



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

4.8.3

MARCH 1, 2018

EFFECTIVE DATE

(03-01-2018)

PURPOSE

- (1) This transmits obsolete IRM 4.8.3, *Technical Services, Examination Quality Measurement Staff (EQMS)*. SB/SE examination quality is now aligned within the Office of Exam Quality and Technical Support (EQ&TS). On 6-8-2017 ownership of this IRM was formally transferred to EQ&TS from Exam Technical Services. New IRM 4.2.8, *Guidelines for SB/SE National Quality Review* incorporates all relevant procedural guidance from IRM 4.8.3.

MATERIAL CHANGES

- (1) Relevant content from IRM 4.8.3 moved to IRM 4.2.8 as shown in table below:

IRM Number	Relevant Content Moved To
4.8.3.1(1) Introduction	Obsolete
4.8.3.1(2) Introduction	4.2.8.1.1
4.8.3.1(3) Introduction	4.2.8.5(1)
4.8.3.1(4) Introduction	Obsolete
4.8.3.1(5) Introduction	4.2.8.5(4)
4.8.3.1(6) Introduction	4.2.8.11(3)
4.8.3.1.1(1) Purpose	4.2.8.1.1 and 4.2.8.1.3
4.8.3.1.1(2) Purpose	4.2.8.11(1)
4.8.3.1.1(3) Purpose	4.2.8.5(4)
4.8.3.2(1) Technical Services/ EQMS Responsibilities	Obsolete
4.8.3.2(2) Technical Services/ EQMS Responsibilities	Obsolete
4.8.3.2(3) Technical Services/ EQMS Responsibilities	Obsolete
4.8.3.3(1) EQMS Review Site Re- sponsibilities	Obsolete
4.8.3.3(2) EQMS Review Site Re- sponsibilities	4.2.8.4
4.8.3.4(1) Examination Area Office Responsibilities	Obsolete
4.8.3.4(2) Examination Area Office Responsibilities	Obsolete

IRM Number	Relevant Content Moved To
4.8.3.5(1) Quality Attributes	4.2.8.6(1)
4.8.3.5(2) Quality Attributes	Obsolete
4.8.3.5(3) Quality Attributes	Obsolete
4.8.3.5(4) Quality Attributes	4.2.8.6(4)
4.8.3. 5.1(1) Measurement Categories	4.2.8.6(3)
4.8.3. 5.1(2) Measurement Categories	4.2.8.6(3)
4.8.3.5.2(1) Scoring System	4.2.8.7.3(1)
4.8.3.5.2(2) Scoring System	4.2.8.7.3(2)
4.8.3.5.2(3) Scoring System	Obsolete
4.8.3.5.2(4) Scoring System	4.2.8.6(2)_
4.8.3.6(1) Process Measures	4.2.8.7.4.1(1)
4.8.3.6(2) Process Measures	4.2.8.7.4.1(2)
4.8.3.7(1) Case Selection	4.2.8.8(1)
4.8.3.7(2) Case Selection	4.2.8.8(2)
4.8.3.7.1(1) Case Selection Procedures and Requirements	4.2.8.8(3)
4.8.3.7.1(2) Case Selection Procedures and Requirements	4.2.8.8(4)
4.8.3.7.1(3) Case Selection Procedures and Requirements	4.2.8.8.1
4.8.3.7.1(4) Case Selection Procedures and Requirements	4.2.8.8.1
4.8.3.7.1(5) Case Selection Procedures and Requirements	Obsolete
4.8.3.7.1(6) Case Selection Procedures and Requirements	4.2.8.8.1(3)
4.8.3.7.1(7) Case Selection Procedures and Requirements	Obsolete
4.8.3.8(1) Cases Subject to EQMS Sampling	4.2.8.9(1)
4.8.3.8(2) Cases Subject to EQMS Sampling	4.2.8.9(2)
4.8.3.9(1) Case Review Procedures	4.2.8.4(4)

IRM Number	Relevant Content Moved To
4.8.3.9.1(1) Field and Office Examination Job Aid	4.2.8.1.5
4.8.3.9.2(1) Completion of Data Collection Instrument (DCI)	4.2.8.7(1)
4.8.3.9.2(2) Completion of Data Collection Instrument (DCI)	4.2.8.7(2)
4.8.3.9.2(3) Completion of Data Collection Instrument (DCI)	4.2.8.7(3)
4.8.3.9.2(4) Completion of Data Collection Instrument (DCI)	Obsolete
4.8.3.9.2(5) Completion of Data Collection Instrument (DCI)	4.2.8.7.6
4.8.3.9.2(6) Completion of Data Collection Instrument (DCI)	Obsolete
4.8.3.10(1) Consistency Checks	4.2.8.10.1(1)
4.8.3.10.1(1) Types of Checks	4.2.8.10.1(4)
4.8.3.11(1) EQMS Reviewer Responsibilities	4.2.8.7(2)
4.8.3.11(2) EQMS Reviewer Responsibilities	4.2.8.4(3)
4.8.3.11(3) EQMS Reviewer Responsibilities	4.2.8.7(3)
4.8.3.11(4) EQMS Reviewer Responsibilities	4.2.8.7(4)
4.8.3.12(1) National Quality Review System (NQRS) Reports	4.2.8.5(1)
4.8.3.12(2) National Quality Review System (NQRS) Reports	Obsolete
4.8.3.12(3) National Quality Review System (NQRS) Reports	Obsolete
4.8.3.12(4) National Quality Review System (NQRS) Reports	4.2.8.5(4)
4.8.3.13(1) Management Use of National Quality Review System (NQRS) Data	4.2.8.11(6)
4.8.3.14(1) Feedback to Examiners	4.2.8.11(1)
4.8.3.14(2) Feedback to Examiners	4.2.8.12(1)

IRM Number	Relevant Content Moved To
Exhibit 4.8.3-1 Quality Attributes	Exhibit 4.2.8-1, 4.2.8-2 and 4.2.8-3.
Exhibit 4.8.3-2 EQMS Procedures for Sample Review Case Selection Centralized Case Processing Responsibilities	4.2.8.8.
Exhibit 4.8.3-3 EQMS Procedures for Sample Review Case Selection Technical Services Responsibilities	4.2.8.8.2

EFFECT ON OTHER DOCUMENTS

IRM 4.8.3 dated 3-21-2013 is obsolete as of the effective date of IRM 4.2.8.

AUDIENCE

Small Business/Self-Employed (SB/SE) Exam Employees.

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