimum of human intervention.
- (6) **Batch** – A group of work of like documents within a program code.
- (7) **Business Master File (BMF)** – A magnetic tape file maintained at Martinsburg Computer Center (MCC) containing information about taxpayers filing business returns and related accounts.
- (8) **Calendar Year** – The 12-month period from January 1 through December 31.
- (9) **Command Code (CC)** – Five-character code used to input data on the Integrated Data Retrieval System (IDRS).
- (10) **Computer Condition Code (CCC)** - Identifies a special condition or computation for the computer, which posts to the Master File.

- (11) **Computer Paragraph (CP)** – Computer-generated notices to request information or give information to the taxpayer regarding certain aspects of their tax return. Also, certain notices generated to inform the campus of postings to the Master File that require additional action.
- (12) **Controlling DLN** – This Document Locator Number (DLN) controls the location of the return in the files. It can be an original return DLN or a new DLN assigned to certain Examination or Collection adjustment documents (also known as a refile DLN).
- (13) **Corporation** – A business organization formed by a group of people joined together to act as a single entity.
- (14) **Cross-reference (X-REF)** – Identifies related TINs and the sort name (DBA-Doing business as).
- (15) **Cycle** – One week's processing at the campus and MCC. The cycle is expressed by a six-digit code. The first four digits represent the processing year and the last two digits represent the processing week in that year.
- (16) **Delinquent Return** – A return filed and received after the due date.
- (17) **Document** – A form, voucher, or written evidence of a transaction, which establishes or affects an account.
- (18) **Document Locator Number (DLN)** – A 14-digit controlled number assigned to every return or document input through the ADP system. The fourteenth (last) digit is the year of processing, and is computer generated and appears on all records on the EP Error Register. The DLN is used to control, identify, and locate documents processed in the ADP system. The DLN identifies the type of document and/or return received including the date and year of input.
- (19) **Due Date** – A prescribed date on which a calendar or fiscal year return must be filed.
- (20) **Dummy Return** – An input return not prepared by the taxpayer or an input document treated as a return.
- (21) **EACS** - EO/EP Application Control System.
- (22) **EBSA** – Employee Benefits Security Administration.
- (23) **Editing** – Examining and perfecting returns by correcting misplaced, incorrect, or illegible entries.
- (24) **Edit Sheet** – A form coded and attached to a return for use in transcribing data from the return.
- (25) **EFAST2** - ERISA Filing Acceptance System. A computerized processing system.
- (26) **Employee Plans Master File (EPMF)** – A magnetic tape file maintained at MCC consisting of tax-sheltered pension/profit sharing plans.
- (27) **Employee Retirement Income Security Act (ERISA)** – This act ensures that each participant in a pension or welfare plan has a plan operating according to the law.

- (28) **Employer Identification Number (EIN)** – An assigned nine-digit number to identify a business tax account.
- (29) **Entity** – The portion of the Master File record that identifies the taxpayer. It contains name, address, social security or employer identification number, employment code if applicable, name control (first four characters from the taxpayer's name), location codes, filing requirement codes, fiscal period, plan number, plan effective date and date of establishment.
- (30) **ESOP** – Employee Stock Ownership Plan.
- (31) **Fact of Filing (FOF)** - EFAST/IRS- processed returns that reflect limited data on the module. The return is usually a prior plan year or was filed on a non-standard form that couldn't be scanned by the vendor.
- (32) **Federal Records Center (FRC)** – Used by file clerks to indicate when a requested return is no longer housed at the campus and has been shipped to the FRC building.
- (33) **File Folder Number** – A nine-digit number assigned by the Area Office to the case file of a pre-approved plan application for internal control purposes. This number appears on all opinion letters issued.
- (34) **File Location Code (FLC)** – Digits 1 and 2 of the DLN. Identifies the location where the return is filed.
- (35) **Fiscal Year** – A 12-month period that ends on the last day of any month except December.
- (36) **Fiscal Year Month (FYM)** – Any month a taxpayer elects as the ending month of an accounting year.
- (37) **Individual Master File (IMF)** – A magnetic tape file maintained at Martinsburg Computing Center (MCC) containing information about taxpayers filing Individual returns and related documents.
- (38) **Individual Retirement Account File (IRAF)** – A magnetic tape file maintained at Martinsburg Computing Center (MCC) containing information about taxpayers filing Individual Retirement returns and related documents.
- (39) **INOLE** – IDRS CC used to display current Master File entity information.
- (40) **Input Cycle (IC)** – Cycle date of IDRS input.
- (41) **Integrated Data Retrieval System (IDRS)** – A computer system with the capability to instantaneously retrieve or update stored information, which will work in harmony with the Master File or taxpayer accounts. This system is used for quick resolution of problems and inquiries concerning current and prior taxpayer returns.
- (42) **Interfile** – A document or block of documents that was absent when the related documents were retired to the FRC or sent to the microfiche contractor.
- (43) **Julian Date** – Digits 6, 7, and 8 of the DLN corresponding to the numeric day of the year.

- (44) **Keogh (self-employed plan)** – Plan of a sole proprietor or partnership with no common law employees or a plan with at least one owner employee and at least one common law employee.
- (45) **Martinsburg Computing Center (MCC)** – A computer center located in Martinsburg, West Virginia, where employee pension plans post to the Master File.
- (46) **Master File (MF)** – A magnetic tape record containing all information with respect to returns and related documents.
- (47) **Master File Tax Account Code (MFT)** – A two-digit number that identifies the type of tax.
- (48) **Microfilm Replacement System (MRS)** – An automated research system that replaces most of the microfilm research for tax data now being done in the campus. IDRS terminals are used for requests.
- (49) **Name Control (NC)** – For EFAST2 returns, the vendor sends the return information to the EPMF as received; therefore, the first four characters of the name line will be used regardless of whether it's a trust, estate, personal name or business. IRS will accept the name control as received. The name control is used to check the Master File and validate that the TIN corresponds with the proper taxpayer.
- (50) **Notices** – Computer-generated messages that result from an analysis of the taxpayer's account on the Master File.
- (51) **No Record (NR)** – Term used by file clerks to indicate a particular document or transaction, usually a tax return, for a given taxpayer doesn't exist.
- (52) **Not In File (NIF)** – Abbreviation used by files personnel to indicate to other files personnel that a document isn't in the files and isn't charged out.
- (53) **Plan Name** – A name used by the employer/sponsor for each of their plans. Once a plan name is established, it should continue to be used every year that a return is filed for that plan.
- (54) **Plan Number** – A three-digit number assigned by the employer/sponsor for each plan with 001–500 for non-welfare plans and 501–999 for welfare plans; selected by the taxpayer to identify retirement accounts.
- (55) **Plan Period** – Period of time for which a return is filed. The IRS uses a six-digit code to indicate the end of the plan period for a given return. The first four digits represent the year and the last two digits represent the month.
- (56) **Plan Year Ending** – The accounting period chosen by the employer/sponsor for a plan for which all returns for the plan will be filed.
- (57) **Power Of Attorney (POA)** – The authorization a taxpayer gives to a third party to receive specific tax information.
- (58) **Prior Year** – A prior year is a tax period that precedes the processing year.
- (59) **Public Inspection** – EPMF returns are open for public inspection with exception of Form 8955-SSA and Form 5330.
- (60) **Pull** – Remove a block of work or document from its storage location.

- (61) **Push Code** – A method of computer suspending requests, TC 930, for returns not posted. At return posting time, a notice is computer-generated to cause association and rerouting of the two documents for an appropriate action.
- (62) **Recharge** – Transfer custody and responsibility for a charged-out document directly from one user to another.
- (63) **Refile** – Sending the return/document back to Files to be filed in its original position in the block.
- (64) **Refile DLN** – DLN assigned to a return or a document after an examination or campus adjustment has been completed. The tax return and related documents are filed under this refile DLN rather than the original DLN. Refile DLNs can be identified by the 4th and 5th digits of the DLN. A 47 Document Code means Examination has handled the return. A 54 Document Code means a campus has processed the case.
- (65) **Reject** – A return or document that wasn't acceptable by the campus computer because of incorrect or incomplete information.
- (66) **Return** – A legal form or written evidence used by the taxpayer to record tax information.
- (67) **Return Processing Code (RPC)** - Identifies special EFAST processing conditions.
- (68) **Social Security Number (SSN)** – A permanently assigned nine-digit number to identify an individual income tax account.
- (69) **Status Codes** – These codes are generated as a result of the computer analysis after a specific time lapse or after a transaction has posted to a tax module.
- (70) **Taxpayer Delinquency Investigation (TDI)** – A tax account that has a filing requirement for which a return hasn't been received and a CP 403, CP 406 or TYD-14 has been generated.
- (71) **Taxpayer Identification Number (TIN)** – Either an EIN or SSN. Every taxpayer on Master File has a permanent number for identification on the tax account.
- (72) **Tax Period** – The month and year in which the length of liability ends for a particular return.
- (73) **Transaction Code (TC)** – A three-digit code used to identify a transaction being processed and to maintain a history of actions posted to taxpayers accounts on the Master File. A transaction code identifies the precise actions being taken to a taxpayer's account.
- (74) **Transcript** – A copy of entity and tax data from the Master File concerning a taxpayer's account.
- (75) **Unpostable** – An input transaction that attempted to post or update the Master File but couldn't because of inconsistencies with the posted transactions, filing requirements, or other input data. This matching occurs at MCC by comparing campus data and Master File information.
- (76) **Unpostable Resolution Code (URC)** - The code used to close an unpostable.



- (77) **Valid EIN** – A nine-digit number beginning with a campus prefix of two digits, followed by seven digits in a valid series (NN-NNNNNNN). A valid EPMF EIN adds the file source definer “P” that immediately follows the nine digits (NN-NNNNNNNP).

3.12.166.1.7  
(07-25-2024)

**Related Resources**

- (1) Servicewide Electronic Research Program (SERP)
- (2) Submission Processing Design Center (SPDC)
- (3) Integrated Data Retrieval System (IDRS)
- (4) Integrated Automation Technologies (IAT)
- (5) National Archives and Record Administration (NARA) approved Document 12990, IRS Records Control Schedules, for records retention, disposition, and destruction guidance.
- (6) The IRM sections below may be related to the resolution of unpostables contained in this IRM:
  - IRM 2.3, IDRS Terminal Responses
  - IRM 2.4, IDRS Terminal Input
  - IRM 3.13.36, EPMF Account Numbers
  - IRM 3.12.32, General Unpostable
  - IRM 3.12.279, BMF/CAWR/PMF Unpostable Resolution

3.12.166.2  
(07-01-2021)

**Service Level  
Agreements (SLA)**

- (1) National Service Level Agreements (SLAs) have been established between Operating Divisions. This section contains specifics regarding SLAs that pertain to activities performed by use of this IRM.

3.12.166.2.1  
(10-24-2022)

**Taxpayer Advocate  
Service (TAS)**

- (1) The Taxpayer Advocate Service (TAS) is an independent organization within the Internal Revenue Service (IRS), led by the National Taxpayer Advocate. Its job is to protect taxpayers' rights by striving to ensure that every taxpayer is treated fairly and knows and understands their rights under the Taxpayer Bill of Rights (TBOR). TAS offers free help to taxpayers, including when taxpayers face financial difficulties due to an IRS problem, when they are unable to resolve tax problems they haven't been able to resolve on their own, or when they need assistance to address an IRS system, process, or procedure that isn't functioning as it should. TAS has at least one taxpayer advocate office located in every state, the District of Columbia, and Puerto Rico.
- (2) TAS uses Form 12412, Operations Assistance Request (OAR), to start the OAR process of referring a case to the Taxpayer Services (TS) Division, to affect the resolution of the taxpayer's problem. Form more information, refer to IRM 13.1.19, Advocating With Operations Assistance Requests (OARs).
- (3) Refer taxpayers to TAS when the contact meets TAS criteria or when Form 911, Request for Taxpayer Advocate Service Assistance (and Application for Taxpayer Assistance Order), is attached and steps cannot be taken to resolve the taxpayer's issue the same day.
- (4) The definition of **same day resolution** is within 24 hours. The following two situations meet the definition of **same day resolution**:
  - The issue can be resolved within 24 hours.

- IRS takes steps within 24 hours to resolve the taxpayer's issue.

- (5) When making a TAS referral, use Form 911, and forward to TAS following local procedures.
- (6) See IRM 13.1.7, Taxpayer Advocate Service (TAS) Case Criteria, for more information.

3.12.166.2.2  
(10-24-2022)  
**Taxpayer Advocate  
Service Level Agreement**

- (1) The National Taxpayer Advocate reached agreements with the Commissioners or Chiefs of the Taxpayer Services (TS) Division, Small Business/Self Employed (SB/SE) Division, Tax Exempt Government Entities (TE/GE) Division, Criminal Investigation (CI), Independent Office of Appeals, and Large Business and International (LB&I) that outline the procedures and responsibilities for processing Taxpayer Advocate Service (TAS) casework when either the statutory or delegated authority to complete case transactions rests outside of TAS. These agreements are known as Service Level Agreements (SLAs).
- (2) The SLAs are found at *TAS Service Level Agreements*.

3.12.166.2.3  
(10-24-2022)  
**Operations Assistance  
Requests (OARS)**

- (1) The Taxpayer Advocate Service uses the Operation Assistance Request (OAR) process to refer cases when TAS lacks either the statutory or delegated authority to resolve a taxpayer's problem. The TAS uses Form 12412, Operations Assistance Request (OAR), to initiate the OAR process.
- (2) In cases requiring an OAR, TAS completes Form 12412 and forwards the case to the Operating Division Liaison via Form 3210, Document Transmittal. The Operating Division Liaison reviews the case, assigns it to the appropriate area, and monitors the case through its conclusion.
- (3) When TAS requests expedite processing, Operating Division or Functions Liaisons acknowledge receipt via Form 3210, secure messaging e-mail, fax, or by phone within one workday of receipt of the OAR.
- (4) For OARS that don't require expedite processing, the Operating Division or Functions Liaisons acknowledge receipt via Form 3210, secure messaging e-mail, fax, or by phone within three workdays of receipt of the OAR.
- (5) Make every effort to expedite completion of OAR cases. Form 12412 indicates timeframes for the assigned area to complete the case.
  - a. Manager/employee: Work with the Taxpayer Advocate contact listed on Form 12412 to arrive at agreed upon timeframes for follow-up based on the facts and circumstances of the particular case.
  - b. Employee: If you can't resolve a taxpayer's case by the requested timeframe or by a negotiated extension date, immediately notify your manager.
  - c. Manager/employee: Discuss the findings and recommendations on the final disposition of the case with the appropriate TAS contact. The TAS contact is responsible for communicating the final decision on the case to the taxpayer. However, you and your manager can also communicate the decision to the taxpayer.
  - d. Upon case resolution, the TE/GE employee assigned the OAR completes section VI of Form 12412 and returns it to the TAS Case Advocate assigned the case. Return the Form 12412 within three (3) workdays of completing all actions and posting all transactions.



- e. Manager/employee: If you and the TAS contact can't agree upon the resolution to the taxpayer's problem, the TAS employee elevates the disagreement to their manager who discusses it with the appropriate Operating Division manager. You and your manager are to also elevate any disagreement to their manager.

- (6) For more detailed information, refer to: IRM 13.1.19, Advocating With Operations Assistance Requests (OARs), or the TAS SLA website at *Service Level Agreements*.

3.12.166.3  
(01-01-2025)

#### General Information and Introduction

- (1) The Ogden Campus processes all EPMF Unpostables, even if generated at another location. Use Command Code (CC) CMODE to access and close EP unpostables at other service centers.
- (2) The Employee Retirement Income Security Act (ERISA) Filing Acceptance System (EFAST) 2 project moved processing to a vendor contracted by the Department of Labor (DOL). EFAST2 is a computerized processing system designed to simplify and expedite the receipt and processing of the Form 5500, Form 5500-SF and as of January 1, 2021, the Form 5500-EZ by electronic filing. Beginning January 1, 2025, Form 5558 can be filed electronically through EFAST2 or with the IRS on paper. More than one million pension, welfare and fringe benefit plans file Forms 5500/5500-EZ/5500-SF each year to satisfy reporting requirements under ERISA and the Internal Revenue Code. Unless otherwise specified in the specific unpostable instructions, use the procedures in this IRM when resolving all EFAST2 and campus unpostables. Report problems encountered the same business day as they're discovered to the local Submission Processing P&A analyst who will forward to the TE/GE Headquarters Submission Processing Program & Oversight (SPP&O) analyst.
- (3) The Form 5500-EZ can also be paper filed at the Ogden Submission Processing Campus. Unless otherwise specified in the specific unpostable instructions, use the procedures in this IRM when resolving all Form 5500-EZ unpostables. Report problems encountered the same business day as they're discovered to the local Submission Processing P&A analyst who will forward to the TE/GE Headquarters Submission Processing Program & Oversight (SPP&O) analyst.
- (4) The Taxpayer Bill of Rights (TBOR) lists rights that already existed in the tax code, putting them in simple language and grouping them into 10 fundamental rights. Employees are responsible for being familiar with and acting in accordance with taxpayer rights. See IRC 7803(a)(3), Execution of Duties in Accord with Taxpayer Rights. For additional information about the TBOR, see *Taxpayer Bill of Rights*.

3.12.166.3.1  
(07-25-2024)

#### Unpostable Guidelines

- (1) General Procedures for Unpostables are as follows:
  - a. Operations Branch loads and takes Unpostables into the Unpostable, Criminal Investigation, Exam, Statute and Entity inventories within 3 days after Campus receipt from MCC.
  - b. Support Branch transmits the closed Unpostable to MCC by each Thursday or they will miss the MCC weekly update. Missing the update causes adverse effects.

**Example:** Incorrect cycling.

- (2) Keep inventories to a manageable level. The Headquarters and Campus measuring device are the weekly Control D reports. (Unpostable Inventories, Unpostable Receipts, etc.)
  - a. Work total aged Unpostable cases as quickly as possible. **Don't** exceed **10 PERCENT (per Master File)** of the ending inventory.
  - b. Unworkable and workable inventory levels (excluding Bankruptcies) and cycle closures shouldn't exceed a 14 workday processing cycle.
  - c. Unpostables start aging from the date the document failed to post at Master File. Entity Unpostables (GUF category B4) will age in 10 cycles from the original unpostable cycle.
  - d. Repeat Unpostables won't exceed 10 percent of the current week's receipts per Master File (i.e., BMF, IMF, EPMF, etc.). Repeat unpostables retain the original date the document failed to post at Master File.
  - e. Issue correspondence for unpostable cases within 10 days of determining contact is needed.
- (3) If the campus ending inventory exceeds their receipts by 15 percent for three consecutive weeks, or their aged inventory exceeds 10 percent per week (per Master File) the inventory is unmanageable. Management takes stringent measures to bring percentages back to manageable levels. The following are for all functions working unpostables to help in maintaining these levels:
  - a. Expedite the reinput of pending nullified unpostables. Don't shelve reinput returns.
  - b. Review and completely resolve all unpostable conditions that can result in a repeat unpostable for the specific unpostable.
  - c. Review the aged inventory. Work the high dollar amounts and the oldest cases first to keep their numbers to a minimum.
  - d. Give refund and payments processing, including Federal Tax Deposits (FTD), a higher priority than other unpostables. Local management decides highest priority. After the return due date, refund returns receive the highest priority to meet the 45-day interest-free period.

**Note:** Ensure manual refunds are issued on all applicable refunds (i.e., refunds of 1 million dollars or more). Refer to IRM 21.4.4, Manual Refunds, for refund transactions.

  - e. Conduct a 100 percent review on all repeat unpostables for each Master File.
  - f. Maintain adequate staffing and terminals at each Campus.

3.12.166.3.2  
(07-25-2024)  
**General Unpostable  
Instructions**

- (1) IRM 3.12.32, General Unpostables, provides:
  - Instructions for input of terminal requests to display, suspend, research and resolve unpostable cases.
  - General guidelines regarding processing of Unpostable cases.
  - Case reassignment guidelines and procedures.
  - MASS closure guidelines, batch and Integrated Submission and Remittance Processing (ISRP) guidelines, and certain FILES closure guidelines. However, if a case designated for "MASS" closure is re-assigned (from the SC or "unit" number) to an INDIVIDUAL, the case will be closed per instructions in this manual.
  - Unpostable category information, details for Form 4251, Return Charge-Out, specific details and explanations of Unpostable Listings and

Reports, Command Code descriptions, Terminal Screen formats, and general Unpostable Resolution Code (URC) corrective action descriptions.

