



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

8.20.2

DECEMBER 6, 2024

EFFECTIVE DATE

(12-06-2024)

PURPOSE

- (1) This obsoletes 8.20.2 Account and Processing Support, IDRS Transcripts and Automated Systems.

MATERIAL CHANGES

- (1) The material in 8.20.2 is obsolete and is no longer used by Appeals. For further information see IRM 8.20.3, 8.20.5, 8.20.6, and 8.20.7

EFFECT ON OTHER DOCUMENTS

This IRM supersedes the information in IRM 8.20.2 dated October 15, 2014, Appeals Processing Manual, IDRS Transcripts and Automated Systems.

AUDIENCE

Appeals

