



# IRS Services and Contacts

Compiled by the Taxpayer Experience Office

**For tax professionals**

at the 2022 Nationwide Tax Forum

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## Services, Solutions and Contacts at Your Fingertips

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- Print and use the IRS Services Guide
- Get timely information from IRS social media and through e-news subscriptions
- Stay informed and educated with webinars and meetings
- Serve your clients in the way they prefer with multilingual and braille resources
- Get to know and connect with your local IRS Stakeholder Liaison

### IRS Services Guide

Print and use the IRS Services Guide <http://core.publish.no.irs.gov/pubs/pdf/p5136--2022-01-00.pdf>  
Go to [IRS.gov](https://www.irs.gov/forms-ia) “Forms & Instructions” and search for 5136 for updated versions

## Social Media

Get and share timely information from IRS social media

<https://www.irs.gov/newsroom/irs-social-media>



The IRS Facebook pages in English and Spanish post useful information, event announcements and tips for the general taxpaying public and tax professionals.

[IRS](#)  
[IRS en Español](#)  
[IRS Tax Pros](#)  
[Taxpayer Advocate](#)



The IRS shares taxpayer-friendly information on Instagram covering a variety of topics to help people navigate tax law changes, provide the latest tax scam information and help combat tax-related identity theft, as well as periodically share information in Spanish and other languages.

[@IRSnews](#)



The IRS LinkedIn page posts agency updates, tax information, and job announcements.

[Internal Revenue Service](#)



Tune in to the IRS YouTube channels to watch short, practical videos in English and ASL. You can also see our video tips in Spanish and Chinese in our Multilingual channel.

- [IRS Videos](#) organized by topic area  
[IRS Videos Playlists](#)
- [IRS Videos ASL](#)
- [IRS Videos Multilingual](#)
- [Taxpayer Advocate](#)



IRS tweets include tax-related announcements for individuals, businesses, tax professionals and people looking for #IRSjobs. This platform is also a good way to stay up to speed on the latest scam alerts. We share updates in English and Spanish.

[@IRSnews](#)  
[@IRStaxpros](#)  
[@IRSenEspanol](#)  
[@RecruitmentIRS](#)  
[@YourVoiceAtIRS](#)  
[@IRStaxsecurity](#)  
[@IRSsmallbiz](#)  
[@IRS\\_CI](#)

## IRS2Go App

Get quick access to IRS social media, sign up for helpful tax tips, check your tax refund status and make a payment — all with the [IRS2Go mobile app](#). IRS2Go is available in both English and Spanish for Android and iOS mobile devices.

[Download IRS2Go](#)



## e-News Subscriptions

Get timely information from e-News directly to your inbox  
<https://www.irs.gov/newsroom/e-news-subscriptions>

### e-News for Tax Professionals

Subscribe to [weekly e-News for Tax Professionals](#) to get the latest IRS updates for the tax professional community. This is a weekly summary generally issued on Fridays, that highlights key information for tax professionals, including:

- News releases on tax law changes
- Disaster relief
- Webinars for continuing education credits
- New IRS initiatives
- Scam alerts
- Technical guidance and other information
- Payroll Professionals
- e-News for Businesses
- Employee Plans
- Tax Exempt & Government Entities

And many more!

### IRS Outreach Connection

Subscribe to [Outreach Connection](#) to keep your partners and others connected to the tax topics and issues that affect them.

Find useful information and materials you can share with clients, employees, customers, constituents, partners and even families. This [monthly subscription and webpage](#) provides tax-related information for groups inside and outside the tax community including:

- Important tax tips and information that may affect your audience.
- Ready to use information suitable for sharing, using internal newsletters or posting on your website.
- The latest in social media involving taxes, including Twitter, Instagram and YouTube
- Informational flyers and graphics
- Webinars and events

## IRS Webinars

Continue learning with <https://www.irs.gov/tax-professionals/continuing-education-for-tax-professionals>

- [Webinar schedule](#)
- [Practitioner Local Liaison Meetings and Seminars by state](#)
- [IRS Nationwide Tax Forums and past years' presentations](#)
- [Tax Practitioner Institute Classes by state](#)
- [Employee Plans Training & Outreach Programs](#)
- [Exempt Organizations Training & Outreach Programs](#)
- [Refundable Credit Due Diligence Best Practices Training Module](#)

## Accessible Resources

Don't miss an opportunity to reach your clients in the way they prefer! Use IRS multilingual and braille resources.