- (2) IRM 3.12.166 provides the definition of the unpostable code and procedures for correcting EPMF and BMF case closures for INDIVIDUAL and FILE type unpostable conditions.
  - a. GUF CCs UPDIS (display), UPRES (case closure) and INOLE (National Account Profile (NAP) Database) are used in this section for EPMF unpostable resolution.
  - b. This section provides a general background of known procedures for resolving unpostables. Where possible, this section gives detailed procedures.
  - c. When unable to follow the detailed procedures, use the general procedures as the primary guide.

3.12.166.4  
(07-01-2021)  
**General Concepts and  
Correspondence  
Guidelines**

- (1) In resolving unpostable records, follow the intent of the preparer as far as possible within the provisions of the Internal Revenue Code and the appropriate Master File computer program constraints.
- (2) If there's a conflict between the general and specific instructions, follow the specific instructions for that Master File and/or unpostable code.

3.12.166.4.1  
(07-01-2021)  
**Taxpayer  
Correspondence**

- (1) The Restructuring and Reform Act of 1998, section 3705(a), provides identification requirements for all IRS employees working tax-related matters. This section requires that any manually generated correspondence received by a taxpayer from the Internal Revenue Service (IRS) will include in a prominent manner the name, telephone number and unique identifying number of an IRS employee the taxpayer may contact with respect to the correspondence. We generally define "manually generated correspondence" as IDRS "C" letters used for requesting missing information, forms or schedules from returns received for processing.
- (2) The term "manually generated correspondence" concerns correspondence to taxpayers that contain the following elements. The IRS employee issuing the correspondence is:
  - a. Exercising judgment in working or resolving a specific case, responding to specific taxpayer correspondence, or asking the filer to provide additional case related information.
  - b. In the best position to answer any questions the taxpayer may have about the correspondence. The Service must use sound business judgment to determine the provision's applicability. Don't apply the provision to general correspondence involving rejects and suspense functions where the question could be resolved by any IRS employee (e.g., missing schedule, signature, etc.).
- (3) Use the selective paragraph with Letter 1072C, Employee Plan EIN Missing/Requested/Assigned Information, if applicable. However, in most instances, a Tax Examiner (TE) name and phone number won't need to be included with Letter 1072C since the case isn't being suspended for a reply. Letter 1072C notifies the filer of action taken to close the case.

- (4) Always enter the letter sent on an account in the remarks field (line 8 of UPRES).
- (5) Before initiating any correspondence (or telephone contact), check the Centralized Authorization File (CAF) to either:
  - Ensure any authorized representative(s) will receive copies of the correspondence.
  - Verify you have the right to speak to the proper representative.
- (6) Correspondence Handbook is the central authority for handling taxpayer correspondence. Refer to IRM 21.3.3, Incoming and Outgoing Correspondence/Letters. This IRM takes precedence over all other handbooks addressing the Service's handling of taxpayer correspondence. Refer to IRM 3.30.123, Processing Timeliness: Cycles, Criteria and Critical Dates, for suspense days and maximum days to process correspondence replies.
- (7) If a Letter 1072C sent from EP Entity Unpostables returns as Undeliverable, follow the instructions for Undeliverable Correspondence found in IRM 3.13.36.25, Correspondence.

3.12.166.4.2  
(06-27-2024)

#### **Undeliverable Mail Indicator**

- (1) An undeliverable mail (UD) indicator is input on taxpayers' accounts when returned mail is received back from the United States Postal Service (USPS) as undeliverable. The UD indicator is generated with the input of TC 971, action code (AC) 661, on IDRS, which suppresses the generation of non-statutory notices and letters. The warning and suppression are intended to be temporary until the taxpayer's address has been updated.
- (2) Currently, when employees create a correspondex (CRX) letter using the IAT Letter Tool, they use the taxpayer's existing address on IDRS. Effective August 7, 2023, if a letter is being sent to a taxpayer with a UD indicator on their account, the initiator will receive an alert to do the following:
  1. Verify the entity information and determine if a new address is available.
  2. Update the taxpayer's address if a new address is found.
  3. Remove the UD indicator from the account.
  4. Issue the applicable letter following normal procedures.
- (3) When issuing a CRX letter and the UD indicator is present on the account, research for a better address using:
  - CC INOLE for the current posted entity information on the National Account Profile (NAP).
  - CC ENMOD may reflect a recently input address change or a pending address change not posted to CC INOLE.
  - Taxpayer's correspondence (if available).
- (4) Use the following If/And/Then table to determine next actions:

If	And	Then
A new address is found,	The taxpayer has provided clear and concise notification of the address change,	<ol style="list-style-type: none"> <li>1. Update the taxpayer's address using CC ENREQ.</li> <li>2. Input TC 972 with AC 661 using CC REQ77 to remove the UD indicator from the account.</li> <li>3. Issue the CRX letter following normal procedures.</li> </ol>
A new address is found,	The taxpayer has <b>NOT</b> provided clear and concise notification of the address change,	<ol style="list-style-type: none"> <li>1. Do not update the taxpayer's address.</li> <li>2. Issue the applicable CRX letter to the new address. Include an open paragraph to advise the taxpayer of the information needed. Enclose Form 8822-B, Change of Address or Responsible Party - Business.</li> </ol>
A new address isn't found,	The UD indicator has not been reversed,	<ol style="list-style-type: none"> <li>1. Issue the applicable CRX letter to the last known address.</li> <li>2. Include an open paragraph to advise the taxpayer of the information needed.</li> <li>3. Enclose Form 8822-B, Change of Address or Responsible Party - Business.</li> </ol>

3.12.166.5  
(07-01-2021)

#### Unpostable Category Codes and Names

- (1) Every unpostable record for IMF, BMF, EPMF, PMF and CAWR is assigned a two-digit alpha-numeric Category Code.
  - a. The unique two-digit alpha-numeric codes identify the area to work the unpostable case.
  - b. The codes determine when a Form 4251 automatically generates.
  - c. The codes determine if the case automatically sorts for an AUTO, MASS, or INDIVIDUAL type closure and if the case requires routing of unpostable document to the preparer or another function.
  - d. The codes determine if the case is an expedite and/or requires special handling, the sequence in which the cases are sorted in order according to the recipient.
  - e. The unpostable category codes, category names and Master Files that apply to EPMF are as follows:

CATEGORY CODES	CATEGORY NAMES	MASTER FILE
B4	Entity Control–EPMF Unpostables	EPMF
F3	Files Unpostables	IMF, BMF, EPMF, PMF
L5	All Others with Documents	IMF, BMF, EPMF

- (2) Refer to IRM 3.12.32.4, Category Code Identification and Criteria, for a complete list of Category Names and Codes.

3.12.166.5.1  
(07-01-2021)

#### Unpostable Resolution Code Explanations

- (1) Listed below are the Unpostable Resolution Code (URC) for CC UPRES. These codes are also valid on the EPMF Master File.

URC	EXPLANATION OF URC
0	No change made to the unpostable transaction. The information on UPRES will match the Master File.
2	Transaction to be deleted (voided). This URC creates a control base to the employee who input the unpostable transaction.
6	Changes Name Control and/or TIN and/or Plan Number and/or Plan Period, and adds Computer Condition Codes.
8	Transactions sent to the Reject Register or Error Resolution System (ERS) Suspense Status. Remarks are required when inputting a URC 8.
A	Correction of Name Control, using Master File Name Control. Valid on EPMF for 803. A URC A will convert and equal URC 6 when the unpostable record is updated.
B	Special closure made by the Unpostable-GUF.
D	Transaction to be deleted (voided) with no further action. No IDRS control base will be created.

- (2) These Master File and URC combinations are subject to an additional validity check for each URC depending on the type of EPMF record and the un-postable category criteria.
- (3) CC UPRES must meet all the validity checks for input of these URC actions as CC definers. See the general command code information for the CC UPRES validity criteria in IRM 3.12.32.

3.12.166.6  
(01-01-2025)

**Protection of  
Taxpayer/Filer Accounts**

- (1) The greatest potential for unauthorized disclosure of tax information occurs when employees handle telephone inquiries from filers.
- (2) Exercise special precautions to identify the filer or their authorized representative when answering such inquiries.
- (3) All items on Form 5500 series returns are disclosable to the public.
- (4) Form 5330 returns and Form 8955-SSA aren't disclosable to the public.

3.12.166.6.1  
(10-24-2022)

**Third Party Disclosure  
and Request for  
Information**

- (1) For issues regarding Disclosure, Third Party Request for Information, Freedom of Information Act requests, Privacy Act, etc. refer to IRM 11.3, Disclosure of Official Information.
- (2) For specific questions regarding Disclosure and CAF, contact the local Campus Disclosure Office.

3.12.166.7  
(07-25-2024)

**EP Forms and  
Schedules**

- (1) Form 5500, Annual Return/Report of Employee Benefit Plan:
  - Schedule A, Insurance Information
  - Schedule C, Service Provider Information
  - Schedule D, Direct Filing Entity (DFE)/Participating Plan Information
  - Schedule DCG, Individual Plan Information
  - Schedule G, Financial Transaction Schedules
  - Schedule H, Financial Information (Large Plan)
  - Schedule I, Financial Information (Small Plan)
  - Schedule MB, Multiemployer Defined Benefit Plan and Certain Money Purchase Plan Actuarial Information
  - Schedule MEP, Multiple-Employer Retirement Plan Information
  - Schedule R, Retirement Plan Information
  - Schedule SB, Single-Employer Defined Benefit Plan Actuarial Information

**Note:** Images of the Form 5500 and applicable schedules can be viewed at *U.S. Department of Labor, Form 5500 series*.

- (2) Form 5500-SF, Short Form Annual Return/Report of Small Employee Benefit Plan:
  - Schedule MB, Multiemployer Defined Benefit Plan and Certain Money Purchase Plan Actuarial Information
  - Schedule MEP, Multiple-Employer Retirement Plan Information
  - Schedule SB, Single-Employer Defined Benefit Plan Actuarial Information



**Note:** Images of the Form 5500-SF and applicable schedules can be viewed at *U.S. Department of Labor, Form 5500 series*.

- (3) Form 5500–EZ, Annual Return of One-Participant (Owners/Partners and Their Spouses) Retirement Plan or A Foreign Plan.
- (4) Form 5330, Return of Excise Taxes Related to Employee Benefit Plans.
- (5) Form 8955-SSA, Annual Registration Statement Identifying Separated Participants with Deferred Vested Benefits.
- (6) Form 5558, Application for Extension of Time to File Certain Employee Plan Returns.
- (7) Form 8868, Application for Extension of Time to File an Exempt Organization Return or Excise Taxes Related to Employee Benefit Plans (starting January 1, 2024).

3.12.166.8  
(10-24-2022)  
**Filing Requirements**

- (1) Active plan modules have a plan filing requirement as follows:
  - a. T for Form 5500-SF filed as a short form for Form 5500.
  - b. X for Form 5500.
  - c. N for Form 5500-EZ filers or for filers of Form 5500-SF filed in lieu of Form 5500-EZ, with \$250,000 or less in total plan assets and Box 8b isn't checked.

**Note:** In 2021, Form 5500-SF can no longer be used in lieu of Form 5500-EZ, except to amend prior filings.

- (2) When the latest return module doesn't contain an unreversed TC 150 or 977, but does contain a TC 591, 593, 595, or 596, the plan filing requirement is blank.
- (3) Other possible transactions and their results are:
  - a. A TC 150 or 977 and one of the following transactions: TC 591, 593, 595, or 596 and assets haven't been distributed, the plan data module has a plan filing requirement and a plan status code.
  - b. A TC 151, 591, 593, 595, or 596 and no TC 150 or 977, the plan filing requirements is blank and the plan status code is zero (0).
  - c. A TC 150 or 977 and assets have been distributed, and no participants are present, the plan filing requirements is blank and the plan status code is zero (0).
  - d. A TC 150 or 977 and one of the following transactions: TC 591, 593, 595, or 596 and assets have been distributed, the plan filing requirements is blank and the plan status code is zero (0).
  - e. A TC 150 or 977 and the assets haven't been distributed, the plan data module has a plan filing requirement and a plan status code.
  - f. Condition Code F, the plan filing requirement is blank and the plan status code is zero (0).

**Note:** The entity filing requirements (FR) contains a "1" for each type form present. If several plans have the same FR, the entity FR only reflects "1" for that type return. To post a TC 020 to the entity module, all plan filing requirements must be blank and the entity filing requirements must be zero (0) or (8).



3.12.166.8.1

(07-01-2021)

**Filing Requirements for Final Returns**

- (1) When the latest return module contains an unreversed TC 150 or 977 with Computer Condition Code (CCC) "F" (final return), the plan filing requirement is blank.
- (2) CCC "F" generates on current year Forms 5500/5500-EZ if Return Process Code (RPC) "T" is present.

**Note:** CCC "F" is input on "fact of filing" Forms 5500 if Part I, Line Item B (3) is checked "YES". CCC "F" is input on "fact of filing" Forms 5500-EZ if Part I, Line Item A (3) is checked "YES".

- (3) The RPC "T" generates when:
  - a. Schedule H/I Line 5a is answered "YES", **and**
  - b. Total end-of-year assets is zero, **and**
  - c. Total participants end-of-year is zero.

**Note:** RPC "T" generates on pure fringe benefit plans if Form 5500 Part I, Line Item B (3) is checked, and Line 6 on the Schedule F is checked "YES".

3.12.166.8.2

(07-01-2021)

**Filing Requirements for Plan Changes Due to Takeover or Sale**

- (1) Use the following instructions to update the old sponsor's filing requirements when:
  1. A change in sponsorship occurs due to a takeover or sale, **and**
  2. A final return isn't filed or the plan's sponsor has changed, **but**
  3. No assets or liabilities were transferred to another plan, **and**
  4. The plan hasn't terminated or merged with another plan.
- (2) If Line 4 a, b or c is completed on Form 5500 (Line 5 a, b or c on Form 5500-EZ), or contact with the filer indicates a change in sponsorship has taken place, then:
  - a. Research to determine if the filing requirements for the EIN and plan number for the old sponsor (indicated on Line 4 b or by contact with the filer) were deleted.
  - b. If the filing requirements are blank or 8, take no action on the old sponsor's account.
  - c. If active filing requirements are present, input a TC 591 closing code (cc) 097 to the old sponsor's account using the tax period ending on the return.

**Caution:** If a TC 150 is present on the module, a TC 591, 593, 595, or 596 posted to the same module won't turn off the filing requirement. TC 59X must be input on the next module to make the FRC blank.

- (3) When a TC 020 (Doc Code 64) posts to the plan data module, the plan filing requirement is 8 if a TC 12X or return module is present for the plan.
  - a. If there's no TC 12X or return module present, the plan module will be erased.
  - b. No transactions post to a plan with a TC 020 (Doc Code 64) except a TC 012.

3.12.166.9  
(07-01-2021)  
**Sequence of Accounts  
on the EPMF**

- (1) Accounts on the “EPMF” are maintained in EIN and Plan Number sequence (NNNNNNNNN–NNN).

3.12.166.10  
(07-01-2021)  
**Plan Number**

- (1) A plan number is a three-digit number assigned by the plan sponsor to differentiate between plans which are, or may be, established or maintained by the same plan sponsor. The table below shows the range of plan numbers associated with the plan type:

If the Plan is a	Then the Plan Number starts with
Pension Plan/Profit Sharing	001–500
Welfare Plan	501–999
Fringe Benefit Plan	501–999
Direct Filing Entity (DFE)	001–500
Group Insurance Arrangement (GIA)	501–999
Multiple-employer Plan (Other) plan	333–339 (Pre EFAST Only)

- (2) Once assigned, use the same number consistently to identify the same plan.
- (3) If a plan terminates, don’t use the plan number for any new plan.
- (4) The plan number along with the plan name identifies a plan from other plans for a given sponsor.
- (5) The plan name, plan number, the type of return filed, and the plan ending month make up the plan entity. As long as the plan is in effect, the plan name and plan number **must** stay the same.

**Exception:** If the sponsor initiates updates or changes to the plan name and as long as the characteristics (e.g. assets, plan beginning date, etc.) for the plan remain the same, a new plan number won’t be assigned due to minor changes in the plan name.

3.12.166.10.1  
(07-01-2021)  
**Plan Data Module**

- (1) The plan data module contains information related to one plan number. Some of the information included is:
- Plan name (research CC EMFOL definer L)
  - Effective date (research CC EMFOL definer L)
  - Type of plan (research CC EMFOL definer L)
  - Administrator name, address, and EIN (research CC EMFOL definer D)

3.12.166.10.2  
(07-01-2021)  
**Plan Data Module  
Transactions**

- (1) The plan data module can be established or updated with the following transactions, input via CC EPLAN:
  - a. TC 000 – Establishes a plan
  - b. TC 011 – Changes the plan number/consolidates two plans
  - c. TC 012 – Reactivates a plan number
  - d. TC 013 – Changes the plan name
  - e. TC 016 – Changes plan filing requirements
  - f. TC 017 – Changes the file folder number (not used in campus processing)
  - g. TC 020 – Deletes a plan number
  - h. TC 053 – Changes plan year ending month
  - i. TC 127 – Changes or adds administrator data
  - j. TC 128 – Changes both the plan name and administrator data with one transaction **and** can change Effective Date
- (2) The plan data module can be updated with the following transactions, input via CC FRM77 (Doc. Code 77):
  - a. TC 122 – Reverses a plan application (TC 121/123)
  - b. TC 126 – Reverses a plan termination (TC 125)
- (3) The plan data module can be established or updated by the following transactions, input via Cincinnati Area Office (AO) EACS:
  - a. TC 121 – Establishes a plan
  - b. TC 123 – Establishes or updates a plan
  - c. TC 125 Doc. Code 10 – Posts a plan termination.  
**Note:** This transaction doesn't terminate plan filing requirements.
  - d. TC 125 Doc. Code 11 – Posts the date of a merge in MMDDYY format.
- (4) The plan data module may also be updated via vendor or IRS processing:
  - a. TC 150 – Return posted
  - b. TC 977 – Amended return posted

3.12.166.10.3  
(07-01-2021)  
**Input of EPLAN  
Transactions**

- (1) CC EPLAN transactions validate the input EIN, name control and plan number against the NAP.
  - a. If the EIN on the input transaction isn't established on Master File, an error message generates. Establish the EIN using CC ENREQ/BNCHG before inputting the EPLAN transaction.
  - b. The name control used on the CC EPLAN transaction must match the name control on Master File.
  - c. If inputting a CC EPLAN transaction (other than a TC 000), establish the plan number on the Master File or an error message generates.
- (2) The input format for CC EPLAN is EPLAN with definer "R", the sponsor EIN with File source "P", the name control, and the plan number.
  - a. Enter an intent indicator (INTENT-IND) "Y" if the transaction is a TC 000.
  - b. INTENT-IND "N" automatically generates when a "Y" isn't used.
  - c. Don't access CC ENMOD before inputting a CC EPLAN transaction. If a TC 000 is input to a plan number that already has a pending TC 000 on

the account, an error message ("TC 000 PENDING FOR THIS PLAN-NUMBER") generates on the EPLAN screen.

- d. Deleted TC 000s (DU, DN, DQ, etc.) are also recognized by the program as pending transactions.

(3) If receiving an error message on input of a TC 000, research CC ENMOD.

- 1. If the original transaction was deleted, and research indicates that a TC 000 is necessary for the plan, overlay the TC 000-ADD-INDICATOR "N" with a "Y".
- 2. Input the rest of the transaction as usual.
- 3. This overrides the error.

**Note:** Master File usually generates TC 000 as a result of an EFAST processed return.

3.12.166.10.4  
(07-01-2021)

**Plan Data Module  
Administrator  
Information**

- (1) When inputting a TC 000 via CC EPLAN, **enter** the administrator name, address, and Administrator's Identification Number (AIN) **or** the Administrator Same Indicator (ASI).
  - a. If the return indicates that the administrator name, address, and AIN are the same as the sponsor's, enter "1" in the ASI field. **Don't** use the literal word "SAME" for the administrator information.
  - b. If using the ASI, **don't** enter the administrator name, address, and AIN.
- (2) If no AIN is present, but administrator name is present on the unpostable document, research BMF and EPMF for a number.
  - a. The administrator's number may be established on the BMF only or both the BMF and EPMF. The administrator's number doesn't need to be established on the EPMF.
  - b. If an AIN is found, input the TC 000 and close the unpostable.

**Exception:** On Form 5500-EZ (Pre-EFAST), enter "1" in the ASI field unless Box 2a is checked "NO", and the filer wrote the administrator information on the back or in the margin of the form. Revised Form 5500-EZ provides space for the administrator's information. Administrator information for Form 5500 can be found in Part II of the ERTVU record.

- (3) If the filer checked "NO" for Box 2a but didn't furnish the address, research for an address. If the address is the same as the one shown in Box 1a, enter a "1" in the ASI field. If different, input the administrator address on the EPLAN screen.

3.12.166.10.5  
(07-01-2021)

**Plan Applications –  
Forms 5300, etc.**

- (1) In some cases, sponsors of employee benefit plans file applications for determinations and terminations for their plans. These applications post to the EPMF as TC 121, 123, or 125, input by Cincinnati.
- (2) TC 12X transactions reflect the effective date of the plan, termination, or merge, plan name, plan number, and certain other characteristics of the plan.
- (3) The plan data module can be updated with the following transactions, input via CC FRM77 (Doc. Code 77):
  - a. TC 122 – Reverses a plan application (TC 121/123)

- b. TC 126 – Reverses a plan termination (TC 125)
  - (4) The plan data module can be established or updated with the following transactions, input via Cincinnati Area Office (AO) EACS:
    - a. TC 121 – Establishes a plan
    - b. TC 123 – Establishes or updates a plan
    - c. TC 125 Doc. Code 10 – Posts a plan termination
- Note:** This transaction doesn't terminate plan filing requirements.
- d. TC 125 Doc. Code 11 – Posts the date of a merge in MMDDYY format

3.12.166.11  
(07-25-2024)

**Transactions and  
Document Codes**

- (1) Form 5500 series return posts with Transaction Codes 150, 156, and 977 (amended return) or TC 154 for Form 5330 fact of filing.
- (2) Forms 5330 process as a BMF return after January 1, 2001 (MFT 76, Tax Class 4). Before January 1, 2001, the assessments were made on ANMF.
- (3) The valid Document Codes (4th and 5th digits of DLN) are as follows:

Document	Document Code	Transaction Codes
Form 8955—SSA and Schedule SSA without primary return	36	977, 155, 156
Form 5500 and Fact of Filings	37	150, 977, 154, 155, 156, 976 and 446
Form 5500—EZ and Fact of Filings	31	150, 977, 154, 155, 156, 976 and 446
Form 5500—SF	32	150, 977, 154, 155, 156, 976 and 446
Form 3177 (Notice of Action for entry on Master File)	77 or 49	151, 420, 421, 424, 428, 474, 475, 930, 932
Examination (AIMS)	47 or 77	300, 301, 420, 421, 424, 560 for Form 5330 and 420, 424, 560 for Form 5500
Form 5596, TE/GE Non-Examined Closings	47 or 77	421
Form 5597, TE/GE IMF/BMF/EPMF Request	47 or 77	424
Form 5599, TE/GE Examined Closing Record	47 or 77	160, 161, 270, 271, 300, 301, 340, 341 and 421
Form 5650, EP Examined Closing Record	47 or 77	421 and 560
Delinquent Tax Period	14 or 49	141, 142, 59X
CAF	77	960, 961, 962
Form 5330	35 or 76	150, 154, 460/620, 973
Form 5558 for Form 5330 (prior to January 1, 2024)	77	460/620
Form 8868 for Form 5330 (as of January 1, 2024)	77	460/620
Form 5558 for Form 5500 series	55	460

- (4) Form 5558, Application for Extension of Time to File Certain Employee Plan Returns. Approved extensions will post to the EPMF for Form 5500 series returns. If a Form 5500 series return appears to be late, research the BMF using CC BMFOL and the IMF using CC IMFOL. Determine if a TC 460 posted to an account that the plan sponsor reported the income tax for the business associated with the plan that has the same return year as the 5500 series return.
- (5) As of January 1, 2024, Form 8868, Application for Extension of Time to File an Exempt Organization Return or Excise Taxes Related to Employee Benefit Plans, must be filed to request an extension of time to file the Form 5330. To be eligible for the extension Parts I and II must be completed, any balance due paid, signed under penalties of perjury and timely filed. Forms 8868 and Forms 5558 for Forms 5330 post to the BMF with a TC 460/620.

**Note:** Form 8868 extension (TC 460/620) unpostables are worked/resolved the same way as Form 5558 (TC 460/620) unpostables. The only difference is the form the extension request is being filed on. Beginning January 1, 2025, the Form 5558 can be electronically filed through EFAST2; however, EFAST2 is unable to accept payments. Since payments can be made with a Form 5330 extension request, the Form 5330 section on the Form 5558 needed to be moved to a form that can be filed with payments. Therefore, the entire Form 5330 section was removed from the Form 5558 and added to the Form 8868. The extension request is processed the same.

3.12.166.12  
(07-01-2021)  
**Research Information,  
Methods and Tools**

- (1) IDRS Command Codes that create posting transactions have their TIN and name control combinations validated before the "Request Completed" response. These transactions pass against the Taxpayer Identification File (TIF) and the National Account Profile (NAP) to ensure that the transaction posts properly to the Master File.

**Note:** If an EIN is located on the BMF only, establish it on the EPMF to avoid un-postable code 801.

- (2) Ensure correct closure of EPMF unpostable cases using proper research. Perform research using several sources provided in the following sections.

3.12.166.12.1  
(07-01-2021)  
**Master File Research**

- (1) Research the EPMF using CC EMFOL and ERTVU.
- (2) Research Master File entity data for both BMF and EPMF using CC INOLE.
- (3) Research the EPMF Return Transaction File using CC ERTVU. See IRM 3.12.166.12.7, Command Code ERTVU.

3.12.166.12.2  
(07-01-2021)  
**CADE2**

- (1) The Customer Account Data Engine (CADE) 2 Program Office in Headquarters is charged with the primary goal to implement a single, modernized program-ming solution which provides daily processing of taxpayer accounts.
- (2) The CADE 2 solution is comprised of several components to modernize the IRS to a daily processing environment with several Transition States.
- (3) With CADE 2 there were changes to campus cycles that began with cycle 201201.

- (4) The BMF, EO and EPMF campus cycles are:
  - a. Campus Cycle: Thursday – Wednesday
  - b. Master File Processing: Friday – Thursday
  - c. Notice Review Saturday: Monday (8+ days)
  - d. Unpostables: New available Tuesday; Closing Tuesday
- (5) BMF, EO and EPMF transaction posting time frames are as follows:
  - a. Transactions are viewable using CFOL command codes on Saturday following the weekly Master File processing run on Thursday.
  - b. Transactions are viewable as posted transactions using IDRS command codes on Monday following the weekly Master File processing run on Thursday.

**Note:** With the acceleration of the IDRS weekly analysis being performed the weekend directly after the Master File processing on Thursday, transactions post instead of being in pending status on Monday.

- (6) Cycle posting dates reflect a format of YYYYCCDD. YYYY indicates the year. CC indicates the posting cycle. For IMF transactions, the following values for DD are defined:
  - a. 01 = Friday
  - b. 02 = Monday
  - c. 03 = Tuesday
  - d. 04 = Wednesday
  - e. 05 = Thursday

**Note:** BMF, EO and EPMF cycle posting dates on BMFOL continue to reflect YYYYCC. YYYY indicates the year. CC indicates the posting cycle. BMF cycle posting dates in TXMOD reflect a format of YYYYCCDD. The DD value is 08.

3.12.166.12.3  
(07-25-2024)

#### Integrated Data Retrieval System (IDRS) Research

- (1) IDRS is a computer system with the capability to retrieve and update stored taxpayer account information on the Master Files. Perform research of IDRS through the use of various command codes (CC).
- (2) IDRS research is necessary to see case control information and pending transactions that have yet to post to Master File.
- (3) IDRS research command codes are:
  - a. NAMEE/NAMEB: search for an EIN. The filer's name must be known to research for an EIN.
  - b. EMFOL: research posted Employee Plan Master File information.
  - c. ENMOD: displays limited entity data for a specific TIN.

**Note: EPLAN (Doc Code 64) transactions show as a history item on ENMOD.**

  - d. ERTVU: research the return transaction file.
  - e. FINDE: research the National Name Search Facility (NSF) for a business name and address using the EIN.
  - f. TRDBV: displays Form 5330 return information.
  - g. TXMOD: displays return module data for a specific TIN.



- h. UPTIN: displays all open unpostable cases and cases that closed within the last 90 days for a specific TIN.

See IRM 2.3, IDRS Terminal Responses, for further information on input and usage of these command codes.

- (4) IRM 2.3 explains the uses of ENMOD, INOLE, NAMEE/NAMEB, EMFOL, TXMOD and SUMRY.
- (5) IDRS input command codes are:
  - a. BNCHG: input entity information changes to the BMF.
  - b. ENREQ: generate the screen format for BNCHG.
  - c. LETER: input information and generate a C letter.
  - d. FRM49: input TC 59X transactions.
  - e. REQ77: generates the screen format for FRM77, used to input TC 151.
  - f. UPDIS: displays a specific unpostable case and generate the screen format for UPRES.
  - g. UPRES: input closing action(s) on an unpostable case.

3.12.166.12.4  
(07-01-2021)

#### National Account Profile (NAP) Research

- (1) Research the NAP using CC INOLE to display current Master File information.
- (2) Use CC INOLE with definer "T" to determine if the TIN is on more than one Master File.
- (3) CC INOLE with definer "S", for EPMF accounts, displays the sponsor name, mailing address, location address, name control, and prior name control. It also displays up to five plan numbers, with the plan name, administrator EIN, plan year ending month, effective date, filing requirement, and status code.

**Note:** To access an EPMF account, include a "P" after the EIN.

- (4) Use CC INOLE with definer "P" for plan information for a filer with more than five plans.
  - a. When inputting INOLE definer "P" with no plan number, the first ten plans of the account display.
  - b. If the message "MORE-PLAN-DATA" displays, enter the highest plan number you have on the screen and the next ten plans display.
  - c. The sponsor name and address doesn't display with this definer.
  - d. The same plan data displayed with definer "S" displays up to ten plans on a page, along with the sponsor EIN and name control.
- (5) Use CC INOLE with definer "G" when the TIN type is unknown

3.12.166.12.5  
(07-01-2021)

#### Generalized Unpostable Framework (GUF) Research

- (1) Perform GUF research by use of Unpostable command codes.
- (2) The Unpostable command codes are:
  - a. UPTIN: displays all open unpostables for a specific TIN and maintains the unpostable file for display purposes for 90 days after closing.
  - b. UPBAT: batch (mass) close non-RPS unpostable cases.
  - c. UPASG: assign or reassign an unpostable case or group of unpostable cases.
  - d. UPCAS/UPCASZ: suspend a case, request research, order missing documents and add history items to the screen display.

- e. UPDIS/UPRES: valid for all Master Files, displays an unpostable record and closes (corrects) a case. See IRM 3.12.166.5.1, Unpostable Resolution Code Explanations, for unpostable resolution codes.
- (3) If there's no activity on a tax module for ten years or more, the tax module drops from the Master File.
  - a. If there's no activity on a plan module for ten or more years and there are no related tax modules, or all tax modules drop, the plan module drops.
  - b. If there's no activity for ten years or more on an entity module and there are no related plans or all related plans dropped per (a) above, the entity drops.
  - c. The entities must be established before any transactions will post.
  - d. CC FINDE with definer code D may have information on these accounts.

3.12.166.12.6  
(07-01-2021)

**Command Code EMFOL**

- (1) Use CC EMFOL to research posted EP Master File information. This file updates weekly as the Master File itself updates. See IRM 2.4, IDRS Terminal Input, for more information.
- (2) Input the sponsor EIN with a definer to access the command code. The type of information required determines the definer used for the request:
  - a. Use definer "I" to view an index. The index displays all plan numbers, plan names and tax periods on the record for a particular sponsor EIN. This screen also indicates whether a TC 150 posted for a particular plan number and plan period and whether there's a record on CC ERTVU for the return. It also reflects the schedules attached to the posted return.
  - b. Use definer "E" to view the Filer Entity Screen. This screen displays the sponsor name and address, name control, CAF indicator and all transactions (TC 000, 011, 012, etc.) associated with the sponsor's entity module. This screen also displays the prior primary name for name change transactions and XREF EIN for account consolidations.
  - c. Use definer "L" with a plan number to view the Plan Data Screen. Use this screen to research all entity information associated with the plan itself: the plan name, effective date, type of plan, filing requirements, sponsor phone number, etc. Also use this screen to research data on the plan application and plan termination as well as all transactions associated with the plan entity module.
  - d. Use definer "D" with a plan number to view the Plan Administrator Screen. Use this screen to research the administrator EIN, name, address, and telephone number associated with a particular plan.
  - e. Use definer "T" with a plan number and plan period ending to view the Tax Module Screen. This screen displays the controlling DLN and all transactions associated with a particular tax module, including TC 151 and TC 154 information.
  - f. Use definer "S" with a plan number and plan period ending to view the Status History Screen. This screen displays the historical status of the tax module.
  - g. Use definer "H" to view a Help Screen with valid input entries and definer codes.
  - h. Use definer "C" to view the EPMF Last Reported Data screen. This screen displays the cross reference information for any EIN that has

been entered on Line 4b on Form 5500. The screen displays the DLN, EIN, plan number, tax period, and new plan number.

- i. See IRM 2.3.64, Command Code EMFOL, for further information on input and usage of this command code.

3.12.166.12.7  
(07-01-2021)

**Command Code ERTVU**

- (1) Use CFOL command code ERTVU when researching EPMF accounts.
- (2) Use CC ERTVU to research the Return Transaction File. It updates weekly. Most of the information transcribed from the returns, including the Edit Sheet, as well as some generated data, display with this command code.  
  
**Note:** For plan years beginning in 1999 (EFAST returns), all schedules filed with the return display.
- (3) Plan Year Ending 199112 to the current year displays with this command code. Therefore, when using ERTVU to research an older plan period return, always research EMFOL first to determine the current information about the return posting. Research the EFAST2 website to view the original return in some cases, if the most current return isn't available on ERTVU.
- (4) The line numbers from the return as well as an abbreviated literal display with the information.
- (5) Input this command code with an EIN, plan number, plan period, definer code, and EFAST Status Code.
  - a. Use a blank definer for Forms 5500, 5500–SF and 5500–EZ.
  - b. The first page of each return screen contains the information from the Edit Sheet, a line number index, and a list of what schedules are present for that return.
  - c. Use definer “N” for an index or all returns and schedules for an account.
  - d. Use definer “A” to view Schedule A (for 1993 and later returns).
  - e. Use definer “B” to view Schedule B (until PY 2009/2011).
  - f. Use definer “B” to view Schedules MB & SB (PY 2009 and later).
  - g. Use definer “C” to view Schedule C.
  - h. Use definer “D” to view Schedule D (PY 2000 and later).
  - i. Use definer “E” to view Schedule E (until PY 2009/2011).
  - j. Use definer “F” to view Schedule F (PY 1994 to PY 2002).
  - k. Use definer “G” to view Schedule G (PY 2000 and later).
  - l. Use definer “H” to view Schedule H (PY 2000 and later).
  - m. Use definer “I” to view Schedule I (PY 2000 and later).
  - n. Use definer “L” to view a Help Screen with valid input entries and return status codes.
  - o. Use definer “R” to view Schedule R (PY 2000 and later).
  - p. Use definer “X” to view Form 5330 (processed July 1996 and later).
  - q. Use definer “V” to view Form 8955-SSA Summary.
  - r. Use definer “W” to view Form 8955-SSA Return.
  - s. Use definer “Z” to resurrect deleted EFAST returns.
- (6) Status codes for EFAST processing are:
  - C: Completed (return is the latest posted return)
  - D: Deleted returns
  - A: Amended (return is the latest posted amended return)
  - U: Unpostable (return is the latest return that unposted)

- I: Interim (return is in process)
  - H: Historic (return is the original posted return)
- (7) Use CC ERTVU to provide the EFAST Filing Status Codes displayed after the EFAST IND which indicates the status of the return posted:
- a. C: Complete
  - b. 1: Suspended 1
  - c. 2: Suspended 2
  - d. O: Orphaned Complete – No Parent
  - e. E: Orphaned Complete – Bad Entity
  - f. D: Discarded
- (8) If an EFAST return was deleted erroneously, based on incomplete or missing information, it can be resurrected by using CC ERTVU definer “Z”. Input CC ERTVUZNN-NNNNNNNDPPYYYYMM, the next screen will display the following message, “Data Accepted, Record will be updated in the next processing cycle”. Once the data resurrects, make the necessary changes to correct the account and post the return.

3.12.166.12.8  
(07-25-2024)

**Command Code TRDBV**

- (1) CC TRDBV (Tax Return Data Base View) is used to gain read-only access to tax return data on the BMF. Use this CC to research/view Form 5330 return information. See IRM 2.3.73, Command Codes TRDBV, TRERS, TRPRT, and R8453, for information on inputting and using CC TRDBV.
- (2) Return information from CC TRDBV may be used to close an unpostable when the Form 5330 isn't received and/or can't be obtained from files.

3.12.166.12.9  
(07-01-2021)

**Command Code UPCAS**

- (1) Use CC UPCAS to place a case in suspense status while waiting for a filer's reply or other necessary research or to add or delete history information on the UPRES screen.
- (2) To access UPCAS:
- a. Input UPDIS followed by the unpostable sequence number. UPRES displays.
  - b. Overlay UPRES with UPCAS. Enter a definer and a definer modifier in the spaces following UPCAS. Use definer Code S to suspend the case.

Modifier	Definition
A	Places or updates a case in suspense status for further research.
B	Places or updates a case in suspense status when a related document has been requested.
C	Places or updates a case in suspense status because of correspondence with the taxpayer.
Z	Request to create, display, update, modify an unpostable history section.

3.12.166.12.10  
(07-01-2021)

**Command Code**  
**UPDIS/UPRES**

- (1) Use CC UPDIS to request a display of the unpostable record. The response screen displays CC UPRES, which is used to input the unpostable resolution.
- (2) Definition of the UPRES screen:

Screen Position	Definition
1 – Unpostable cycle sequence number	Unpostable cycle sequence number is a 12-digit number made up of the six-digit cycle number and the six-digit sequence number within the cycle.
2 – ASG	The employee number of the person assigned the case. The first two digits identify the campus. The third, fourth, and fifth digits identify the unit. The last five digits identify a particular employee. If all the digits following the first two are zeros, the case is unassigned. If the last five digits are zeros, the case is assigned to the unit (unit assigned)
3 – CAT	Unpostable category code
4 – AREA	Area to which the unpostable case is assigned. CI – Criminal Investigation EC – Entity Control EX – Examination ST – Statutes UP – Unpostable Unit (used when you assign an unpostable in your area)
5 – Unpostable Resolution Code (URC)	The resolution code used to close the unpostable. Appears only on a CLOSED unpostable case.
6 – Current Date	Current date – MM/DD/YYYY format
7 – Current time of day	Current time of day – HH:MM:SS format
8 – Primary unpostable code	Identifies the condition that caused the transaction to unpost.
9 – Unpostable reason code	A one-digit code (the fourth digit of the unpostable code) that helps identify the error condition if present.