<https://www.irs.gov/newsroom/irs-provides-more-forms-letters-and-publications-in-multilingual-and-alternative-formats-spanish-braille-now-available>

<https://www.irs.gov/forms-pubs/irs-tax-publications-in-braille-and-text-formats>

## Practitioner Priority Service®

Practitioner Priority Service® - Your First Point of Contact <https://www.irs.gov/tax-professionals/practitioner-priority-service-r>

Practitioner Priority Service® is a professional support line staffed by IRS customer service representatives specially trained to handle practitioners' accounts questions.

Available for all tax pros with valid third-party authorizations (Forms 2848, 8821, 8655)

Hours: Monday-Friday

7 a.m. to 7 p.m. local time (Alaska and Hawaii follow Pacific time)

8 a.m. to 8 p.m. local time for Puerto Rico

Call us: 866-860-4259. PPS assistants will be able to assist you or transfer your call. Please call the International line at 267-941-1000.

Click above for call line menu



## Your Local IRS Stakeholder Liaison

Find the local stakeholder liaison for your state for information about IRS policies, practices and procedures to ensure compliance with tax laws\*.

<https://www.irs.gov/businesses/small-businesses-self-employed/stakeholder-liaison-local-contacts>

### Stakeholder Liaison Area

#### Area 2

(CT, DE, MA, MD, ME, NH, NJ, PA, RI, VT, WV)

412-404-9151

[CL.SL.Area.2@irs.gov](mailto:CL.SL.Area.2@irs.gov)

#### Area 3

(AR, AL, DC, IN, KY, LA, MI, MS, OH, OK, TN, VA)

405-982-6807

[CL.SL.Area.3@irs.gov](mailto:CL.SL.Area.3@irs.gov)



#### Area 4

(FL, GA, NC, NY, PR, SC, TX and U.S. VI)

216-415-3518

[CL.SL.Area.4@irs.gov](mailto:CL.SL.Area.4@irs.gov)

#### Area 5

(AZ, CA, HI, NM, NV)

203-492-8630

[CL.SL.Area.5@irs.gov](mailto:CL.SL.Area.5@irs.gov)

#### Area 6

(AK, CO, IA, ID, IL, KS, MN, MO, MT, NE, ND, OR, SD, UT, WA, WI, WY)

206-946-3703

[CL.SL.Area.6@irs.gov](mailto:CL.SL.Area.6@irs.gov)

**\* IRS Stakeholder Liaison can help you with** IRS policies, practices and procedures, data breaches, disaster assistance, or navigating IRS to get the resources and answer you need.

**For tax law questions**, refer to the “[Help](#)” tab on IRS.gov. **For refund inquiries**, visit the “[Where’s My Refund](#)” page. **For exam, collection or appeals needs, or you need help looking up tax records** and you have a power of attorney, visit [Tax Professionals](#). **For PTIN or enrollment**, visit the [Return Preparer Program](#).

## Get Involved. Take Action.

Report a data breach or ransomware attack. Engage in Open Government on the web and in person.

### Prepare and protect

#### Data Theft Information for Tax Professionals

### Report

Report a Data Breach to your local IRS Stakeholder Liaison. Follow the guidance in from your liaison, [Publication 5293](#), [Publication 4557](#).



### Engage in Open Government

The IRS offers many ways for taxpayers, practitioners and stakeholders to engage in Open Government. The IRS Open Government initiative is a part of the overall Department of the Treasury open government initiative.

#### On the Web

- [Multimedia Center](#)
- [Taxpayer Advocate Service \(TAS\)](#)
- [Freedom of Information Act \(FOIA\)](#)
- [Webinars](#)
- [Internal Revenue Manual and Bulletins](#)
- [Tax Statistics](#)

#### In Person

- [Taxpayer Assistance Centers \(TACs\)](#)
- [Nationwide Tax Forums](#)
- [Taxpayer Advocacy Panel \(TAP\)](#)
- [Advisory Committees](#)
- [Small Business Tax Workshops, Meetings, and Seminars](#)
- [Tax Practitioner Institute Classes](#)
- [Tax Programs for Tribes: Consultation Procedures](#)