Screen Position	Definition
10 – CYC	Original unpostable cycle. a. First time unpostable cases – The cycle is the same as the cycle in the cycle sequence number. b. Repeat unpostable cases – The cycle of the “First Time Unpostable Case” appears.
11 – REP	Repeat indicator – “R” appears on repeat unpostable cases.
12 – ST	Unpostable Status Code Blank – Not assigned A – Assigned, not corrected C – Corrected, not removed from SCUPMF H – Quality review hold S – Suspense Q – Accepted by Quality Assurance
13 – Unpostable status date	Date of the last change in status
14 – Document Locator Number (DLN)	Unique number assigned to every processed return used to control, identify and locate a document
15 – MF-AO – Master File primary location code	Taxpayer’s current area office location code
16 – Taxpayer Identification Number (TIN)	Identifies the TIN that is currently unpostable
17 – TIN TYPE	TIN TYPE 0 – Valid SSN 1 – Invalid SSN 2 – EIN 3 – Dummy TIN (default) 4 – Taxpayer representative TIN 5 – Document
18 – TXPD	Tax period
19 – MFT	Master File tax code
20 – PN	Plan Number
21 – TC	Transaction Code
22 – Date	Transaction Date
23 – NC	Name Control/check digit
24 – STC	Secondary Transaction Code

Screen Position	Definition
25 – IDRS EMP	Employee number of the originator of an unpostable IDRS input document
26 – Literal XTIN or XSEQ	Literal XTIN or XSED
27 – DOC CC	Document condition code — Computer codes from the document
28 – UPCASZ	Correction information
29 – Master File data	Master File data or miscellaneous data from the unpostable record
30 – Message	The message “Other CASES WITH THE SAME TIN ON UPTIN” appears if UPTIN displays at least one other open or closed unpostable case.
*** REL CYC	Release cycle – corrections are delayed from 1–6 weeks when closed with a future posting cycle in the REL CYC field. UPRES closed cases drop from IDRS after the weekly update run unless a release cycle was entered.

- (3) Use CC UPRES to close single unpostable cases. In order to save keystrokes, UPRES automatically appears when requesting an UPDIS display. Close a case by entering the appropriate URC in the first space following CC UPRES. Enter items to be corrected on lines 5 and 7. Line 8 is designated for “Remarks”. Cases closed using UPRES leave SCUPMF when the weekly tape runs. A closure may be delayed up to 6 weeks by inputting a future posting cycle in the release cycle (REL CYC) field. The case remains on SCUPMF and any erroneous closures can be corrected during that time. To assist the tax examiner, error messages display when an invalid entry is made.
- (4) The following fields are on the UPRES record:
- 1 – Unpostable Resolution Code (URC) – Includes 0, 6, or D.
  - 2 – Definer Modifier Code B – Allows GUF to bypass the NAP check on URC 0 and URC 6.
  - 3 – Taxpayer Identification Number (TIN) – Corrected TIN is entered.
  - 4 – Tax period ending – The corrected tax period ending in YYYYMM format is entered.
  - 5 – Plan Number – The corrected plan number is entered in this field.
  - 6 – Name Control – The corrected name control is entered in this field (never enter a check digit).
  - 7 – CC – Computer condition code – Adds a computer condition code to the UP record.
  - 8 – Remarks – Indicates the type of research or procedure used to resolve the case. For example, “Per NAMEB/INOLE” or “TC 013 Input”.



- 9 – REL CYC – Releases an unpostable correction in a later cycle.
- 10 – DOC CC – Document computer condition code – shows the CCC condition codes input to the return or document (for example, CCC G for an amended return). This CC can't be removed or deleted from the UPRES screen.
- The resolution of the unpostable case may require an update to the Master File in order to correctly post the return and to avoid repeat unpostables. There are times when an input transaction or the unpostable must be cycled to be input at different times.

3.12.166.12.11  
(07-01-2021)

#### Command Code UPTIN

- (1) Use CC UPTIN to display all open unpostables for a specific TIN. The unpostable displays for 90 days after the case closes.
- (2) The UPTIN record updates daily and shows the action taken to resolve the unpostable, the URC and the correction.
- (3) The following fields are on the UPTIN record:
  - 1 – Unpostable sequence number
  - 2 – Functional area code
  - 3 – Unpostable code and reason code
  - 4 – Original unpostable code
  - 5 – Unpostable resolution code
  - 6 – Unpostable status code and date
  - 7 – Employee number assigned/resolved
  - 8 – Unpostable DLN
  - 9 – Corrected name control
  - 10 – Correct EIN
  - 11 – Corrected plan ending
  - 12 – Corrected plan number

3.12.166.13  
(07-01-2021)

#### Transaction Code 151

- (1) The IRS uses this transaction code to move a posted TC 150/976/977 to a different module when someone/the system determined that the return posted incorrectly. The IRS also uses this transaction code to reverse a posted TC 154/155/156 and by EFAST to reverse a posted EFAST 150/155/156/976/977. TC 151 has a filing location code (FLC) 29 – OSPC.

**Note:** Check for any IDRS open controls before taking any action. If an open control is present, contact the employee with the control.

- (2) If both a TC 150 and a TC 977 posted to the same module, a TC 151 moves the return with a DLN that matches the TC 151 Reversal DLN. If both returns should move, two TC 151 transactions must be input.
- (3) Before inputting a TC 151, research to determine if the return module contains an unreversed TC 420 or 424 indicating that the return is under audit (being examined). If so, fax a request to (410) 962-0650:

AIMS Coordinator ESS  
RM 1542  
31 Hopkins Plaza  
Baltimore, MD 21201

- (4) Returns under audit can't be moved. An IRS TC 151 that attempts to move a return under audit unpost as an UPC 851.



- (5) Before inputting a TC 151 to reverse a TC 150 or TC 977, research CC EMFOLT. Use the EMFOLT information and/or a copy of the filed return as documentation for the transaction.

**Note:** The IRS can input a TC 151 to move an EFAST return to a different module, using CC EMFOLT information.

3.12.166.13.1  
(07-01-2021)  
**Mismatched Reversal  
DLN For TC 151 (Pre  
EFAST)**

- (1) When the Reversal DLN in the input TC 151 doesn't match the Control DLN in the tax fixed section, the transaction unposts UPC 851.
- (2) CC FRM77 for REV–DLN must have a valid 14-position DLN for EPMF with the first five positions as follows:
  1. The first two digits must be a valid campus code.
  2. The third digit must be 0 (zero).
  3. The fourth and fifth digits must be 30, 31, 35, 37, 38 or 47.

3.12.166.13.2  
(07-01-2021)  
**Cross Reference Fields  
For TC 151 (Pre-EFAST)**

- (1) Cross reference fields PN, TIN, TXPD and 971/151 CD are valid with TC 151. Input the proper cross reference field as indicated by the 971/151 CD.
  - a. Input the XREF–PN if the 971/151 CD is 20, 23, 24, 25, 26, 29, 30, 31, 32, 35, 36, or 37.
  - b. Input the XREF–TIN if the 971/151 CD is 22, 24, 25, 28, 30, 34, 36, or 37.
  - c. Input the XREF–TXPD if the 971/151 CD is 21, 23, 25, 27, 31, 35, or 37.
  - d. Input the XREF–PN, TIN, and TXPD if the 971/151 CD is 19.

3.12.166.13.3  
(07-01-2021)  
**Descriptions of TC 151  
Closing Codes**

- (1) The following is a listing of the description of 971/151 closing codes (cc) valid with TC 151.
  - a. 019 - TC 154 posted incorrectly
  - b. 020 - TC 150 posted to wrong plan number
  - c. 021 - TC 150 posted to wrong plan year ending
  - d. 022 - TC 150 posted to wrong EIN
  - e. 023 - TC 150 posted to wrong plan number and PYE
  - f. 024 - TC 150 posted to wrong plan number and EIN
  - g. 025 - TC 150 posted to wrong plan number, PYE and EIN
  - h. 026 - TC 977 posted to wrong plan number
  - i. 027 - TC 977 posted to wrong plan year ending
  - j. 028 - TC 977 posted to the wrong EIN
  - k. 029 - TC 977 posted to the wrong plan number, PYE and EIN
  - l. 030 - TC 977 posted to wrong plan and EIN
  - m. 031 - TC 977 posted to wrong plan number and plan year ending
  - n. 032 - TC 976 posted to wrong plan number
  - o. 033 - TC 976 posted to the wrong plan year ending
  - p. 034 - TC 976 posted to wrong EIN
  - q. 035 - TC 976 posted to the wrong plan number and plan year ending
  - r. 036 - TC 976 posted to wrong plan number and EIN
  - s. 037 - TC 976 posted to wrong plan number, plan year ending, and EIN

3.12.166.14  
(07-01-2021)  
**Alternatives to TC 151**

- (1) If an EFAST-processed return posts to an incorrect module, follow the instructions below:

If	Then
An unpostable is resolved with URC "D" because we are unable to post the return to the correct module	Input TC 590 cc 097 on the module where the return should've posted.
An unprocessed return or copy is received from the taxpayer	Forward the return to the EP Entity Department using local procedures.

3.12.166.15  
(07-01-2021)  
**Filer Contact and Correspondence**

- (1) Filer contact is an important part of unpostable resolution. Unpostables can utilize phone calls and letters in order to expedite the resolution of an unpostable.
- (2) Follow the instructions in this section on all unpostables when filer contact is required.

3.12.166.15.1  
(07-01-2021)  
**Telephone Contact**

- (1) When at all possible, **make a phone call before writing a letter**. Use a correspondence letter when:
- A telephone number can't be found.
  - If after at least two attempts the sponsor/administrator can't be reached by phone.
- (2) When the phone call is successful, follow-up the phone call(s) with a letter confirming the conversation and action(s) taken, if necessary.

3.12.166.15.2  
(07-01-2021)  
**Written Correspondence**

- (1) When a letter is necessary, use CC UPCASSC to suspend the case while waiting for a response.
- (2) If a response isn't received within 40 days (30 days indicated in the letter to the filer and 10 days purge time), close the case according to available information.

**Exception:** Overseas filers have a 70 day purge time.

3.12.166.15.3  
(07-01-2021)  
**C-Letters**

- (1) The following letters are commonly used when resolving EP unpostables (however, other letters may be used). Input them via IDRS (CC LETER).
- 1072C - Employee Plan EIN Missing/Requested/Assigned
  - 3938C - Form 5330 Incomplete for Processing

3.12.166.15.4  
(07-01-2021)  
**Late Replies to Correspondence**

- (1) If a reply from the filer is received after the unpostable case is closed and it contains information that can be used to correct the filer's account, prevent subsequent unpostables, or request further action from the IRS, correct the filer's account and respond as appropriate.

- (2) If correspondence is received from the filer regarding penalties, route it to EP Accounts, Mail Stop 6552. See IRM 3.13.36, EPMF Account Numbers, for information on where to route additional attachments to correspondence.
- (3) If the taxpayer states they're in a hardship situation and immediate relief is unable to be provided, the case may meet TAS hardship criteria. Refer to IRM 21.7.1.3.1, Taxpayer Advocate Service (TAS), or IRM 13.1.7.2, Introduction to TAS Case Criteria.

3.12.166.16  
(07-01-2021)  
**Plan Name and Plan Number**

- (1) The plan number is a three-digit number assigned by the plan sponsor to differentiate between plans established and maintained by the same sponsor.
  - a. Pension plans are numbered consecutively from 001 to 500.
  - b. Welfare and fringe benefit plans are numbered consecutively from 501 to 999.
  - c. If the sponsor has more than 500 of either type of plan, a second EIN is assigned. On IDRS, "Second EIN for Plans" appears in the sponsor entity area.
  - d. Plan number 333–339 is a special number used to identify a Pension Benefit Plan of a Multiple-employer Plan (Other) plan. If Part II, Box 8a is checked and 333 (or higher number is a sequence beginning with 333) was previously assigned to the plan, the number may be entered on Line 1b. (Pre-EFAST only).
- (2) Once assigned, the same plan number must consistently be used to identify the same plan. If a plan terminates, don't use the plan number for any new plan. Instead, use the next available higher number for the new plan.
- (3) Each plan maintained by a plan sponsor has a plan name as well as a plan number. The name, plan number, effective date, plan assets, type of plan, and plan year ending all help identify a particular plan.
  - a. Unpostables must be able to correctly identify a plan before inputting any entity changes, or making any changes to plan data on the return.
  - b. The plan name, plan number, and plan effective date should be the same each year that a return is filed.

3.12.166.16.1  
(07-01-2021)  
**Plan Name Changes**

- (1) What may appear to be a new plan or a change in the plan name may not actually be a change. The filer may reverse the order of the name or use abbreviations or full names versus initials. For more information on Plan Names see IRM 3.13.36, EPMF Account Numbers. The following are some examples:
  - a. JIM SNOW PROFIT SHARING PLAN/J. SNOW P–S PLAN.
  - b. RETIREMENT PLAN FOR A. TREE INC/A. TREE INC. RET. PLAN.
  - c. JOHN SEA SERP/SELF EMPLOYED RETIREMENT PLAN JOHN SEA.
- (2) A direction from EP Determinations instructs tax examiners to leave the words "The" and "DBA" in the primary name line. There is no filer impact and the account doesn't need to be changed.
- (3) Other plans with name differences may appear to be the same plan, but aren't:
  - a. JIM SNOW PENSION PLAN "A"/JIM SNOW PENSION PLAN "B".
  - b. A. TREE P–S TRUST/A. TREE & SONS P–S TRUST.
  - c. PENSION PLAN FOR HOURLY EMPL/EMPLOYEES PENSION PLAN.

- (4) Compare plan assets and the type of plan as well as the plan name to determine if the plan on the document is the same as the plan on the Master File.
  - a. The end-of-year assets from the previous plan period (from Master File research) should match the beginning-of-year assets on the document, for a pension or profit sharing plan.
  - b. The type of pension plan on Master File may match the type of pension plan on the document. Welfare plans can change plan types from year to year.
- (5) The plan effective date is also means of identifying the correct plan.
- (6) Even if the plan names appear to be the same, if the type of plan or plan assets mismatch, research the account. If after thorough research you're still unable to correctly identify the plan, initiate contact with the filer.
- (7) The following tables list the Entity and Fringe Benefit Plan Codes.

Entity Codes	
Definer	Definition
1	Multi-employer Plan
2	Single-Employer Plan
3	Multiple-employer plan
4	Direct Filing Entity (DFE)

Fringe Benefit Plan Codes	
Code	Definition
A	Code Section 125 – Cafeteria Plan
B	Code Section 127 – Education Assistance Program
C	Code Section 137 – Adoption Assistance

- (8) See the *Form 5500 instructions* for Plan Characteristic Codes reported on Lines 8a and 8b.
- (9) The codes can be found on CC EMFOL using definer code P. For more information on CC EMFOLP see IRM 2.3.64, Command Code EMFOL.

3.12.166.16.2  
(07-01-2021)  
**Plan Number  
Discrepancies**

- (1) If a plan number was established erroneously on the EPMF and doesn't have any return modules posted, it can be deleted. Input a TC 020 with CC EPLAN.

**Note:** DON'T input a TC 020 without the EP manager's approval.

- (2) Don't attempt a change to the plan name or plan number unless it's a Service's error. Otherwise the filer should notify IRS when there's a change.

- (3) Always process Forms 5500–EZ using a plan number in the 001–500 series. **Never** correct the plan number to a number greater than 500.
- a. If a welfare plan number was assigned to a pension plan, input a TC 011 using CC EPLAN to change the plan number to the next available number in the 001–500 series.

3.12.166.16.3  
(07-01-2021)

**Types of Employers or  
Sponsor**

- (1) The following section provides background information needed to determine if an employer/sponsor is or isn't required to file a return.
- a. Single-employer plan – This is the most common type where one employer adopts or establishes a plan for their employees. One return should be filed annually. Banks or trust companies often prepare these returns.

If	Then
Research identifies a Bank or Trust company is using their EIN to file for Single/Individual Employer plans, research for the Single/Individual Employer's EIN, if found	<p>a. Close the unpostable with URC 6 with the correct EIN to post the return.</p> <p>b. Send a Letter 1072C to the bank, trust company or employer using the prepared paragraph, explaining they have filed the Form 5500 incorrectly.</p> <p>c. Correspond with the filer using Letter 1072C notifying them of their new EIN.</p>
An EIN can't be found and the information provided belongs to the bank	<p>a. Research IDRS using CC IRPTR or CC NAMES to obtain the filer's information.</p> <p>b. ESIGN an EIN, establish the plan using plan number 001 and the information provided on CC IRPTR or CC NAMES.</p> <p>c. Suppress the notice.</p> <p>d. Correspond with the filer using Letter 1072C notifying them of their new EIN.</p>

- b. Multiemployer Plan – This is a plan in which more than one employer participates. It involves collectively bargained agreements between one or more employee organizations and more than one employer. Participating employers don't file individually for these plans.

If	Then
The filer filed Forms 5500 as a multiemployer plan and through research it's discovered the organization filed returns for each participating employer	<ul style="list-style-type: none"> <li>a. Send Letter 1072C using the multiemployer plan paragraph, asking the filer to correct their return.</li> <li>b. Suspend the unpostable for 45 days.</li> <li>c. When the corrected return is received, verify the information provided on the return and that a Schedule T is attached for each participating employer is attached.</li> <li>d. Close the unpostable with URC D.</li> <li>e. Input a TC 591 cc 097 on each account to satisfy the module.</li> <li>f. Send the return to the EP Entity Department to forward for processing.</li> </ul>
No reply or insufficient response	Close the unpostable with URC D.

- c. Group Insurance Arrangements a Type of DFE – This is an arrangement whereby benefits are provided to the employees of two or more unrelated employers. The plan is fully insured and uses a trust to hold the assets. Only one annual return is required to be filed by the administrator. If a consolidated report isn't filed, then each participating employer must file.

If	Then
Research indicates the administrator is filing multiple returns on the same EIN and plan number for different plan periods	<ol style="list-style-type: none"> <li>a. Correspond using Letter 1072C asking the filer to correct the filing by consolidating the return or having each participating employer file.</li> <li>b. Suspend the unpostable for 45 days.</li> <li>c. When the corrected return is received, verify the information as a consolidated return or returns filed for each employer.</li> <li>d. Close the unpostable with URC D.</li> <li>e. Input a TC 591 cc 097 on each account to satisfy the module.</li> <li>f. Send the return to the EP Entity Department to forward for processing.</li> </ol>

3.12.166.17  
(06-27-2024)

**Centralized  
Authorization File (CAF)  
Unpostables**

- (1) The Centralized Authorization File (CAF) is operational on EPMF.
- (2) The CAF transactions are:
  - a. TC 960 – Establish the CAF record on the Master File.
  - b. TC 961 – Reverse TC 960.
  - c. TC 962 – Update TC 960 data already posted.

3.12.166.18  
(07-01-2021)

**Posting Delay Code**

- (1) When multiple transactions are required to adjust an account and some must post in later cycles than others, use a Posting Delay Code (range 1–6) with the transactions to be cycled.
- (2) The action to post these transactions to the Master File will defer until the indicated number of cycles passes. The tax examiner determines the required number of delay cycles with respect to the first transactions to post.
- (3) The following IDRS transactions provide the posting delay capability:
  - a. ADJ54 (Doc. Code 54)
  - b. INCHG, BNCHG, BRCHG, EPLAN AND EOCHG (Doc. Codes 50, 53, 63, 64, 80, and 81)
  - c. DRT24, DRT48 (Doc. Codes 24 and 48)
  - d. FRM34 (Doc. Code 34)
  - e. FRM77 and FRM7A
  - f. Form 5599 and Form 5650 (Doc Code 47)



3.12.166.19  
(07-01-2021)  
**General EPMF Entity  
and EPMF  
EFAST/EFAST2  
Unpostable Codes  
Information and  
Resolution**

- (4) The Posting Delay Code isn't posted with the transaction or shown with the IDRS pending transaction. The pending Master File posting cycle on the IDRS "PN" status transaction extends to account for any Posting Delay Code impact on the transaction.

3.12.166.19.1  
(07-25-2024)  
**General EPMF Entity  
Unpostable Code  
Information and  
Resolution**

- (1) This section contains procedures used to correct General EPMF Entity Unpostable Codes and ERISA Filing Acceptance System (EFAST/EFAST2) unpostables.
- (1) The EPMF unpostables uses numbers 801 through 899.
- (2) This section provides:
  - a. The number and title of the unpostable,
  - b. The unpostable condition (why the unpostable was created)
  - c. The procedures for resolving the unpostable
  - d. EPMF Entity records can be identified by File Location Code (FLC) 29.
- (3) **DON'T** make changes to plan name, sponsor name, or administrator from a prior-year return if a more current return posted for the plan.
- (4) Notify filer of changes made to the sponsor name, EIN, plan name and plan number, using Letter 1072C if applicable. If there are multiple unpostables letter for each year doesn't need to be sent. One letter for each EIN/plan number is sufficient.
- (5) If inputting transactions to change the Master File that must post before the unpostable return posts, cycle the unpostable as needed. If closing an unpostable for both a TC 150 and TC 460 for the same module, cycle delay the TC 150 2 cycles to ensure the extension posts first.
- (6) If CC UPRES displays the message "Other cases with the same TIN on CC UPTIN", research CC UPTIN for open unpostables cases to determine if the corrected TIN has more unpostables that can be closed at the same time.
  1. If CC UPTIN research reflects other open unpostables, contact the employee assigned the case.
  2. If the case is assigned to another employee within the unit, request the case be reassigned, in order to close all cases involved.
  3. The employee with the oldest case should process the case.
  4. CC UPTIN updates daily, so GUF may reflect a case closed while IDRS indicates that it's still open.
- (7) A Form 4251 charge-out generates for Entity unpostables. The clerical function forwards the Form 4251 to Files for Form 5500-EZ, Form 5558 (paper filed) and Form 8868 (paper filed) and requests the return. While CC ERTVU provides extensive return information captured from the return record, examine the return carefully to ensure correct transcription. The EFAST2 website can't be used to research return information for campus-processed unpostables.

- (8) When working an unpostable case, always check for transcription errors first (compare the information on CC UPDIS with the information on the document). Correcting transcription errors may resolve the unpostable condition.
- (9) If a return has “Prepared by TE/GE”, “Substitute Return”, “SFR”, or “Delinquent Return”, written on it, CCC “C” must be edited on it. If missing, edit it in the top margin of the return and add with URC 8. If a Form 3198-A is attached to the “secured” return that has instructions to allow Reasonable Cause (or statement to waive penalties), CCC “R” should also be present. If missing, edit CCC “R” on the return and add CCC “R” with URC 6.
- (10) Never correct the plan number on Forms 5500–EZ to any number greater than 500.
- (11) When working unpostables, completely review the case and resolve conditions that may result in a repeat unpostable.
- (12) Programming problems occasionally make short-term changes necessary. If an unpostable cannot be corrected and closed by normal methods, close the unpostable using a URC 8. Using Form 13071 instructs Rejects on the correction needed.

**Example:** CCC field can’t have additional characters added to it, so URC 6 can’t be used to correct it. Close using URC 8 and instruct Rejects how to correct it.

3.12.166.19.2  
(07-01-2021)  
**EPMF EFAST and  
EFAST2 Unpostables**

- (1) This section contains procedures used to correct ERISA Filing Acceptance System (EFAST) and EFAST2 unpostables. The EFAST and EFAST2 records can be identified by the following file location codes:
  - FLC 56 or 84 – Paper returns processed through EFAST
  - FLC 62 or 86 – Electronic returns processed through EFAST
  - FLC 72 or 91 – Consolidated hand-print amended returns processed through EFAST
  - FLC 92 or 93 – Electronic Forms 5500, 5500-EZ or 5500–SF returns processed through EFAST2

**Note:** OSPC records can be identified by the file location code FLC 29, or FLC 60 or 78 for foreign entities. Verify that the DLN matches when resolving an UPC 851.

- (2) The EP Master File sends to GUF any EFAST or EFAST2 transaction that can’t post.
- (3) The EP Master File maintains the original EFAST or EFAST2 transaction on a recirculating file and releases the transaction after correcting the unpostable.
- (4) EFAST/EFAST2 postings updates the entity with the information provided by the filer. EFAST/EFAST2 doesn’t alter the return information received.
- (5) EFAST/EFAST2 returns **can’t** be re-processed through GMF. They must be corrected in GUF and returned to Master File, through GMF15.
- (6) There will be Form 4251 charge-outs generated for EFAST unpostables. The return won’t be attached to the Form 4251, because the return isn’t available

at the campus. The use of CC ERTVU provides extensive return information captured from the return record. Use the EFAST2 website to research, view and print Form 5500 filings.

- (7) EFAST/EFAST2 processed returns aren't available in hard copy. IDRS CC ERTVU must be used to view these returns. Use the EFAST2 website to research, view and print Form 5500 filings.
- (8) **Use extreme caution when using URC D to correct EFAST/EFAST2 TC 150 Unpostables**
  1. In the resolution of all EFAST/EFAST2 unpostable codes, there's an option to correct the case with URC D. However, use extreme **caution** when using URC D for resolving TC 150 unpostables; **"801", "808", "823", "869" and "877"**.
  2. URC "D" deletes the transaction from processing with no further action and doesn't create an IDRS control base.
  3. The unpostable will go back to Master File and EPMF deletes the record from the recirculating file.

**Note:** If resolving an unpostable that was erroneously closed with URC D, resurrect the deleted record by using CC ERTVU definer "Z". When correcting a TC 150 unpostable, use a URC D, only with management approval, as a last resort after every other possible effort has been made to correct the unpostable condition.

- (9) EFAST2 allows multiple submissions of a return to correct erroneous data. If multiple submissions of the same return unpost on the same day, they all unpost under the same unpostable code e.g. 801, 803, 823. If there are multiple unpostable filings for the same EIN, plan number, and tax period all submitted on the same day (use the Julian date of the DLN to determine submission date), treat the first submission as the TC 150, and treat the other submissions as amended filings. Close the TC 150 first and close the duplicate submissions using URC 6 to add CCC "G". Cycle delay the posting of the duplicate submissions to post after the TC 150 posts.

3.12.166.20  
(07-01-2021)  
**Employer Identification  
Number (EIN)  
Corrections**

- (1) This section contains procedures to use when a corrected EIN is different from the EIN provided on the return.
- (2) Perform all necessary research to determine the correct EIN using CCs NAMEE and NAMEB.
- (3) If the corrected EIN is different from what the filer provided on the return, correspond using Letter 1072C to notify the filer of their correct EIN using the most current address on the filer's module.
- (4) Letter 1072C doesn't need to be sent for the following:
  - EIN is missing digits, transposed digits, or only one digit is incorrect excluding transposed digits.
  - EIN merged with another number.
  - EIN was recently established (TC 000) or Letter 1072C was previously issued.

3.12.166.21  
(07-01-2021)  
**Entity UPC 801 – EIN  
Not Established on  
Master File**

- (1) **Unpostable Condition** – The EIN on a transaction code (TC) other than a TC 000 (Document Code 04 or 63) doesn't match an EIN on the EPMF.
- (2) **Resolution:**
  - a. If IDRS research locates a different EIN for the filer, make sure to verify the change in sponsor before inputting (URC 6) to the EIN located. For information pertaining to change in sponsor, see IRM 3.12.166.8.2 or IRM 3.12.166.21.3 (2) "IF/THEN" chart. Notify the filer using the applicable letter.

**Note:** Research the reported EIN/plan number, Gov EIN/plan number and previous sponsor to determine the appropriate place to post the return.

- b. If during resolution the EINs are **consolidate** (TC 011), a notice CP 212 generates notifying the filer of the correct EIN to use.
- c. When changing an EIN or plan number, check the new module for a posted TC 150. This helps avoid repeat unpostables (UPC 808).
- d. If a TC 000 is needed to establish an account, don't establish it with a trust EIN.

**Exception:** The trust EIN may be used to file a Form 5500–EZ (or Form 5500-SF filed in lieu of a Form 5500–EZ) only if the employer has no other EIN on the BMF or EPMF. If after researching IDRS, you determine the filer is filing using their trust EIN because they aren't required to have an EIN for their business, don't assign another EIN. Ensure that the EIN is truly the Plan's trust EIN and not the EIN of the bank or other entity.

**Note:** As of January 2021 the Form 5500-SF can no longer be filed in lieu of a Form 5500-EZ.

- e. If inputting a TC 000 to establish an account, a TC 000 may also be necessary to establish the plan number. Establish the EPMF first, then establish the plan using CC EPLANR and cycle delay 1.

3.12.166.21.1  
(07-01-2021)  
**Entity UPC 801 – EIN  
Mismatch**

- (1) **Unpostable Condition** – A transaction other than a TC 000 (Document Code 04 or 63) attempts to post and fails to match an EIN of an account on the EPMF. TC 121, 122, 123 or 125 generates to Entity in all seven campuses that handle EACS/EDS transactions from the Ohio AO.
- (2) **Resolution RC 1** – Void the document with URC 2 back to the originator.

3.12.166.21.2  
(07-01-2021)  
**EFAST UPC 801 – EIN  
Mismatch**

- (1) **Unpostable Condition** – An EFAST TC 150 with CCC "G" (amended return) attempts to post and the EIN on the transaction doesn't match an EIN on the EPMF.
- (2) **Resolution for TC's other than 150 and 154:**
  - a. Close the unpostable with URC D.

**Note:** Never Delete a TC 150.

- (3) **Resolution for TC 150** – Research the unpostable EIN using research instructions (e.g. CCs INOLE, ERTVU, NAMEE, EMFOL etc.). See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
The EIN was established on the EPMF	Close the unpostable with URC 0 to post with no change.
Someone previously resolved the return with URC D erroneously	<p>a. Input a TC 590 to satisfy the module.</p> <p>b. Bring back the deleted record by using CC ERTVU definer “Z”. Close the unpostable with URC 0 to post the return as an amended.</p> <p><b>Note:</b> When correcting a TC 150 unpostable, use a URC D only with management approval, as a last resort after making every other possible effort to correct the unpostable condition.</p>
The account for the transaction is found under another EIN, plan number and/or plan year ending	Close the unpostable with URC 6 to correct the EIN, plan number and/or plan year ending.
The account for the transaction isn’t found and there’s sufficient information available to ESIGN an EIN	ESIGN an EIN using CC ERTVU information and/or information found on the EFAST2 website. Close the unpostable with URC 6 to correct the EIN and establish plan.
The account for the transaction isn’t found and sufficient information isn’t available to ESIGN an EIN	Close the unpostable with URC D to delete the transaction with no further action. This doesn’t create an IDRS control base. The unpostable goes back to Master File so EPMF can delete it from the recirculating file.

3.12.166.21.3  
(08-29-2024)

**EFAST UPC 801 – EIN  
Not Established TC 150**

- (1) **Unpostable Condition** – The EIN on a transaction other than a TC000 doesn’t match an EIN on the EPMF.
- (2) **Resolution** – Research the unpostable using CCs INOLE, INOLEG, NAMEE, EMFOL, ERTVU, and the EFAST2 website to determine the appropriate resolution.

**Note:** Research the reported EIN/plan number, Gov EIN/plan number and previous sponsor to determine the appropriate place to post the return.

If	Then
The EIN is established on the BMF	Close the unpostable with URC 0 and a 2 cycle delay. This will allow the system to establish the plan first (using the information from CC ERTVU) and then post the TC 150.
The EIN isn't established and research determines the TIN is an SSN	<ul style="list-style-type: none"> <li>a. Research CC NAMEE/ NAMEB for an EIN for the sponsor.</li> <li>b. If found, close the unpostable with URC 6 to the correct EIN. Send letter 1072C informing the filer they used their SSN in error and to use the correct EIN on future filings.</li> <li>c. If not found, ESIGN an EIN using CC ERTVU information and/or information found on the EFAST2 website. Close the unpostable with URC 6 to the newly assigned EIN (cycle delay as appropriate). Send letter 1072C informing the filer they used their SSN in error and to use the newly assigned EIN on future filings.</li> </ul>
The EIN isn't established and research determines the TIN isn't an SSN	<ul style="list-style-type: none"> <li>a. Research CC NAMEE/ NAMEB for an EIN for the sponsor.</li> <li>b. If found, close the unpostable with URC 6 to the correct EIN and send letter 1072C to notify the filer of the correct EIN to use when filing future returns.</li> <li>c. If not found, ESIGN an EIN using CC ERTVU information and/or information found on the EFAST2 website. Close the unpostable with URC 6 to the newly assigned EIN (cycle delay as appropriate). Send letter 1072C informing the filer to use the newly assigned EIN on future filings.</li> </ul>

If	Then
The EIN found is different	<ol style="list-style-type: none"> <li>Close the unpostable with URC 6 to correct the EIN.</li> <li>Send letter 1072C to notify the filer of the correct EIN to use when filing future returns.</li> </ol>
The EIN reflects a business trust and no other EIN can be found	<ol style="list-style-type: none"> <li>ESIGN an EIN using CC ERTVU information and/or information found on the EFAST2 website.</li> <li>Close the unpostable with URC 6 to correct the EIN and establish plan. Let the notice generate notifying the filer of their EIN.</li> </ol>
The TC 150 is for a one participant plan, established as a trust	<ol style="list-style-type: none"> <li>Research for another EIN.</li> <li>If not found, Close the unpostable with URC 0 to establish the plan.</li> <li>If found, close the unpostable with URC 6 to correct the EIN, make sure the name controls match. Send letter 1072C to notify the filer of the correct EIN to use when filing future returns.</li> </ol>
More than one EIN is found for the sponsor	<ol style="list-style-type: none"> <li>Determine which EIN is correct.</li> <li>Close the unpostable with URC 6 to the correct EIN.</li> <li>Input a TC 011 from the incorrect EIN to the correct EIN. See IRM 3.13.36.22 for consolidating EIN's.</li> </ol> <p><b>Note:</b> Follow local routing procedures when merges or consolidations are needed.</p>
The EIN isn't found	<ol style="list-style-type: none"> <li>ESIGN an EIN using CC ERTVU information and/or information found on the EFAST2 website.</li> <li>Close the unpostable with URC 6 to correct the EIN and establish plan. Let the notice generate notifying the filer of their EIN.</li> </ol>



If	Then
CC ERTVU information shows an incomplete address,	a. Don't correct or delete the incomplete address. b. Close the unpostable with URC 0 to post the return as filed.
A personal representative on a deceased filer's plan files the return	Contact the personal representative via correspondence using Letter 1072C instructing them to terminate the plan, amend and final the return and roll the assets over into a new plan. The filer will need to create a new plan with a new plan name. Input a URC 0 to post the return.
CC ERTVU is blank and shows no data	Close the unpostable with URC D.
The Filing Requirements for a Plan changes due to a Takeover or Sale	Close the unpostable with URC 0 to post the return and input a TC 591 cc 097 on the old sponsor when there's a change of this nature. See IRM 3.12.166.8.2, Filing Requirements for Plan Changes Due to Takeover or Sale, for more information.

**Note:** The input of URC 0 and 6 establishes the plan information from CC ERTVU when correcting an unpostable with no plan established. A TC 013, 014, or 016 may need to be input to perfect the entity when there's filer impact.

3.12.166.21.4  
(07-01-2021)  
**EFAST UPC 801 –  
EFAST Generated TC  
151**

- (1) **Unpostable Condition** – A TC 151 attempts to post and the EIN on the transaction doesn't match the EIN on the EPMF.
- (2) **Resolution** – Research the unpostable using CC EMFOL and ERTVU to determine the appropriate resolution. If no TC 150 is present, URC D to delete the transaction and close the unpostable.

**Note:** Programming was implemented to drop any UPC 801 TC 151 from EFAST at Master File and **WON'T** unpost.

3.12.166.21.5  
(10-24-2022)  
**Entity UPC 801 – TC 460  
Form 5558 Extension**

- (1) **Unpostable Condition** – An input Transaction Code other than TC 000 (with Doc Code 01 or 63), 150, 99X or 90X which fails to match an EIN of an account on the EPMF.
- (2) **Resolution** – Research IDRS and/or the EFAST2 website for a better EIN to determine the appropriate resolution. To view the Form 5558 attached to the Form 5500 or 5500-EZ, research the EFAST2 website or to obtain the Form 5558, order the document from Files using CC UPCASD.

If	Then
Research finds a better EIN or plan number	Close the unpostable with URC 6 to correct the EIN or plan number. Make sure the name controls match. Edit the Form 5558 with the correct Name Control, EIN and/or plan number.
The EIN found should be consolidated with the unpostable EIN	Close the unpostable with URC 0 to post the extension. Input a TC 011 to consolidate the accounts per IRM 3.13.36.22, Consolidating Accounts - Entity and Plan Module. <b>Note:</b> Follow local routing procedures when needing merges or consolidations.
A better EIN and plan number isn't found	Establish the EIN and plan number using the information provided on the Form 5558 received from Files or the EFAST2 website. If the Form 5558 can't be obtained from Files or the EFAST2 website, establish the EIN or Plan number using the information from the BMF record and the plan number recorded on the unpostable 4251 document. Close the unpostable with URC 0 to post the extension, route the Form 5558 to Files for re-filing if applicable. <b>Note:</b> Establish the EPMF first, then establish the plan using CC EPLANR and cycle delay 1.
The TIN is an SSN	Close the unpostable with a URC 8. Using Form 13271, instruct Rejects to reprocess the Form 5558 using the correct EIN/name control/plan number.
A TC 460 posts	Close the unpostable with URC 0, route the Form 5558 to Files for re-filing.

If	Then
The Form 5558 isn't available from Files & research on the EFAST2 website doesn't provide filer information to establish EIN/plan number	Close the unpostable with URC D.
Both a TC 150 and TC 460 unpost for the same module	Cycle delay the TC 150 2 cycles to ensure the extension posts first.

- (3) When determining the correct EIN to post an extension, refer to IRM 3.13.36.18 and IRM 3.13.36.23.11.
- (4) If an Employee Plan Filer files a Form 7004, Application for Automatic Extension of Time to File Certain Business Income Tax, Information, and Other Returns, research CC INOLE to determine if the filer is a Form 5500 series filer. If they're an Employee Plan that filed the wrong extension, correct the form number on the extension, write "cancel DLN" to the left of the DLN, close the unpostable with URC 8, attach Form 13271, and request Rejects cancel the DLN and change the MFT to 74.

3.12.166.21.6  
(07-01-2021)

**Entity UPC 801 – EIN  
Not Established TC 971**

- (1) **Unpostable Condition** – A TC 971 attempts to post a CP 213 assessment information and no account is present on Master File.
- (2) **Resolution** – Re-assign the unpostable to EP Accounts Unit number 0437500001. See IRM 3.12.32.18.1, Command Code UPASG-Screen Formats, for instructions on how to re-assign the unpostable.

3.12.166.22  
(07-01-2021)

**Entity UPC 802 – TC 000  
Account Already  
Established**

- (1) **Unpostable Condition** – A TC 000 (Doc Code 04 or 63) attempts to establish an EPMF account but the account is already on EPMF.
- (2) **Resolution** – Void the unpostable with URC D.

3.12.166.23  
(07-01-2021)

**Entity UPC 803 – Name  
Control Mismatch**

- (1) **Unpostable Condition** – An input transaction matches an EIN on the EPMF but doesn't match the name control or other proximal checks.
- (2) **Resolution RC 1:**
  - a. If the Master File name control is incorrect, and it's determined the name control on the unpostable document is correct, input a name change using CC BNCHG.
  - b. Close the unpostable with URC 0 and a cycle delay to post after the TC 013.

3.12.166.23.1  
(07-01-2021)

**Resolution When The  
Wrong EIN Was Used**

- (1) If you can't resolve a TC 150, TC 154 or TC 460/620 and the name control problem using the procedures in the previous section, or the wrong EIN appears to be used, follow procedures for UPC 801.
- (2) If the Form 4251 is received from Files showing a different EIN/Name Control, correct the unpostable with URC 6.

- (3) If the unpostable is a TC 121, 123 or 125, research CC PLINF definer E. If the entities on CC PLINF and CC ENMOD are the case, correct the unpostable with URC A.

**Note:** CC PLINF is the Employee Plan/Exempt Organization Application Control System (EACS). This system is used to control various application forms for Employee Plans and Exempt Organizations. The Plan Case Control File (PCCF) contains the complete information required to control the applications: plan characteristics, entity information such as name and address, controlling information such as status and specialist assignment, and final disposition of the application.

3.12.166.23.2  
(07-01-2021)

**Resolution When  
Another EIN is Found**

- (1) If research locates another EIN, determine on which file the EIN is located.
- (2) If the Master File indicator is for the EPMF, correct the unpostable with URC 6.
- (3) If the Master File indicator is for the BMF, use CC ENMOD or INOLE to compare the BMF entity with the EPMF entity. If the entities are the same, input TC 000 (CC BNCHG) to establish the entity on the EPMF. Correct the unpostable with URC 6.
- (4) If the Master File indicator isn't EPMF or BMF, use CC ENMOD and compare the entity on ENMOD with the entity on PLINF. If the entities are the same, input TC 000 to establish the entity on the EPMF. Correct the unpostable with URC 6.

3.12.166.23.3  
(07-01-2021)

**Resolution for TC 125**

- (1) If the TC is a 125 and the entities aren't the same on CC ENMOD and PLINF:
- Void the unpostable with URC 2.
  - Forward the unpostable document to the Ohio Area Office. Explain that the name on the document doesn't agree with the name on the EPMF for that EIN. Also notify them that the document hasn't posted to the EPMF.
- (2) If an entity change (Document Code 63 or 64), correct the name control if it can be resolved from the optional field displayed on UPDIS. Otherwise, void the unpostable with URC 2, back to originator.

3.12.166.23.4  
(07-01-2021)

**Resolution for TC 59X,  
560, 460/620, 474, 475 or  
930**

- (1) If a TC 59X, 560, 460/620, 474, 475 or 930, correct the name control if it can be resolved from the optional field displayed on UPDIS. Otherwise, void the unpostable with URC D
- (2) If a TC 460 posted to the wrong EIN and/or plan number, follow the instructions in IRM 3.12.166.47, Entity UPC 869 - TCs 460 & 462 Form 5558, and manually post the TC 460 to the correct EIN and/or plan number.

3.12.166.23.5  
(07-01-2021)

**Resolution for TC 96X**

- (1) UPC 803 will auto-close all TC 96Xs with URC 2 back to the originator.

3.12.166.23.6  
(07-01-2021)

**EFAST UPC 803 Name  
Control Mismatch**

- (1) **Unpostable Condition** – When an EFAST/EFAST2 transaction failed to match either:

- Three out of four positions (using the proximal method) of the entity name control
- The old name control
- Three out of four of the left-most non-blank positions (proximal) of the entity sort name line
- The four left-most significant characters of the first three words of the entity primary name line and then the sort name line

(2) **Resolution RC 2** – If the transaction contains evidence of a name change or the established name line was misspelled:

**Note:** The vendor sends the return information to the EPMF as received. Therefore, use the first four characters of the name line regardless of whether it's a trust, estate, personal name or business. IRS accepts the name control as received.

**Note:** When resolving a name control issue, be sure to check the new module for a posted TC 150. This helps avoid repeat unpostables (UPC 808).

If	Then
A TC 013 is pending	Close the unpostable with URC 0 and cycle to post after the TC 013, if necessary.
An EIN is found and the name control is different	<ol style="list-style-type: none"> <li>Ensure the name control is correct by inputting a TC 013 to correct the name.</li> <li>Close the unpostable with URC 6 to correct the name control and cycle delay 2 to post after the TC 013.</li> </ol>
The name control on the unpostable document is incorrect because of filer error in submission (e.g., misspelling, ampersand missing or spelled out)	<ol style="list-style-type: none"> <li>Close the unpostable with URC 6 to correct the name control.</li> <li>Input a TC 013 to correct the name line and cycle delay 2 to post after the 150, as the posting of the return will update the name line to the incorrect filing.</li> </ol>
An EIN can't be found	<ol style="list-style-type: none"> <li>ESIGN an EIN using the information provided by EFAST using CC ERTVU.</li> <li>Close the unpostable with URC 6 to correct the unpostable and establish the plan.</li> </ol>
Research identifies a Bank or Trust Company is using their EIN to file for a Single Employer	Follow the instructions in IRM 3.12.166.16.3, Types of Employers or Sponsor.

3.12.166.23.7  
(07-01-2021)

**EFAST UPC 803 – TC 151**

- (1) **Unpostable Condition** – An EFAST/EFAST2 TC 151 attempts to move a return to an account with a name control that doesn't match the EPMF.
- (2) **Resolution** – Research the unpostable using CC EMFOL and ERTVU to determine the appropriate resolution. If no TC 150 is present, URC D to delete the transaction and close the unpostable.

3.12.166.24  
(07-01-2021)

**EFAST UPC 806**

- (1) **Unpostable Condition** – A TC 151 attempts to post and the return module doesn't have an unreversed TC 150/154/976 or TC 977.
- (2) **Resolution** – Research the unpostable using CC EMFOL and ERTVU to determine if the return to reverse posted to a different plan module for the plan period unposted. If so, URC 6 the TC 151 to reverse the return. Don't reverse a return if the return posted in the same cycle or later than the cycle in which the TC 151 unposted. If research reveals there are two (2) returns with the same DLN posted to the EPMF, determine which TC 150 is the most recent posting and URC 6 the TC 151 to reverse the first posting.
- (3) If no TC 150 is present, void the unpostable with URC D.

3.12.166.25  
(07-01-2021)

**UPC 808**

- (1) **Unpostable Condition** – An EFAST/EFAST2 TC 150 or a campus-processed Form 5500-EZ TC 150 without CCC "G" attempts to post and an unreversed TC 150 posted to the same EIN/plan number/plan year ending.
- (2) **Resolution** – Research the unpostable to determine if the return is an amended or duplicate return. See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information. Verifying the Plan Characteristic Codes located on Lines 8a and 8b of the Form 5500 may help to identify if the return is an amended or a true duplicate. Refer to IRM 3.12.166.16.1 (8) for information on the Plan Characteristic Codes.

If	Then
It's determined the unposted TC 150 belongs on the module it attempted to post to, and an unreversed TC 150 is already on the EPMF, and the unposted TC 150 appears to be a duplicate	Close the unpostable with URC 0 to post with no change. The Master File converts the transaction to TC 976.
It's determined the unposted TC 150 belongs on the module it attempted to post to, and an unreversed TC 150 is already on the EPMF, and the unposted TC 150 appears to be amending the posted filing	Add CCC "G" and close the unpostable with URC 6 to correct the CCC. If the return is a Form 5500-EZ, also edit the "G" code on the document.

If	Then
The posted TC 150 is an EFAST/EFAST2 processed return, and the posted return appears to be posted to the wrong EIN, plan number, and/or plan year ending	Input a TC 151 to move the posted return to the correct module, then close the unpostable with URC 0 to post the TC 150 with no change. If a TC 150 is present, the Master File converts the transaction to TC 976 duplicate return.
The correct account is found under another EIN, plan number and/or plan year ending	Close the unpostable with URC 6 to correct the EIN, plan number and/or plan year ending. If a TC 420 is present on EMFOLT on the incorrect EIN, contact the Baltimore Area Office Coordinator at 410-962-9403 to close the account on AIMS (TC 421) before correcting the unpostable.
The posted TC 150 is an IRS processed return, the unpostable TC 150 is an EFAST/EFAST2 document, and both TC 150s belong to the same tax module	Add CCC G to the EFAST/EFAST2 TC 150 and close the unpostable with URC 6 to post as an amended return.
The posted TC 150 is an IRS processed return, the unpostable TC 150 is an EFAST/EFAST2 document and the data on the returns are identical (duplicate)	Close the unpostable with URC 0 to force the EFAST/EFAST2 return to post as TC 976 (duplicate).
The TC 150 is for an unestablished plan number	Close the unpostable with URC 6 to the new plan number and Master File generates the TC 000 and post the return to the new plan number.
It's determined the TC 150 is a new plan and not a duplicate through verification of Form 5500 Line 8 and the List of Plan Characteristics Codes for Lines 8a and 8b Pension Codes	Establish a new plan using the information on the EFAST2 website and CC ERTVU. Close the unpostable with URC 6 to post after the new plan establishes.
It can't be determined where the TC 150 should post	Close the unpostable with URC D to delete the transaction with no further action. This doesn't create an IDRS control base and the unpostable goes back to Master File so EPMF can delete it from the recirculating file.
We receive an amended return without an original	Close the unpostable with URC 0 to post the return.



3.12.166.26  
(07-01-2021)  
**Entity UPC 810 – Plan  
Filing Requirements**

- (1) **Unpostable Condition** – A transaction other than TC 012 Doc Code 64 attempts to post to a plan with a plan filing requirement of 8.  
  
**Note:** Unpostables receives cases on this code for certain non-return transactions not received in Entity Control.
- (2) **Resolution RC 1** – If the plan name and number are on the unpostable document, research Master File to see if the document was input correctly.
  1. If the document was input to the wrong TIN or plan number, close the unpostable with URC 6.
  2. If the document was input to the proper plan, research to see if the plan should be reopened. If yes, follow local procedures to input TC 012 via CC EPLAN, close the unpostable with URC 0 and cycle as necessary. If not, close the unpostable with URC D.
  3. If the plan name and number aren't on the unpostable document, close the unpostable with URC 2 back to the originator.
  4. If the transaction is a TC 121, 122, 123, 125, or 126, close the unpostable with URC 2 back to the originator.
- (3) If the transaction is a TC 460 and the extension is for the correct filer, establish the plan with a filing requirement other than 8.

3.12.166.26.1  
(07-01-2021)  
**Entity UPC 810 –  
Inactive Plan Entity**

- (1) **Unpostable Condition** – A transaction other than TC 012 Doc Code 64 attempts to post and the EPMF plan filing requirement is "8".
- (2) **Resolution:**
  - a. Determine if the plan should be reopened. If yes, input a TC 012 Doc Code 64 if applicable. Correct with URC 0.
  - b. Research for a valid plan number. If a valid plan number is found, correct the document and close the unpostable with URC 6.
  - c. If a determination is made to not reopen the account and the transaction is other than a return, close the unpostable with URC D.

3.12.166.27  
(07-01-2021)  
**Entity UPC 811 – Entity  
Filing Requirements**

- (1) **Unpostable Condition** – A transaction other than TC 012 Doc Code 63 attempts to post to an entity with Entity Filing Requirements of 8s.  
  
**Note:** Unpostables receives cases on this code for certain non-return transaction codes not received in Entity Control.
- (2) **Resolution** – Research TIN and if transaction was input to the wrong TIN, correct with URC 6.
- (3) If input to the proper TIN, research to determine if the account should be reopened.
  - a. If yes, follow local procedures to input TC 012. Close the unpostable with URC 0 and cycle as necessary.
  - b. If no, void with URC D. Dispose of documents according to campus procedures.
  - c. If unable to determine, void to originator with URC 2.

3.12.166.27.1  
(07-01-2021)  
**Entity UPC 811 –  
Inactive Entity**

- (1) **Unpostable Condition** – A transaction other than TC 012 (Doc Code 63) attempts to post and the EPMF filing requirements are all “8s”. Unpostables requests to reassign the case to the Entity Control function.
- (2) **Resolution:**
  1. Determine if the account should be reopened and input TC 012 (Doc Code 63) if applicable. Close with URC 0.
  2. Research for a valid EIN. If a valid EIN is found, correct the document and close the unpostable with URC 6.
  3. If the account shouldn’t be reopened and the TC is other than a return, close the unpostable with URC D.

3.12.166.28  
(07-01-2021)  
**Entity UPC 812 – Plan  
Year Mismatch**

- (1) **Unpostable Condition 3** – TC 424, 592, 930 or 960 attempts to post and the plan year ending doesn’t match the plan year ending month on the EPMF.
  - a. If the Plan Year Month of the transaction matches the 1st Prior Plan Year Month, or the 2nd Prior Plan Year Month, then the transaction won’t unpost UPC 812.
  - b. When posted, the TC 424 & 592 updates the PYM. The TC 930 & 960 won’t.

3.12.166.28.1  
(07-01-2021)  
**Entity UPC 812 –  
General Information**

- (1) When resolving UPC 812, **remember** that:
  - a. If the filer follows the 52–53 Week Rule, these filers end their plan year on a day of the week instead of a date. Plan years reported under the 52–53 Week Rule may not end more than 6 days before and not more than 3 days after the end of the month. If the plan year ends on one of the last 6 days of the month, or on one of the first 3 days of the month, close with URC 6 and add CCC “Y”.

**Example:** A filer’s return indicates that the plan period is from May 1, 2019 to May 1, 2020. In this case, the plan year month ending is “04”.

3.12.166.28.2  
(07-01-2021)  
**Entity UPC 812 –  
Resolution for other  
TC’s**

- (1) If the unpostable is a TC 930, it will auto-close with URC D.
- (2) If the unpostable is a TC 960, it will auto-close with URC D.
- (3) If the unpostable is a TC 424 or TC 592, close it with URC 0.

3.12.166.29  
(07-01-2021)  
**UPC 813 – TC 972 with  
No Unreversed 971**

- (1) **Unpostable Condition** - A TC 972 AC 661 attempts to post to an account with an unreversed TC 971 AC 661.
- (2) **Resolution** - All UPC 813s will auto-close.

3.12.166.30  
(07-01-2021)  
**Entity UPC 815 – TC 020  
With Active Plan**

- (1) **Unpostable Condition** – A TC 020 (Doc Code 63) attempts to delete the entity filing requirements but the plan module contains at least one active plan. Refer to IRM 3.13.36.8.
- (2) **Resolution** – Close the unpostable with URC D.

3.12.166.31  
(07-01-2021)  
**Entity UPC 823 – No  
Established Plan Data  
Module**

- (1) **Unpostable Condition** – A TC 122, 126, 141, 420, 424, 474, 59X, 560, (except 592), 930, or 960 attempts to post and there's no plan data module present on the EPMF for the plan number on the input transaction.
- (2) **Resolution if other than TC 150:**
- (3) If TC 96X, close with URC 2. Route the document to the CAF Unit.
- (4) If a TC 59X, close with URC D.
- (5) If a TC 011, close with URC 2 back to the originator.
- (6) If TC 141 or 474, close with URC D.
- (7) If TC 930, close with URC 2 back to the originator.
- (8) If TC 560, close with URC 6 to correct the plan number or establish the plan number.
- (9) If unable to resolve TC 154, research for a valid EIN/plan number:
  - a. If found close the unpostable with URC 6 to post it to the correct EIN/plan number..
  - b. If not found, close the unpostable with URC D to delete the unpostable.
- (10) If unable to resolve TC 122 or 126, close the unpostable with URC 2, back to the originator.
- (11) If unable to resolve TC 971, close the unpostable with URC 2 back to the originator.

3.12.166.31.1  
(07-01-2021)  
**EFAST UPC 823**

- (1) **Unpostable Condition** – An EFAST/EFAST2 TC 150 and/or TC 150 with CCC "G" (amended return) attempts to post and there's no plan data module on the EPMF for the plan number on the input transaction.
- (2) **Resolution** – Research the unpostable using research instructions (e.g., CCs INOLE, ERTVU, NAMEE, EMFOL, etc.).

**Note:** Research the reported EIN/plan number, Gov EIN/plan number and previous sponsor to determine the appropriate place to post the return.

See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
The plan number is now on the EPMF	Close the unpostable with URC 0 to post with no change. Ensure the name control is correct.
The transaction should post under another EIN, plan number and/or plan year ending	Close the unpostable with URC 6 to correct the EIN, plan number and/or plan year ending. Ensure the name control is correct.

If	Then
It's determined the TC 150 should post as an original return	Close the unpostable with URC 0 without removing the "G" code. Master File removes the "G" code and post the transaction as TC 150.
It can't be determined where the TC 150 with CCC "G" should post	Close the unpostable with URC D to delete the transaction with no further action. This doesn't create an IDRS control base and the unpostable goes back to Master File so EPMF can delete it from the recirculating file.
The unpostable is a TC 141 or 142	Close the unpostable with URC D to delete the transaction with no further action.

3.12.166.31.2  
(07-01-2021)  
**EFAST2 UPC 823 –  
EFAST/EFAST2 TC 151**

- (1) **Unpostable Condition** – A TC 151 attempts to post and the return module doesn't have an unreversed TC 150/154/976 or TC 977.
- (2) **Resolution** – Research the unpostable using CC EMFOL and ERTVU. Determine if the return to reverse posted to a different plan module for the plan period unposted. If found, URC 6 the TC 151 to reverse the return.
- (3) If ERTVU research shows no data for the TC 150, close the unpostable with URC D. If a TC 151 is present to reverse the TC 150 with no data, close the unpostable with URC D.

**Caution:** Don't reverse a return if the return posted is for the same cycle or later than the cycle in which the TC 151 unposted. If research reveals there are two (2) returns with the same DLN posted to the EPMF, determine which TC 150 is the most recent posting and URC 0 the TC 151 to reverse the first posting.

- (4) If no TC 150 is present, close the unpostable with URC D.

3.12.166.31.3  
(07-01-2021)  
**Entity UPC 823 – TC  
460/620 Form 5558  
Extension**

- (1) **Unpostable Condition** – If a Form 5558 request for an extension of time to file, plan number on a TC is other than a TC 000 attempts to post and fails to match a plan number of an account on the EPMF.
- (2) **Resolution** – Research IDRS and the EFAST2 website for a better plan number to determine the appropriate resolution. To view the Form 5558 attached to the Form 5500 or 5500-EZ, research the EFAST2 website or order the Form 5558 from Files using CC UPCASD.

If	Then
Research shows an established plan	Close the unpostable with URC 6 to correct the plan number.

If	Then
An established plan number can't be found	Establish the plan, close the unpostable with URC 0, cycle delay if necessary. This prevents an unpostable when the return is filed.
A TC 150 is present	Close the unpostable with URC 0 and route the Form 5558 to Files.

(3) The DLN input codes for MFT 74 Form 5558 are as follows:

- 10 – Approved
- 80 – Disapproved

3.12.166.32  
(07-01-2021)  
**Entity UPC 824**

- (1) **Unpostable Condition** - A TC 151 attempts to post and there's no return module on the EPMF.
- (2) **Resolution** – Research the unpostable using research instructions (e.g., CCs INOLE, ERTVU, NAMEE, EMFOL, etc.). See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
The TC 150 or TC 977 is now on the EPMF	Close the unpostable with URC 0 to post with no change.
There's no unreversed TC 150 or TC 977	Close the unpostable with URC D to delete the transaction with no further action. This doesn't create an IDRS control base and the unpostable goes back to Master File so EPMF can delete it from the recirculating file.
The TC 151 was input by the Service	Don't correct with URC 0. Void the transaction with URC D. Service input transactions can be identified by a FLC code other than <b>56, 62, 72, 84, 86, 91, 92 or 93</b> in the DLN.

3.12.166.33  
(07-01-2021)  
**Entity UPC 832 – Incompatible Transaction and Document Code**

- (1) **Unpostable Condition** – A document attempts to post and document code in the DLN isn't compatible with the transaction code.
- (2) **Resolution** – If the correct document code or transaction code can be determined, close the unpostable with URC D or 8, as appropriate.
- a. If using URC D, input a new document with the correct information.
  - b. If using URC 8, request rejects to cancel DLN and renumber with correct DLN and re-input document.

- (3) If the correct information can't be determined, correct the unpostable with URC D or 8, as appropriate.
- 3.12.166.34  
(07-01-2021)  
**Entity UPC 836 – No Unreversed TC 59X**
- (1) **Unpostable Condition** – An attempt to post a TC 592 when an unreversed TC 590, 591, 593, 594, 595, 596, 597, 598 or 599 isn't present.
- (2) **Resolution** – Void the unpostable with URC D.
- 3.12.166.35  
(07-01-2021)  
**Entity UPC 838 – No Unreversed TC 474**
- (1) **Unpostable Condition** – An attempt to post a TC 475 when an unreversed TC 474 isn't present.
- (2) **Resolution** – Void the unpostable with URC D.
- 3.12.166.36  
(07-01-2021)  
**Entity UPC 839 – Invalid Plan Year Ending/Tax Period Mismatch**
- (1) **Unpostable Condition** – The year or month portion of a plan year ending is blank, zeros or the month of the plan year ending is less than 01 or greater than 12.
- (2) **Resolution:**
- Research CC ERTVU; if the correct year/month can be determined, correct the unpostable with URC 6 using the plan period date found on ERTVU.
  - If the correct year/month can't be determined and the document isn't a TC 150 or 154, void the unpostable with URC D.
  - If the plan year ending is a future date, research the EFAST2 website and/or ERTVU to determine the correct tax period. Close the unpostable with URC 6 to post the return to the correct tax period.
- 3.12.166.37  
(07-01-2021)  
**Entity UPC 840 – Plan Entity Already Established**
- (1) **Unpostable Condition** – A TC 000 Document Code 64 attempts to establish a plan and the plan is already present.
- (2) **Resolution** – Close the unpostable with URC D.
- 3.12.166.38  
(07-01-2021)  
**Entity UPC 842 – No Plan Data Module**
- (1) **Unpostable Condition** – A TC 053 attempts to post and there's no plan data module.
- (2) **Resolution:**
- If it can be determined that the plan should be established and enough information is available, establish the plan using CC EPLAN. Close the unpostable with URC 0.
  - If a determination can't be made, close the unpostable with URC 2 back to the originator.
- 3.12.166.39  
(07-01-2021)  
**Entity UPC 843 – Invalid CAF Code**
- (1) **Unpostable Condition** – A TC 96X with an invalid CAF Code of 3, 4, 7, or 9.
- (2) **Resolution** – Close the unpostable with URC 2, Nullify code 14, and route to the CAF Unit.

3.12.166.40  
(07-01-2021)  
**Entity UPC 844 – Entity  
Not Inactive**

- (1) **Unpostable Condition** – A TC 012 Document Code 63 attempts to post and the filing requirement on the EPMF isn't "8".
- (2) **Resolution** – Close the unpostable with URC D.

3.12.166.41  
(07-01-2021)  
**Entity UPC 845 – Plan  
Not Inactive**

- (1) **Unpostable Condition** – A TC 012 Document Code 64 attempts to post and the plan filing requirement isn't "8".
- (2) **Resolution** – Close the unpostable with URC D.

3.12.166.42  
(07-01-2021)  
**Entity UPC 847 – No  
Unreversed TC 960 or  
962**

- (1) **Unpostable Condition** – A TC 961 or 962 attempts to post and the return module doesn't have a posted unreversed TC 960 or 962.
- (2) **Resolution:**
  - a. Correct any errors with URC 6.
  - b. If no errors, close the unpostable with URC 2. Forward the document to the CAF Unit.

3.12.166.43  
(07-01-2021)  
**Entity UPC 851 –  
Reversal DLN Different  
or Return Move Failure**

- (1) **Unpostable Condition** – An IRS TC 151 attempts to post and the reversal DLN doesn't match the DLN on the unreversed TC 150/155/156/976 (for TC 151–CD 20 through 25) or posted unreversed TC 977 (for TC 151–CD 26 through 29) or a posted unreversed TC 154 (for TC 151–CD 19).
- (2) An IRS TC 151 attempts to move a return to a new module but the move failed for one of the following reasons:
  - The module has an unreversed TC 420 or 424.
  - The TC 151 attempted to move a return to an entity that doesn't exist.
  - The TC 151 attempted to move a return to a plan that doesn't exist.
  - The TC 151 attempted to move a return to an account with a name control that didn't match the TC 151 name control.
  - The TC 151 attempted to move a return to an inactive plan (plan filing requirement = "8").
  - A successful move would create a module or section of a module greater than the limits established by programming.
  - The TC 151 attempted to move a return to a module already involved in an account, plan, or return merge.
  - The TC 151 closing code doesn't match the return type.
- (3) **Resolution** — Research the unpostable using research instructions (e.g. CCs INOLE, ERTVU, NAMEE, EMFOL, TXMOD, etc.). See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
The TC 151 reversal DLN doesn't match the DLN of any 150/154/155/156/976/977 posted on the EPMF	Close the unpostable with URC D to void the transaction.
It's determined the DLN can be corrected,	Close the unpostable with URC D and re-input the action with the correct information.



If	Then
The module has an unreversed TC 420 or 424	The return can't be moved. Close the unpostable with URC D. Input a TC 590 cc 097 using the EIN, plan number, and tax period of the module the return should've been moved to.
The TC 151 attempted to move a return to an entity that doesn't exist	<ul style="list-style-type: none"> <li>a. Input TC 000, Doc Code 63, to create the entity to move the return, and TC 000, doc code 64, to create the plan module to move return.</li> <li>b. Close the unpostable with URC 0 to post the return.</li> <li>c. Cycle delay.</li> </ul>
The TC 151 attempted to move a return to a plan that doesn't exist	<ul style="list-style-type: none"> <li>a. Input TC 000, Doc Code 64, to create the plan module to move the return.</li> <li>b. Close the unpostable with URC 0 to post the return.</li> <li>c. Cycle delay.</li> </ul>
The TC 151 attempted to move a return to an account with a name control that didn't match the TC 151 name control	<ul style="list-style-type: none"> <li>a. Verify that the return should be moved to the module with the name control that doesn't match.</li> <li>b. Input TC 013 to change the name on the module to move the return.</li> <li>c. Close the unpostable with URC 0 to post the return with a cycle delay of 2.</li> <li>d. If needed, input TC 013 to change the name after the return has been moved, with a cycle delay of 3.</li> </ul>
The TC 151 attempted to move a return to an inactive plan (plan filing requirement ="8")	<ul style="list-style-type: none"> <li>a. Input a TC 012, Doc Code 63, to reactivate the entity to move the return.</li> <li>b. Input a TC 012, Doc Code 64, to reactive the plan module to move the return.</li> <li>c. Close the unpostable with URC 0 to post the return.</li> </ul>

If	Then
A successful move would create a module or section of a module greater than the limits established by programming	<ol style="list-style-type: none"> <li>The return can't be moved.</li> <li>Close the unpostable with URC D to void the transaction.</li> <li>Input a TC 590 cc 097 using the EIN, plan number, and tax period of the module the return should've been moved to.</li> </ol>
The TC 151 attempted to move a return to a module already involved in an account, plan, or return merge	<p>Suspend the unpostable until the action that caused the account to be frozen is complete. If it's determined the return should still be moved:</p> <p>Close the unpostable with URC 0 to post the return.</p> <p>If the return shouldn't be moved:</p> <p>Close the unpostable with URC D to void the transaction.</p>
The TC 151 closing code doesn't match the return type	<ol style="list-style-type: none"> <li>Close the unpostable with URC D.</li> <li>Reinput the transaction using the correct closing code.</li> </ol>

3.12.166.44  
(07-01-2021)

**Entity UPC 852 – No TC 121 or 123**

- (1) **Optional Fields** – File Folder Number.
- (2) **Unpostable Condition** – A TC 122 attempts to post and the plan module doesn't have an unreversed TC 121 or 123 posted.
- (3) **Resolution** – Research using CC EMFOL definer L (when available) to determine if an unreversed TC 121/123 has posted since the unpostable cycle.
  - a. If an unreversed TC 121/123 posted, close the unpostable with URC 0.
  - b. If an unreversed TC 121/123 hasn't posted, then close the unpostable with URC 2. Forward the document to the Ohio Area Office.

3.12.166.45  
(07-01-2021)

**Entity UPC 853 – Resolution for Transaction Codes**

- (1) **Resolution procedures for TC 59X** - Void the unpostable using URC D.
- (2) **Resolution procedures for entity changes or plan number changes other than TC 011** - Void the unpostable using URC D.
- (3) **Resolution procedures for entity changes TC 011** - Void the unpostable using URC 2, back to the originator.
- (4) **Resolution procedures for TC 96X** - Void the unpostable using URC 2, back to the CAF unit.
- (5) **Resolution procedures for TC 47X** - Void the unpostable using URC D.

- (6) **Resolution procedures for TC 460** - Research for a valid EIN/plan number using information from Form 5558. Close the unpostable with URC 6 to correct the EIN/plan number.

3.12.166.46  
(07-01-2021)

**Entity UPC 854 – No  
Unreversed TC 125**

- (1) **Optional Fields** – File Folder Number.
- (2) **Unpostable Condition** – A TC 126 attempts to post and a TC 125 isn't posted in the plan module.
- (3) **Resolution** – Void the unpostable using URC 2, back to the originator.

3.12.166.47  
(10-24-2022)

**Entity UPC 869 – TCs  
460 & 462 Form 5558**

- (1) **Unpostable Condition** – If a Form 5558 request for an extension of time to file is received after the due date, the extension is denied. Forms 5558 post to EPMF for approved extensions, denied extensions and the reconsideration of a denied extension. If a TC 460 attempts to post and a TC 460 is present, request the Form 5558 from Files.
- (2) **Resolution** – Research the unpostable using research instructions (e.g. CCs INOLE, ERTVU, NAMEE, EMFOL, etc.). See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
Multiple denied TC 460s attempt to post, research IDRS CC TXMOD and/or SUMRY to determine the correct extended due date. If the incorrect TC 460 extended due date posted	a. Input a TC 462 to reverse the posted TC 460. b. Close the unpostable with URC 0 to post the correct TC 460. c. Cycle delay the unpostable to post after the TC 462.
The TC 462 was input erroneously or was input to the incorrect module, and attempts to post	a. Close the unpostable with URC D to delete the incorrect action. b. If needed, input a TC 460 to the correct module using CC REQ77/FRM77. See TC 460 input instructions below.
The correct TC 460 extended due date posted	Close the unpostable with URC D to delete the incorrect or duplicate TC 460.
A TC 460 needs to be input with the correct denied extended due date	Input a TC 460 using CC REQ77/FRM77. See TC 460 input instructions below.

If	Then
The plan number isn't present, research IDRS for an established plan. If an established plan isn't found	<ol style="list-style-type: none"> <li>Input a TC 000 to establish the plan using the information provided by the filer on the Form 5558.</li> <li>Close the unpostable with URC 0 to post the TC 460.</li> <li>Cycle delay the unpostable to post after the plan establishes.</li> </ol>

**Note:** The denied extended due date is the due date of the return. See IRM 3.13.36.7, Form 5500 Series Return Due Dates.

(3) To input a TC 460:

- Access CC ENMOD with EIN
- Access CC REQ77 using EIN, MFT 00, Plan Period 000000 and Name Control
- From the CC FRM77 screen input
- TC>460
- Extension-DT>MMDDYYYY (See IRM 3.13.36.7 Return Due Date Chart)
- DLN-CD>(Use the DLN provided on the Form 4251)
- Remarks

(4) The DLN input codes for MFT 74 Forms 5558 are as follows:

- 10 – Approved
- 70 – Missing Signature
- 80 – Disapproved

(5) **Unpostable Condition** - A TC 462 attempts to post to Master File to reverse a TC 460 and no TC 460 is present.

(6) **Resolution** - Research the unpostable using research instructions (e.g. CCs INOLE, ERTVU, NAMEE, EMFOL, etc.). If the TC 460 was reversed in error, close the unpostable with URC D.

3.12.166.48  
(07-01-2021)

#### UPC 869 – All other TCs

(1) All other UPC 869 TCs will auto-close with URC D.

3.12.166.49  
(07-01-2021)

#### UPC 877

(1) **Unpostable Condition** – A TC 150 with CCC “G” attempts to post to a module with no unreversed TC 150 posted.

(2) **Resolution** – Research the unpostable using research instructions (e.g. CCs INOLE, ERTVU, NAMEE, EMFOL, etc.). See IRM 3.12.166.12, Research Information, Methods and Tools, for additional research information.

If	Then
The return is amended and the TC 150 OR TC 977 is now on the EPMF	Close the unpostable with URC 0 to post with no change.
The unpostable should post under another EIN, plan number and/or plan year ending and the correct account is found	Close the unpostable with URC 6 to change the EIN, plan number and/or plan year ending without removing the "G" code. If the return is a campus processed Form 5500-EZ, circle out the "G" code edited on the return, if present.
The unpostable should post to the module and no unreversed TC 150 or TC 977 is found	Close the unpostable with URC 0 without removing the "G" code. Master File will remove the "G" code and post the transaction as TC 150. If the return is a campus processed Form 5500-EZ, circle out the "G" code edited on the return, if present.
The filer erroneously checked the amended box, or if system processing erroneously "G" coded the return	Close the unpostable with URC 0 to correct the EFAST/EFAST2 case without removing the "G" code. Master File will remove the "G" code and post the transaction as TC 150. If the return is a campus processed Form 5500-EZ, circle out the "G" code edited on the return, if present.
An EFAST/EFAST2 return erroneously posted to the EIN/PN,	<ul style="list-style-type: none"> <li>a. Input a TC 151 to move the posted return to the correct module.</li> <li>b. Close the unpostable with URC 0 to post with no change.</li> <li>c. If the return can't be moved with TC 151, close the unpostable with URC 0 to post with no change. The Master File converts the transaction to TC 976.</li> <li>d. Input TC 590 cc 097 using the EIN, Plan Number, and tax period to post the return where it should've posted.</li> </ul>
The TC 150 is for an unestablished plan number	Close the unpostable with URC 6 to the new plan number and Master File generates the TC 000 and post the return to the new plan number.

If	Then
It can't be determined where the TC 150 with the CCC "G" should post	Close the unpostable with URC D to delete the transaction with no further action. This doesn't create an IDRS control base and the unpostable goes back to Master File so EPMF can delete it from the recirculating file.

3.12.166.50  
(07-01-2021)

**UPC 890 – End Of Year  
Purge**

- (1) **Unpostable Condition** - End of Year purged unpostable.
- (2) **Resolution** - Do not process the unpostable until receiving the reformatted unpostable from Master File.

**Note:** Don't suspend unresolved end-of-year unpostables.

3.12.166.51  
(07-01-2021)

**UPC 899 – Format  
Change**

- (1) **Unpostable Condition** - An attempt to post a transaction but the format of the transaction changed (End of Year).
- (2) **Resolution** - If this occurs, contact the TE/GE Submission Processing Program & Oversight Analyst for resolution.

3.12.166.52  
(07-25-2024)

**BMF Unpostable Section  
Form 5330 Return of  
Excise Taxes Related to  
Employee Benefit Plans**

- (1) This section contains procedures to correct Business Master File (BMF) unpostables for:
  - Form 5330, Return of Excise Taxes Related to Employee Benefit Plans
  - Form 945, Annual Return of Withheld Federal Income Tax Section, filed by Employee Plan filers
  - Form 5558, Application for Extension of Time To File Certain Employee Plan Returns, filed for Form 5330 (prior to January 1, 2024)
  - Form 8868, Application for Extension of Time to File an Exempt Organization Return or Excise Taxes Related to Employee Benefit Plans, filed for Form 5330 (as of January 1, 2024)
- (2) Unless otherwise stated in the specific UPC instructions, use the procedures in IRM 3.12.166 and IRM 3.12.279, BMF/CAWR/PMF Unpostable Resolution, when resolving Form 5330, Form 945, Form 5558 or Form 8868 unpostables.

**Note:** Form 8868 extension (TC 460/620) unpostables are worked/resolved the same way as Form 5558 (TC 460/620) unpostables. The only difference is the form the extension request is being filed on. Beginning January 1, 2025, the Form 5558 can be electronically filed through EFAST2; however, EFAST2 is unable to accept payments. Since payments can be made with a Form 5330 extension request, the Form 5330 section on the Form 5558 needed to be moved to a form that can be filed with payments. Therefore, the entire Form 5330 section was removed from the Form 5558 and added to the Form 8868. The extension request is processed the same.

3.12.166.53

(07-01-2021)

**Employer Identification  
Number (EIN)  
Corrections**

- (1) This section contains correspondence procedures used when a corrected Employer Identification Number (EIN) is different from the EIN provided on the return.
- (2) Perform all necessary research to determine if the EIN provided is correct using CC NAMEB or NAMEE.
- (3) If the corrected EIN is different from what the filer provided on the return, correspond using Letter 147C, EIN Previously Assigned, to notify the filer of their correct EIN. Use the most current address on the filer's module.
- (4) Letter 147C isn't required for any of the following:
  - Filer uses an SSN
  - EIN misses digits, transposes digits, or only one digit is incorrect excluding transposed digits
  - EIN merged with another number
  - EIN recently established (TC 000)
  - Letter 147C was previously issued

3.12.166.54

(07-01-2021)

**BMF Form 5330  
Unpostable Codes and  
Resolutions**

- (1) This section contains Form 5330 unpostable code information for UPC 301–498 and unpostable resolutions.

3.12.166.55

(06-27-2024)

**UPC 301 No Account  
Present**

- (1) **Unpostable Condition** – This unpostable condition occurs when an account isn't present.
- (2) **Resolution – RC1 MFT 76 (TC 150 and TC 610)** – Research IDRS to determine the establishment of an account. If both a TC 610 and TC 150 for the same EIN, plan number, and tax period unposted, close the TC 610 unpostable with URC 0 and close the TC 150 unpostable with URC 0 and a 2 cycle delay to prevent it from repeating as a UPC 363-6.

If	Then
IDRS research shows the TIN was established since the unpostable generated	Close the unpostable with URC 0 to post the return.
Researching IDRS for a pending TC 000, there's a pending TC 000	Close the unpostable with URC 0 to post the return.
No pending TC 000, research for a better EIN using CC NAMEB and CC NAMEE. If an established EIN is found	Close the unpostable with URC 6 to correct the EIN.
An EIN with a suffix of "P" is found	Input TC 000 to establish the BMF. Close the unpostable with URC 0 to post the return. Cycle delay if necessary.



If	Then
An EIN is found and the name on the form isn't an individual	<ol style="list-style-type: none"> <li>ESIGN an EIN using the information provided on the Form 5330 or CC BMFOLT.</li> <li>Close the unpostable with URC 6 to correct the EIN.</li> <li>Let the notice generate notifying the filer of their EIN.</li> </ol>
The name on the form is an individual, research IDRS using the SSN with the suffix of "V". If the SSN is present with a "V", see note below before proceeding	Close the unpostable with URC 0 to post the return. Cycle delay if necessary.
The SSN isn't present and the document contains a complete name and address	Input a TC 000 using CC ENREQ/BNCHG. The required fields for CC BNCHG TC 000 transactions are: TC 000, name control, primary name, street address, city, state, ZIP code and MFT 76. See note below before proceeding. Close the unpostable with URC 0 to post the return. Cycle delay if necessary.
The plan number in Block "G" is blank or not in the valid range,	<ol style="list-style-type: none"> <li>Research the EIN or SSN provided in Block "B" to determine the plan number.</li> <li>Search the form and attachments for a plan number. If found, and the plan number is established on the EPMF, enter the plan number in Block "G".</li> <li>If the account contains more than one active plan number, use the first active plan number in the series 999.</li> </ol>

**Note:** Before releasing the unpostable, verify that the TIN type is "0" for an SSN. If the TIN type is other than a "0", verify the plan number by researching IDRS. If the plan number is incorrect and the correct plan number is found, close the unpostable with URC 6 to correct the TIN type, plan number and post the return.

TIN Type Definer	Definition
V	Valid SSN (0)
W	Invalid SSN (1)
2	EIN

TIN Type Definer	Definition
3	Dummy TIN
4	Taxpayer Representative Number
5	Integrated Test Facility Documents

3.12.166.55.1  
(06-27-2024)

**UPC 301 RC 1 MFT 76  
(TC 460/620) Extensions**

- (1) Research IDRS to determine the establishment of an account.
- (2) If IDRS research indicated the TIN has been established since the unpostable generated, close the unpostable with URC 0 to post the extension.
- (3) If the EIN box is checked, research IDRS for a pending TC 000; if there's a pending TC 000, close the unpostable with URC 0 to post the extension.
- (4) If no pending TC 000, research for a better EIN using CC NAMEB and CC NAMEE. If a better EIN is found or the EIN is established with the suffix of "P", reassign the case to Entity to have the number reestablished on Master File.
- (5) If the SSN Box is checked, research IDRS using the SSN with the suffix of "V or W". If the SSN has been established with a "V", close the unpostable with URC 0 to post the extension.
- (6) If the SSN isn't established and the document contains a complete name and address, input a TC 000 using CC ENREQ/BNCHG. The required fields for CC BNCHG TC 000 transactions are: TC 000, name control, primary name, street address, city, state and ZIP code and MFT 76. Close the unpostable with URC 0 to post the extension. Cycle delay if necessary.

3.12.166.55.2  
(06-27-2024)

**UPC 301 No Account  
Present (Form 945)**

- (1) **Unpostable Condition** – This unpostable condition occurs when an account isn't present or the EIN on the transaction is other than TC 000 and doesn't match an EIN on the Master File or EPMF.
- (2) **Resolution** – RC 1 MFT 16 (TC 150) – Research IDRS to determine the establishment of an account. Use CCs INOLE, INOLEG, NAMEE, EMFOL, and BMFOL to determine the appropriate resolution.

If	Then
The EIN is established on the BMF,	<ol style="list-style-type: none"> <li>a. Close the unpostable with URC 6 to correct the EIN.</li> <li>b. Add 945 filing requirements.</li> </ol> <p><b>Note:</b> See IRM 3.13.2.8.4 for more information about 945 filing requirements.</p>

If	Then
The EIN found is different,	<ol style="list-style-type: none"> <li>Close the unpostable with URC 6 to correct the EIN.</li> <li>Add 945 filing requirements. Send a letter notifying the filer of the correct EIN to be used when filing a return.</li> </ol>
The EIN isn't found,	<ol style="list-style-type: none"> <li>ESIGN an EIN.</li> <li>Establish 945 filing requirements.</li> <li>Close the unpostable with URC 6 to correct the EIN. Let the notice generate notifying the filer of their EIN.</li> </ol>

3.12.166.56  
(07-01-2021)  
**UPC 303 RC 1 MFT 76**  
**(TC 150/460/620) —**  
**Returns and Extensions**

- (1) This unpostable condition occurs when an input transaction matches an EIN on the BMF but doesn't match the name control proximal checks.
- (2) Compare the transcribed name control with the name shown on the Master File for discrepancies. If the error is a spelling or transcription error, close the unpostable with URC A to post the return to the Master File name control.
- (3) If the Master File name control is incorrect, and the name control on the unpostable document is determined to be correct and is addressing the correct EIN or SSN, input a name change using CC BNCHG. Close the unpostable with URC 0 and a cycle delay to post after the TC 013.
- (4) If research indicates another EIN or SSN, close the unpostable with URC 6 to correct the EIN or SSN.

3.12.166.57  
(07-01-2021)  
**UPC 305 RC 2 MFT 76**  
**(TC 670)**

- (1) This unpostable condition occurs when the plan number is incorrect.
- (2) Research IDRS to verify the plan number.
- (3) If the plan number is correct, close the unpostable with URC 0.
- (4) If the plan number is incorrect, close the unpostable with URC 6 to correct the plan number.

3.12.166.58  
(07-01-2021)  
**UPC 309 RC 1 MFT 76**

- (1) This unpostable condition occurs when the plan number is incorrect.
- (2) Research IDRS for the correct plan number.
- (3) If the plan number is correct, close the unpostable with URC.
- (4) If the plan number is incorrect and the correct plan number is found, close the unpostable with URC 6 to correct the plan number.

- 3.12.166.59  
(07-01-2021)  
**UPC 313 RC 1 MFT 76  
(TC 740/841)**
- (1) This unpostable condition occurs when the plan number is incorrect. Research IDRS for the correct plan number, and close the unpostable with URC 6 to correct the plan number.
- 3.12.166.60  
(07-01-2021)  
**UPC 316 RC 1 MFT 76  
(TC 672/740/841)**
- (1) This unpostable condition occurs when the plan number is incorrect. Research IDRS for the correct plan number, and close the unpostable with URC 6 to correct the plan number.
- 3.12.166.61  
(07-01-2021)  
**UPC 316 RC 1 MFT 76  
(TC 611/612)-Dishonored  
Checks**
- (1) This unpostable condition occurs when the money is showing as a green rockered money amount and the transaction code isn't a TC 610. Correct the date to match the return received date, and close the unpostable with URC 6.
- 3.12.166.62  
(07-01-2021)  
**UPC 317 RC 1 MFT 76  
(TC 460/620)**
- (1) This unpostable condition occurs when the plan number is incorrect. Research IDRS for the correct plan number, and close the unpostable with URC 6 to correct the plan number.
- 3.12.166.63  
(07-01-2021)  
**UPC 325 RC 1 MFT 76  
(TC 820)**
- (1) This unpostable condition occurs when reversing credit back to the originator. Research IDRS to verify the plan number before releasing the unpostable. If the plan number is incorrect, research IDRS for the correct plan number, and close the unpostable with URC 6 to correct the plan number.
- 3.12.166.64  
(07-01-2021)  
**UPC 327 RC 1 MFT 76  
(TC 680)**
- (1) This unpostable condition occurs when the TC 150 isn't located and the TC is 680. Close the unpostable with URC 6 or 8 to change the TC to 670. Verify the plan number before releasing the unpostable.
- 3.12.166.65  
(07-01-2021)  
**UPC 341 RC 1 MFT 76  
(TC 150)**
- (1) This unpostable condition occurs when a TC 150 tries to post to an account and the filing requirements are all 8s.
- Research for a better EIN. If one is found, close the unpostable with URC 6 to correct the EIN.
  - If the filing requirements are all 8s, input a TC 012 to reopen the account on Master File and close the unpostable with URC 0. Cycle delay to allow the TC 012 to post.
- 3.12.166.66  
(07-01-2021)  
**UPC 346 RC 6 MFT 76  
(TC 370)**
- (1) This unpostable condition occurs when a TC 370, Account Transfer Forms 3552, Prompt Assessment Billing Assembly, and 3413, Transcription List (Account Transfer-in), (document code 51) attempts to post.
- Abstract number is 163/225/226 and incoming Sponsor's Plan Year Ending isn't significant.
  - Abstract number is 201 and Excess Fringe Benefit Year isn't significant,
  - Abstract number is 204 and Reversion Date isn't significant,
  - Abstract number is 228 and 4980F Amendment date isn't significant.
- (2) Resolution – Handle expeditiously statute imminent.

- a. Research CC TXMOD for the TC 370 and contact the originator indicated on the Form 3552 or 3413. **Never close the unpostable with a URC 8 or URC D without contacting the originator.**
- b. With the approval of the originator, close the unpostable with URC 0 to post the transaction.
- c. If the originator instructs the following and the credit on the account was previously transferred out of the unpostable module, close the unpostable with URC 8 to cancel the DLN. Request Rejects forward the document to the originator indicated on the Form 3552 or 3413.
- d. If the credit is still available, contact the originator for instructions, close the unpostable with URC 8 and request processing according to the originator's instructions.

3.12.166.67  
(07-01-2021)  
**UPC 347 RC 1**

- (1) This unpostable condition occurs when a transaction attempts to post to a module that has been removed to the retention register.
- (2) Use CC BMFOLB to request the tax module be reestablished to the Master File. Close the unpostable with URC 0 to post after the module is reestablished.

3.12.166.68  
(07-01-2021)  
**UPC 363 RC 6**

- (1) This unpostable condition occurs when a TC 150 with MFT 76 with balance due attempts to post and the corresponding payment isn't posted to the account.
- (2) Resolution-
  - a. Research IDRS to determine if a payment (TC 610/670) has posted to the same tax module as the TC 150 in the same or a later cycle than the TC 150. If there's a payment posted, no further research needs to be done, and the document doesn't need to be ordered. Close the unpostable with URC 0 to post the return.
  - b. If a payment hasn't posted to the same tax module as the TC 150, research IDRS to verify the plan number before releasing the unpostable. If the plan number is incorrect, research IDRS for the correct plan number, and close the unpostable with URC 6 to correct the plan number.
  - c. If the plan number is correct, close the unpostable with URC 0.

3.12.166.69  
(07-01-2021)  
**UPC 490 RC 0 MFT 76**

- (1) This unpostable condition occurs when there are invalid field conditions for Form 5330, when a non "G" coded return has the same abstract number(s) and an amount has previously posted as a TC 150/973.
- (2) A true duplicate condition occurs when a taxpayer files two returns for the same tax period, abstract number, plan number, and tax with the same information on both returns and no tax change is required. Research using CCs BMFOLT, TRDBV and TXMOD to determine if the return is a true duplicate. Verify the money amount, IRC section and abstract on the Form 5330. The information on both returns **must** match exactly. See table below for Form 5330 IRC section descriptions and assigned abstract numbers.

<b>Internal Revenue Code Sections for Form 5330</b>	<b>Abstract Number assigned to Sections</b>
4965 – Tax on prohibited tax shelter transactions for entity managers	237
4971(a) – Tax on failure to meet minimum funding standards	163
4971(b) – Tax for failure to correct minimum funding standards	225
4971(f)(1) – Tax on failure to pay liquidity shortfall	226
4971(f)(2) – Tax for failure to correct liquidity shortfall	227
4971(g)(2) - Tax on failure to comply with a funding improvement or rehabilitation plan	450
4971(g)(3) - Tax on failure to meet requirements for plans in endangered or critical status	451
4971(g)(4) - Tax on failure to adopt rehabilitation plan	452
4972 – Tax on non-deductible contributions to qualified plans	161
4973(a)(3) – Tax on excess contributions to section 403(b)(7)(A) custodial accounts	164
4975(a) – Tax on prohibited transactions	159
4975(b) – Tax on failure to correct prohibited transactions	224
4976 – Tax on disqualified benefits for funded welfare plans	200
4977 – Tax on excess fringe benefits	201
4978 – Tax on ESOP dispositions	209
4979A – Tax on certain prohibited allocations of qualified ESOP securities or ownership of synthetic equity	203
4979 – Tax on excess contributions to certain plans	205

Internal Revenue Code Sections for Form 5330	Abstract Number assigned to Sections
4980 – Tax on reversion of qualified plan assets to an employer	204
4980F – Tax on failure to provide notice of significant reduction in future accruals	228

- (3) After research has been completed, use the following resolutions to close the unpostable:

If	Then
Research indicates that the return is an exact duplicate,	Close the unpostable with URC 8, request Rejects cancel the DLN on the return and forward the return to Files to be attached to the original.
Research indicates that the return is for a different pan number,	Close the unpostable with URC 6 to correct the plan number.
Research indicates that the return is a duplicate with a payment and the payment is unable to post,	Close the unpostable with URC 8, request rejects delete the return and move the payment to the posted return.
Research indicates a different abstract number or money amount,	Close the unpostable with URC 0 to post the return.

- (4) If the unpostable is a Doc Code 51 – URC 8, request Rejects to cancel DLN and route to Accounting.

3.12.166.70  
(06-27-2024)  
**UPC 490 RC 1 MFT 76**

- (1) This unpostable occurs when a TC 150 on MFT 76 (Form 5330) attempts to post
- with abstract number 204 and there's no date in the **Reversion date** field **OR**
  - with abstract numbers 163, 205, 226 & 227 and there's no date in the **plan year ending** field.

**Note:** If the return isn't received with the Form 4251, use CC TRDBV to determine the abstract number the unpostable relates to. CC TRDBV can be used to close the unpostable without the return if unable to obtain.

- (2) For abstract number 204:



If	And	Then
There's a date on Schedule I, Line 1	There was a coding or transcription error that caused the un-postable	Close the unpostable with URC 8 and request Rejects enter the Section 4980 Reversion Date from Schedule I, Line 1. <b>Note:</b> Provide the specific date rejects need to enter in MMDDYYYY format.
The 4980 tax on Part I, Line 14 is less than \$250.00		Close the unpostable with URC 8 and request Rejects enter the Section 4980 Reversion Date using the beginning date of the month of the received date on the form. <b>Note:</b> Provide the specific date rejects need to enter in MMDDYYYY format.

If	And	Then
There's no date present on Schedule I, Line 1, or there are multiple dates present	The date can't be determined from attachments	<ol style="list-style-type: none"> <li>1. Contact the filer by phone to request the missing or correct date.</li> <li>2. If a date is provided, close the unpostable with URC 8 and request Rejects enter the Section 4980 Reversion Date received from the taxpayer.</li> <li>3. If a date isn't provided or the taxpayer can't be contacted, close the unpostable with URC 8 and request Rejects enter the Section 4980 Reversion Date using the beginning date of the month of the received date on the form.</li> </ol> <p><b>Note:</b> Provide the specific date rejects need to enter in MMDDYYYY format.</p>

(3) For abstract numbers 163, 205, 226 & 227:

If	Then
There's a date on Line F	Close the unpostable with URC 8 and request Rejects enter the plan year ending date. <b>Note:</b> Provide the specific date rejects need to enter in YYYYMM format.
There's no date on Line F or the return isn't received with the Form 4251 to be able to determine if there's a date	Close the unpostable with URC 8 and request Rejects enter the plan year ending date using the filer's tax year end. <b>Example:</b> Form 5330 is for tax year ending December 31, 2023, the plan year ending date would be 202312. <b>Note:</b> Provide the specific date rejects need to enter in YYYYMM format.

3.12.166.71  
(07-01-2021)  
**UPC 492 RC 8 MFT 76  
(TC 150) - Abstracts 224,  
225, 227 and No  
Abstracts 159, 163 or  
226**

- (1) This unpostable occurs when a TC 150 with abstract numbers 224, 225 or 227 and no abstract 159, 163 or 226 respectively is already posted. Take the following actions:

If	And	Then
Research indicates a better EIN		Close the unpostable with URC 6 to correct the EIN and name control if necessary.
No TC 150 is present	after IDRS research it's determined no other plan exists	Close the unpostable with URC 0 to post the return.
There's a 4975 (b) tax amount for abstract number 224	The Form 5330 and tax module (i.e., CCs BMFOLT, TRDBV, etc.), show a 4975 (a) tax amount for abstract number 159	Close the unpostable with URC 0 to post the return.

If	And	Then
A 4975 (b) tax amount is present for abstract number 224 but abstract number 159 isn't present for the 4975 (a) tax amount		Review Form 5330 and research the tax module (i.e., CCs BMFOLT, TRDBV, etc.) to determine the tax amount. Close the unpostable with URC 8 to request Rejects post the 4975 (b) tax amount to abstract number 159 as a 4975 (a) tax amount.
There's a 4971 (a) tax amount for abstract number 163	Account research determines the return is a duplicate	Close the unpostable with URC 8 to cancel the DLN as a true duplicate; attach the return to the original return.
There's a 4971 (b) tax amount for abstract number 225	The Form 5330 and the tax module (i.e., CCs BMFOLT, TRDBV, etc.) show a 4971 (a) tax amount for abstract number 163.	Close the unpostable with URC 0 to post the return.
There's a 4971 (b) tax amount for abstract number 225	There's no 4971(a) tax amount for abstract number 163	Review Form 5330 and research the tax module (i.e., CCs BMFOLT, TRDBV, etc.) to determine the tax amount. Close the unpostable with URC 8 to request Rejects post the 4971 (b) tax amount to abstract number 163 as a 4971 (a) tax amount.
There's a 4971 (f)(2) tax amount for abstract number 227	There's a 4971(f)(1) tax amount for abstract number 226	Review Form 5330 and research the tax module (i.e., CCs BMFOLT, TRDBV, etc.) to determine the correct tax amount. Close the unpostable with URC 0 to post the return.

If	And	Then
There's a 4971(f)(2) tax amount for abstract number 227	There's not a 4971(f)(1) tax amount for abstract number 226	Review Form 5330 and research the tax module (i.e., CCs BMFOLT, TRDBV, etc.) to determine the tax amount. Close the unpostable with URC 8 to request Rejects post the 4971(f)(2) tax amount to abstract number 226 as a 4971 (f)(1) tax amount.

3.12.166.72  
(07-01-2021)  
**UPC 498 RC 2 MFT 76 -  
Plan Number Validation  
for Form 5330**

- (1) This unpostable condition occurs when a TC 150, 973, and 976 for MFT 76, Plan Number 000 with an EIN attempts to post. The plan number must be validated to eliminate the default postings to Plan Number 000. The Campus only posts a TC 150, 973, and 976 to a Plan Number 000 with an EIN if notified by the TE/GE Submission Processing Program & Oversight, EP Headquarters analyst. Posting of a Form 5330 with an EIN under Plan Number 000 only occurs under rare circumstances.
- (2) Research IDRS to determine the correct plan number.

If	Then
The TE/GE Submission Processing Program & Oversight, EP Headquarters analyst identifies the posting is a Plan Number 000	Close the unpostable with URC 0 to post the return to Plan Number 000.
The correct plan number using the posted Form 5500 is found	Close the unpostable with URC 6 to post the return to the correct plan number 001-999.
A plan number can't be found	Close the unpostable with URC 6 to post the return to plan number 999.

3.12.166.73  
(07-01-2021)  
**UPC 498 RC 2 MFT 76  
(TC 960)**

- (1) If the unpostable is a TC 960, close the unpostable with URC 2. Route the document to the CAF Unit.

3.12.166.74  
(07-01-2021)  
**UPC 498 RC 2 MFT 75  
(TC 520 or TC 521)**

- (1) TC 520 and TC 521 cannot post to MFT 75. Close the unpostable with URC D.

3.12.166.75  
(07-01-2021)

**BMF Unpostable Section  
Form 5500 MFT 74**

- (1) The following sections provide procedures used to correct the Business Master File (BMF) for Form 5500.

3.12.166.76  
(07-01-2021)

**UPC 301 No Account  
Present (TC 670)**

- (1) this unpostable condition occurs when an account isn't present.  
(2) Resolution – RC 1 MFT 74 (TC 670) – Research IDRS to determine the establishment of an account.

If	Then
IDRS research show the TIN has been established since the unpostable generated	Close the unpostable with URC 0 to post the transaction.
IDRS research shows there's a pending TC 000	Close the unpostable with URC 0 to post the transaction.
No pending TC 000, research for a better EIN using CC NAMEB and NAMEE. If an established EIN is found	Close the unpostable with URC 6 to post the transaction.
An EIN with the suffix of "P" is found	Input a TC 000 to establish the BMF. Close the unpostable with URC 0 to post the transaction. Cycle delay if necessary.
An EIN isn't found	ESIGN an EIN using the information provided on BMFOLT. Close the unpostable with URC 6 to correct the EIN. Suppress the notice.

3.12.166.77  
(07-01-2021)

**UPC 498 RC 2 MFT 74 –  
Plan Number Validation**

- (1) This unpostable condition occurs when:
- The Form 5500 Plan Number is 000 and the current cycle is 200726 or earlier, the transaction is attempting to post with a significant transaction amount unless the Doc Code is 24 or 34.
  - The Form 5500 Plan Number is 000 and the current cycle is 200727 or subsequent, all transactions attempting to post.
- (2) Resolution – If the Form 5500 plan number is 000, research the EIN using CC EMFOLI for the first available plan number. See IRM 3.13.36.16.2.3, Command Code EMFOL, for CC EMFOLI information. Close the unpostable with URC 6 using the first available plan number to post the return.

**Note:** The valid range for plan numbers is 001–999. **Never** post a return to plan number 000.

If	Then
TE/GE Submission Processing Program & Oversight, EP Headquarters analyst identifies the posting is a Plan Number 000	Close the unpostable with URC 0 to post the return to plan number 000.
The correct plan number using the posted Form 5500 is found	Close the unpostable with URC 6 to post the return to the correct plan number 001–999.
A plan number can't be found	Close the unpostable with URC 6 to post the return to plan number 999.

3.12.166.77.1  
(07-01-2021)  
**UPC 498 RC 2 MFT 74**

- (1) **Unpostable Condition** - A TC 670, 672 and 740 payment, attached to correspondence or a notice, attempts to post with an invalid Plan Number 000.
- (2) **Resolution** - If the TCs plan number is 000, research CC UPTIN and follow the instructions below:
  - a. Research the HISTORY display on CC UPTIN for comments. Close the unpostable with URC 6 to correct the plan number as notated in the comments by an AM EP Accounts employee.
  - b. If no comments are displayed, provide an electronic screen shot of UPTIN to your Lead Tax Examiner (TE). Your Lead TE contacts the AM EP Accounts Lead TE via e-mail for case resolution. AM EP Accounts researches and provides the valid plan number to be associated with the payment or refund check to the Unpostable Lead TE. Close the unpostable with URC 6 to correct the plan number.

3.12.166.77.2  
(07-01-2021)  
**UPC 498 RC 2 MFT 74**

- (1) **Unpostable Condition** - A TC 960 attempts to post and there's no plan data module present on the EPMF for the plan number on the input transaction.
- (2) **Resolution** - If TC 960, close the unpostable with URC D.



